



Supported Housing

Overall
Satisfaction
93%

87%

**Well Maintained
Home**

87%

Safe Home

90%

Communal Areas

83%

**Neighbourhood
Contribution**

89%

Repair Satisfaction

78%

Time Taken Repairs

83%

Listens & Acts

84%

Kept Informed

90%

**Treated Fairly & with
Respect**

89%

Easy to Deal With

88%

Approach to ASB

67%

Complaint Handling

**We would love to hear your continued feedback.
It helps ensure we provide you with the right environment and
support to meet your needs.**



0800 970 6363



info@salvationarmyhomes.org.uk



Supported Housing – Agency Managed

Overall
Satisfaction
79%

71%

**Well Maintained
Home**

73%

Safe Home

81%

Communal Areas

72%

**Neighbourhood
Contribution**

73%

Repair Satisfaction

72%

Time Taken Repairs

74%

Listens & Acts

71%

Kept Informed

83%

**Treated Fairly & with
Respect**

78%

Easy to Deal With

71%

Approach to ASB

61%

Complaint Handling

**We would love to hear your continued feedback.
It helps ensure we provide you with the right environment and
support to meet your needs.**



0800 970 6363



info@salvationarmyhomes.org.uk