

Dear Medical Transport Professional: We are sending a Safety Culture Survey for you to complete anonymously and we encourage you to take a few moments to complete this as part of your program's accreditation process. Your survey is not identifiable by your email address. Please answer honestly. The results are used to assist programs to access staff and managements' internal perceptions of the safety culture and to focus on areas where improvements and clarifications may be needed. Instructions: Please do not 'reply' to this email. You must fill out the form then click 'submit'. After clicking submit you will see a screen that says "Thank you for completing our survey!"

The survey should take no more than 15 minutes to take. You will need to take the survey in one sitting. Thank you.

**Jan Eichel, MBA, RN, CFRN, FAASTN
Executive Director
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1. Program Name

☐ Program Name

2. Professional Discipline

☐ MD

☐ Pilot RW

☐ RN

☐ Pilot FW

☐ Paramedic

☐ Aviation Mechanic

☐ Comm Specialist

☐ Manager

☐ EMT

☐ RT

☐ Other (please specify)

3. My input is well received in this program.

☐ Disagree Strongly

☐ Agree Slightly

☐ Disagree Slightly

☐ Agree Strongly

☐ Neutral

☐ Not Applicable

4. In this program, it is difficult to speak up if I perceive a problem.

☐ Disagree Strongly

☐ Agree Slightly

☐ Disagree Slightly

☐ Agree Strongly

☐ Neutral

☐ Not Applicable

5. Disagreements in this program are resolved appropriately (i.e., not who is right, but what is best for the patient/situation).

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

6. I have the support I need from other personnel to do my job.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

7. It is easy for personnel here to ask questions when there is something that they do not understand.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

8. The employees here work together as a well-coordinated team.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

9. I would feel safe being treated here as a patient.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

10. Medical errors are handled appropriately in this clinical area.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

11. I know the proper channels to direct questions regarding safety in this program.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

12. I receive appropriate feedback about my performance.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

13. In this program, it is difficult to discuss errors.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

14. I am encouraged by my colleagues to report any safety concerns I may have.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

15. The culture in this program makes it easy to learn from the errors of others.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

16. My suggestions about safety would be acted upon if I expressed them to management.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

17. I like my job.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

18. Working here is like being part of a large family.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

19. This is a good place to work.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

20. I am proud to work for this program.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

21. Morale in this program is high.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

22. When my workload becomes excessive, my performance is impaired.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

23. I am less effective at work when fatigued.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

24. I am more likely to make errors in tense or hostile situations.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

25. Fatigue impairs my performance during emergency situations (e.g. emergency resuscitation, aircraft emergencies, etc.).

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

26. Management supports my daily efforts.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

27. Management doesn't knowingly compromise patient safety.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

28. Management is doing a good job.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

29. Problem personnel are dealt with constructively by our management.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

30. I get adequate, timely info about events that might affect my work, from my manager.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

31. The levels of staffing in this program are sufficient to handle the number of patients.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

32. This program does a good job of training new personnel.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

33. All the necessary information I need to make decisions in my job is routinely available to me.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

34. Trainees in my discipline are adequately supervised.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

35. I experience good collaboration with my clinical colleagues in this program.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

36. I experience good collaboration with my aviation colleagues in this program.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

37. I experience good collaboration with my communications colleagues in this program.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

38. Communication breakdowns that lead to delays in delivery of care are common.

- | | |
|---|--------------------------------------|
| <input type="radio"/> Disagree Strongly | <input type="radio"/> Agree Slightly |
| <input type="radio"/> Disagree Slightly | <input type="radio"/> Agree Strongly |
| <input type="radio"/> Neutral | <input type="radio"/> Not Applicable |

39. Please share any other comments you have below: