


☐

I'm not robot

  
reCAPTCHA

I am not robot!

How do i check my telkom contract.  
Check my telkom contract status online. How to check reload balance. How do i check my telkom contract balance. How to check telkom contract expiry date online. How do i find out when my telkom contract expires. How do i check my telkom contract status.

I have a Telkom contract for 24 months and am trying to find out more about it through their self-service portal or mobile app. However, I couldn't locate the information without contacting customer care. Has anyone found an alternative way to check my contract details? My concern is that I'm using a data SIM on my iPad and don't have a dialer to access the \*180# option. After some research, I discovered that you can access your contract details by visiting . You'll need to select the option for devices that can't receive an OTP (one-time password) and then choose to receive the OTP on another linked phone number. Once authenticated, you'll see your contract upgrade date and end date on-screen. It's worth noting that this information will also be available on your invoice if it's emailed to you every month. I'm still trying to understand why Telkom makes it difficult for customers to access their own account information. Wait times are frustrating, especially when applying for a mobile contract. What's more disheartening is the lack of updates during the process. I had to constantly call and message their social media pages just to get any response.

TECH

ON CONTRACT

CHOOSE YOUR

1 DEVICE

2 PLAN

3 DEAL

Incredible

CONNECTION

www.incredible.co.za

Phone valid: 01 December 2021 - 31 January 2022

Exclusive Summer Deals

80GB + 80GB

Anytime Data

Night Surfer Data

Total 160GB

+ = 199

PM x24

EXCLUSIVE

Over 50% OFF

SAMSUNG

A02

2 for 1

CONTRACT

SAMSUNG

Galaxy A02 Smartphone

• 8-Night Ultra Core • 5050mAh Battery

• Dual Nano SIM Card • 2GB RAM • 32GB ROM

• 6.5" Screen • LTE • Bluetooth 5.0

• 2 Year Warranty • 121579442 / 1015301332

On Contract

319

Get a FreeMe 1GB Price Plan • 500MB all Net x24

FreeMe 1GB Price Plan • 500MB all Net x24

Includes 200MB FreeMe • Includes 10GB x24 Monthly

500MB all Net x24 Monthly

TECH ON CONTRACT is available on all data\* products. Find more in-store.

(\*Smart TV's, Notebooks, Tablets, Cellphones, Gaming Consoles etc.) T's & C's Apply.

Telkom

How to check telkom contract expiry date online. How do i find out when my telkom contract expires. How do i check my telkom contract status.

I have a Telkom contract for 24 months and am trying to find out more about it through their self-service portal or mobile app. However, I couldn't locate the information without contacting customer care. Has anyone found an alternative way to check my contract details? My concern is that I'm using a data SIM on my iPad and don't have a dialer to access the \*180# option. After some research, I discovered that you can access your contract details by visiting . You'll need to select the option for devices that can't receive an OTP (one-time password) and then choose to receive the OTP on another linked phone number. Once authenticated, you'll see your contract upgrade date and end date on-screen. It's worth noting that this information will also be available on your invoice if it's emailed to you every month. I'm still trying to understand why Telkom makes it difficult for customers to access their own account information. Wait times are frustrating, especially when applying for a mobile contract. What's more disheartening is the lack of updates during the process. I had to constantly call and message their social media pages just to get any response. My current phone is broken, making me desperate for a new one. I've always had instant approvals with Telkom, but this time it took ages. Based on my previous experience with CellC, I expected things to move quickly. After filling out the application, they assured me that I'd receive updates on my status. And indeed, by 4 pm that day, I got a notification and picked up my new phone, leaving the store happy. Yesterday, I applied for a new contract and was in and out of the store within five minutes. If you're experiencing delays, I suggest going back to the store and inquiring about the holdup. I'm heading back to the store when it opens. My transition to Telkom mobile was supposed to be seamless since I'm an existing customer. However, it took six days and several prompts from me to finally get it done.