



**GENERAL CONTRACTORS ASSOCIATION OF OTTAWA
L'ASSOCIATION DES ENTREPRENEURS GÉNÉRAUX D'OTTAWA**

"Building a Greater Ottawa"

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Hello Members,

Steve Donley our IT & Website Director met with Enbridge officials to clarify how to get timely service to new projects. He shares this information below for member benefit.

The following are the key notes from the Enbridge meeting:

- Typical lead times are 10 weeks for 1lb gas, which increases as the service size increases. Then 2 to 8 weeks for locates, which are not booked until the application process is complete and the site is ready.
- It is critical that the Get Connected application is completed as early in the project as possible. For lump sum, the question should be asked during the tender if the application has been completed. Otherwise, the GC should ensure the application is completed in the pre-construction phase or as early as possible.
- Ensure a date is included in the application for the required service date. Enbridge will attempt to accommodate the date within their lead times and schedules.
- If contacting Enbridge for a new service or alteration of a service, the Customer Attachment Center (CAC) is the first location to contact. They can put the project team in contact with the correct regional group. ([1-866-772-1045](tel:1-866-772-1045))
- If there are issues or difficulties during the process, Dayo Adesiyun can be reached directly and will assist in resolving any ongoing issues.

Dayo Adesiyun

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