Walter Majongwe

Product Designer

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Professional Summary

Product designer with 10+ years of experience in enterprise UX, data-rich applications, and design systems across fintech, healthcare, legal services, and B2B platforms. Advanced Figma skills, with AI-assisted prototyping using Figma Make, Claude Code, and Lovable to explore and validate design decisions. Translates user research and complex requirements into clear web and mobile experiences.

Professional Experience

Product Designer | MoveDocs / Libra Solutions Group

November 2024 – Present | Las Vegas, NV (Hybrid)

- Redesigned provider search and appointment request workflows, translating law-firm feedback into categorized services, clearer filters, and coordinated map and list views.
- Designed bills and records download workflows with provider and date filters, document ordering, and combined or individual output in PDF, ZIP, and CSV formats.
- Completed cancellation-reason designs with role-based options, conditional validation, and automatic status notes to clarify workflow requirements.
- Designed CarePath timelines connecting appointments, referrals, and outstanding follow-ups for law-firm case teams.
- Refined reusable Solace components, form spacing, typography, and interaction states to support consistent enterprise user experiences.
- Built functional provider-search prototypes using Figma Make’s AI-assisted tools to explore alternatives and prepare for user testing.

Product Designer | Boston Scientific

June 2022 – February 2024

- Designed dashboards and mobile interfaces for CTAP (Coronary Therapies’ Account Potential), making medical procedure, device, and account data easier to navigate.
- Conducted user interviews and usability testing to inform application design and refine workflows for representatives.
- Contributed to the Watchman website, focusing on accessibility and clear information for older users seeking care.
- Facilitated design workshops and worked with product, engineering, and legal teams to align user needs, business goals, and compliance requirements.

Selected Freelance Experience

UX/UI Designer (Freelance) | Syarpa

- Redesigned Syarpa’s money-transfer app and web experience for multi-currency and cryptocurrency payments, using user stories to develop journeys, wireframes, and interactive prototypes.
- Designed onboarding, wallet, recipient, transfer, and bill-payment flows, including exchange-rate changes, fees, payment confirmation, and transaction status.

Earlier Experience

Senior Digital Designer | 2Heads

September 2021 – May 2022

- Designed UX/UI, storyboards, and interactive experiences with 3D artists and developers across aviation, healthcare, and other sectors.
- Led UX for a Bombardier aircraft launch experience and delivered designs for Belden's 3D smart-plant environment and an Illumina event kiosk.

Senior UX Designer (Contract) | GTB, Keko, AML

January 2019 – January 2020

- Led UX design for Ford's EU Ecommerce Vendor Portal, including onboarding, pricing workflows, and reporting tools; developed user journeys and interactive prototypes.
- Designed BNP Paribas Investigator, a multichannel financial-services content hub, and a product-discovery and educational experience for Forevermark (De Beers Group).

UX/UI Designer | GlobalData Plc

May 2016 – January 2019

- Designed wireframes, user interfaces, and data visualizations for B2B products across oil and gas, insurance, healthcare, and pharmaceuticals.
- Collaborated with business analysts, product, marketing, sales, and technical teams to translate business requirements into digital product designs.

UX/UI Designer | Conjure

September 2015 – April 2016

- Designed competitive-pricing dashboards from concept through developer handoff, working with stakeholders to define product needs.
- Redesigned Ford Sync Gen 3 interfaces through research and a cohesive design system; created UI assets for the Triumph Rocket human-machine interface (HMI).

Skills

UX and product design: User research, usability testing, information architecture, interaction design, wireframing, prototyping, dashboard design, data visualization, responsive design, accessibility (WCAG), design systems

Tools: Advanced Figma (Auto Layout, variables, components), Figma Make, Claude Code, Lovable, ProtoPie, Miro, Adobe Creative Suite, Sketch, Webflow

Technical and collaboration: HTML, CSS, Agile, Scrum, workshop facilitation, stakeholder engagement, cross-functional collaboration, developer handoff

Education and Professional Development

BA (Hons), Graphic Design & Advertising | London Metropolitan University

November 2009

Intro to AI Product Design | ELVTR

November 2023 – January 2024 | Professional development course