

## Operations Committee Member (Independent) (Paid Role)

Role Title: Operations Committee Member (Independent)

Commitment: Four meetings per year (in London – travel covered)

Remuneration: £2,000 per annum

Who can apply: Must be a resident of Salvation Army Homes and have no current breach of tenancy.

### Summary:

We're looking for two residents to join our Resident Committee and help shape the future of the services we deliver. From housing support to day-to-day operations, your insight will directly influence how we improve experiences for all our residents.

You don't need prior experience – just a willingness to review materials, share your views, and bring the customer voice to the debate. We'll provide full training, an iPad for accessing documents, and ongoing support.

This is a fantastic opportunity to make a real difference, gain valuable experience, and be part of high-level discussions that matter.

### What's involved:

- Attending four committee meetings per year (in person, travel paid)
- Reviewing committee papers in advance
- Sharing your perspective on key decisions affecting residents
- Working alongside senior leadership, including the CEO and Head of Housing and Customer Services.

### What you'll get:

- £2,000 annual payment
- Full training and induction
- iPad for reviewing documents
- All travel costs covered
- A direct voice in shaping your housing services