

TERMS OF SERVICE

Terms & Conditions

The Terms of Service that govern your access to and use of the OSINT Platform, accessible via desktop or mobile devices.

EFFECTIVE DATE July 9, 2026	REGISTERED IN England & Wales	COMPANY NUMBER 14974274
APPLIES TO All platform users	GOVERNING LAW England & Wales	CONTACT contact@osint.industries

Welcome to OSINT Industries Ltd ("OSINT Industries"), your premier provider of open-source intelligence (OSINT) solutions.

Registered in England under company number 14974274, we specialise in offering top-tier email and phone number investigation services designed to support the unique needs of law enforcement agencies, established journalistic organisations, and various professionals requiring in-depth digital investigations.

This document outlines the Terms of Service (the "Terms") that govern your access to and use of our OSINT Platform, accessible via desktop or mobile devices.

SECTION 01

Agreement to terms

By accessing or using our services, you agree to be bound by these Terms and confirm your understanding of the same. If you do not agree to these Terms, you must not use our services.

SECTION 02

Service description

OSINT Industries provides access to a range of services (the "OSINT Services") via the OSINT Platform. These services enable users to conduct automated and scalable checks on email addresses and phone numbers, among other features detailed on our website.

SECTION 03

Subscription access

Users may subscribe to the OSINT Services, granting temporary access to specific tools and features for a predetermined period (the "Subscription Term").

SECTION 04

Use of third-party APIs

You acknowledge that OSINT Industries' services rely on APIs provided by third-party services, including but not limited to Facebook, Google, and Instagram. Availability and functionality of these APIs are outside OSINT Industries' control. As such, we shall not be held liable for any service disruptions resulting from issues with these third-party APIs.

Where you access the OSINT Industries API, your use is also governed by our separate API Terms of Use, available at docs.osint.industries/page/terms-of-use.

SECTION 05

Subscription details

Rights granted

Subscribing to OSINT Services grants you a non-exclusive, non-transferable right to access and use the services for the duration of the Subscription Term.

Expiry and refunds

Subscriptions unused within the Subscription Term expire at the end of said term. Expired subscriptions are non-refundable and cannot be rolled over to subsequent billing periods.

SECTION 06

Customer vetting and subscription eligibility

Vetting process

Access to our services is subject to passing our vetting process, which includes:

- Acceptance of our General Terms and Conditions and Privacy Policy.
- Providing accurate "Know-Your-Customer" (KYC) information as requested.
- Acceptance of these Terms of Service.

OSINT Industries reserves the right, at our discretion, to determine eligibility for our services.

Information accuracy

You are responsible for providing accurate information throughout the vetting process and must promptly notify us of any changes to this information.

SECTION 07

Commercial terms

Subscription methods

You may subscribe to our services either directly through our website or via a formal quotation sent to you by OSINT Industries.

Activation and renewal

A subscription becomes effective upon our explicit acceptance communicated via email. Unless terminated in writing by either party two weeks before the end of the current Subscription Term, subscriptions automatically renew for an equivalent period.

SECTION 08

General provisions

Governing law and jurisdiction

These Terms are governed by the laws of England and Wales, and disputes arising hereunder will be subject to the exclusive jurisdiction of the courts of England.

Severability

Should any provision of these Terms be deemed invalid or unenforceable, the remaining provisions will continue in full force and effect.

Amendments

OSINT Industries reserves the right to amend these Terms at any time. Your continued use of our services following such changes constitutes your acceptance of the new Terms.

SECTION 09

Contact information

For any questions or concerns regarding these Terms, please contact us at:

EMAIL contact@osint.industries

Thank you for choosing OSINT Industries. We are dedicated to providing you with the intelligence tools you need to conduct thorough and effective investigations, underpinned by our commitment to your privacy and data security.