# Accessibility Statement for Ride-Along Superhuman

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## Our commitment

1mind is committed to making the Superhuman accessible to everyone who meets with it, including people who use assistive technologies. This statement describes how Ride-Along works in video conference based meetings, which accessibility features it provides, where it relies on the meeting platform, and its known limitations.

## About Ride-Along

Ride-Along is a Superhuman AI participant that joins Microsoft Teams, Zoom, Cisco Webex, and Google Meet meetings. It joins the same way a person does. It speaks with participants, posts messages in the meeting chat, and can share its screen to present slides, web pages, and videos supplied by the deploying organization. Ride-Along does not install software on participants' devices and has no interface of its own that participants can engage with. Participants use their existing meeting client and assistive technology respective to how they would navigate the video conferencing tool.

## What the meeting platform provides

Given Ride-Along joins as a participant, like its human counterparts, the meeting interface is provided by the meeting platform rather than by 1mind. This includes joining and admitting participants, the participant list, mute, volume and removal controls, the chat panel, live captions, and transcription. The accessibility of these features is documented in each vendor's published Accessibility Conformance Report. Microsoft, Zoom, Cisco, and Google each publish ACRs for their video conferencing products:

Microsoft | Zoom | Cisco | Google

## Accessibility features of Ride-Along

- **Captioned speech.** Ride-Along's speech is live meeting audio, so it can be captioned and transcribed by the meeting platform's live captions and transcription features, in the same way as any human participant's speech.
- **Voice or chat.** Participants can interact with Ride-Along by voice or by typing in the meeting chat, so people who are Deaf, hard of hearing, or do not use speech can ask questions and receive answers.
- **Readable chat.** Ride-Along's chat messages are plain text that screen readers can read in the meeting client. Links are posted as URLs, which each meeting platform displays as a clickable link. Screen readers announce the URL itself as the link text.
- **Clear identification.** Ride-Along joins with a display name that identifies it as an AI participant and a customizable introduction that allows it to introduce itself and explains how to interact with it when it joins. Additional AI disclaimers can also be included (eg. on the video tile, spoken disclaimer, written disclaimer the Ride-Along posts in the chat interface).

- **Participant control of pace.** Participants can ask Ride-Along to repeat, rephrase, pause, or go back to previous topics or slides. Ride-Along does not impose time limits on participants and the host controls whether Ride-Along stays in the meeting.
- **Standard controls.** Participants can adjust Ride-Along's volume or hide its video, and hosts can mute or remove it at any time, using standard meeting platform controls.

## Known limitations

- **Screen-shared content.** When Ride-Along presents slides, web pages, or videos, it uses the meeting platform's built-in screen sharing, which transmits the content to other participants as a video stream. Screen readers can't read screen-shared content in any supported platform, whether a person or Ride-Along is presenting. Workaround: accessible copies of presented materials are available on request before or after the meeting.
- **Shared video.** Captions and audio description in videos Ride-Along shares depend on the source video. Closed captions are not carried through screen sharing; captions appear only if they are displayed on screen in the source video media itself.
- **Presented materials.** The accessibility of slides, web pages, and videos Ride-Along presents, such as color contrast, depends on the materials supplied by the deploying organization.
- **Language changes.** Ride-Along speaks a single language per meeting, which must be set before it joins. Switching languages during a meeting, in speech or in chat, is on our future roadmap.

## Scope of this statement

This statement covers Ride-Along as a participant in Microsoft Teams, Zoom, Cisco Webex, and Google Meet meetings. It does not cover the 1mind Superhuman buyer-facing web experience, which is documented in a separate Accessibility Conformance Report (October 2026, version *7455), or the 1mind Console.

## Standards

1mind uses the Web Content Accessibility Guidelines (WCAG) 2.2 Level AA, applied to non-web software using the W3C WCAG2ICT guidance, as the reference for Ride-Along's accessibility. This statement is based on an internal review with testing by Kirk Nankivell on 18 November 2026 and is not a formal conformance claim.

## Feedback and assistance

If you have difficulty using Ride-Along, need materials in a different accessible format, or have further feedback on its accessibility, please contact info@1mind.com.