

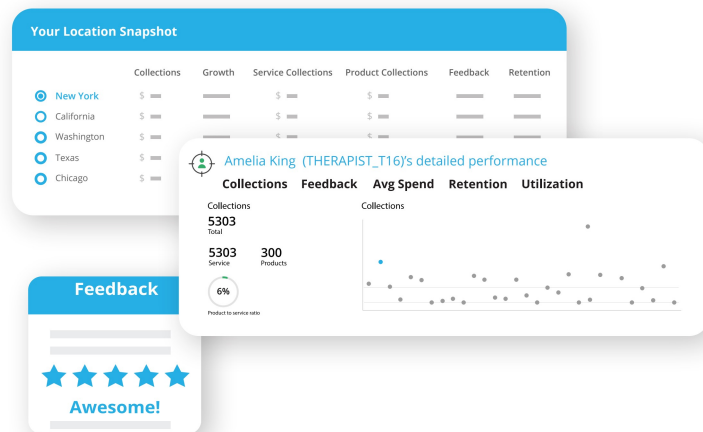
# Business intelligence to supercharge your growth



Comprehensive dashboards with actionable insights to help you increase top line, improve provider performance, and build brand loyalty.

## Insights to fuel growth

- Dig deeper into which centers are doing well against KPIs
- Track and recognize provider performance
- Act on guest feedback and maintain high ratings



## Actions that drive results

- Monitor the KPI trends that most impact your top line
- Focus on the right categories to drive your revenue
- Have 1:1s with providers and train poor performers
- Prepare for upcoming appointments and take extra care of unhappy guests

## Make better data-driven business decisions with Zenoti Analytics



### Snapshot of business metrics

Track KPIs and their trends across time and locations



### Provider Performance

Identify top & poor performers, compare providers to peers, and spot improvement areas



### Guest Satisfaction

Monitor ratings over time and gain insight into satisfaction trends



### Guest Personas

Pinpoint guest segments based on past behavior, assess past interactions for upcoming appointments, & market to lost guests



### Booking Trends

Analyze booking trends across locations and over time



### Provider Utilization

Review the utilization of employees by location, job, day of week, time of day



### Impact of COVID-19 & path to recovery

Assess the effect of the pandemic on your business and identify vital top-line drivers that strengthen your brand



### Inventory dashboards

Manage product performance and availability across centers

# zenoti

## Ready to get started?

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