

# Zenoti Payments

Zenoti Payments is an integrated payment solution that supports everyone's need to go completely touchless. It's fast, effortless, secure, and consistent. Features such as Auto-update of saved cards, Integrated Deposit Reports and Dispute Management, PCI compliance, and 99.99% uptime provide you the freedom to focus 100% on your customers.

## Touchless transactions for a new world

COVID-19 will keep hygiene concerns top-of-mind for years to come, with customers and staff hyper-aware of cleanliness. Touchless payments are the new norm. Zenoti Payments elevates your guest's experience with touchless check-in and checkout and mobile payment options - think Uber or AmazonGo. Your touchless tech will reassure your customers and cultivate their trust.

## More value than just transactions

Our transaction fees cover more than just payment processing. You get a host of valuable benefits that most others only give to you at an extra charge.



### Transparent fees

Flat rates for all credit card types.



### No contracts

Month-to-month commitment and no minimum volumes. You're never locked in-100% guaranteed.



### PCI compliant

Fully compliant with PCI Data Security Standards that keeps transactions secured.



### Go global

Store credit cards on file and use from any location - whether you operate many locations in one country, or are spread globally, we've got you covered.



### \*Keep cards up to date

Automatically update expired cards, minimizing failed transactions and saving your staff time on follow-ups.



### Auto collections

Automates payment processing for recurring memberships and series packages.



### High availability

Enables you to focus on your customers and have peace of mind with 99.99% uptime.



### Integrated deposit report

Monitor collections and deposits daily so you can forecast deposit amounts and timing.



### Integrated dispute management

Effortlessly review disputed transactions, gather evidence, and submit it in a few minutes.



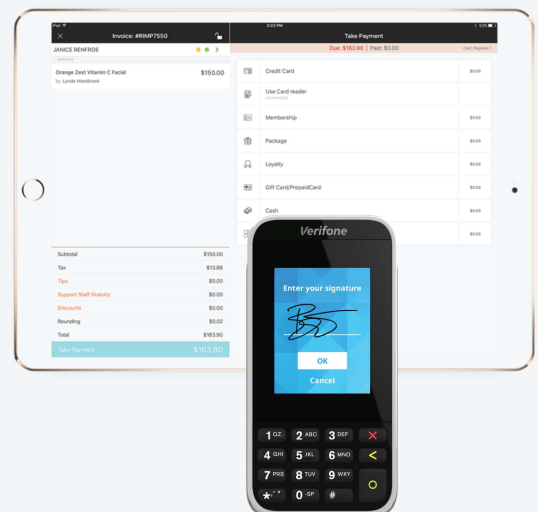
### Unified support

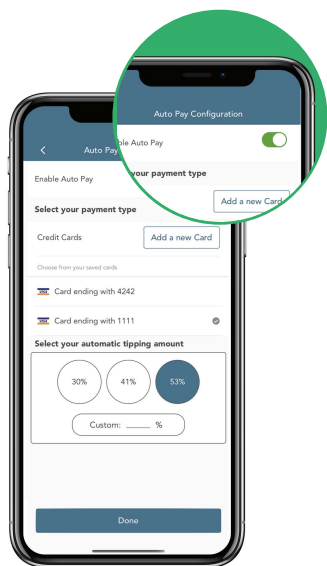
We provide complete backend support. You don't have to pursue multiple channels.

## Reduce Errors, Save Time:

Integration with POS eliminates double entries and the possibility of errors. The unified platform provides seamless and consistent business operations across all the locations.

- End-to-end integration lets you link your in-store, online, and in-app sales to grow your business and gain a clearer understanding of the health of your company.
- Guest profiles with Saved Cards are available for use across all locations of the brand.
- With Mobile POS, staff can upsell and check guests out with just a few taps on a mobile tablet. Anyone on your team can add additional products and services to the customer's invoice and initiate payment collection.





## Frictionless Experience

Zenoti Payments enables Zenoti Go which provides an elevated guest experience with easy check-in and check-out. Guests can pay directly from their mobile phone or enable auto-payments for a completely automated check-out experience.

- Support for Apple Pay and Android Pay creates a completely touchless payment experience.
- Invoice mirroring provides a transparent billing process, reducing invoice errors.

## Staff Empowerment

Zenoti Payments lets your staff focus on the right tasks and be more productive by providing tools to track and analyze the transaction operations under one centralized platform.

- Integrated deposit report provides a rich collection of information on collections and deposits, providing a scope to know beforehand how much and when the deposits are coming in.
- Integrated dispute management provides an effortless way to submit reports that includes evidence submission, status alerts, and dispute reports.
- You'll easily see exactly which transactions failed or were delayed.

**Revenue Report to Collections | Apr 12, 2020 - Apr 18, 2020 | Single EXPRESS US**

**YOUR NET PAYMENTS:** \$2726.37 (Gross \$2882.91 Net \$154.62)

**YOUR NET COLLECTIONS:** \$3886.47 (Gross \$3733.91 Net \$154.62)

**DIFFERENCE:** (\$1661.1) (\$1661.10 Manually Reconciled = \$0.00 Net Reconciled)

Payment Date	Invoice No.	Owner	Pay	Net	Collection Date	Owner	Pay	Net	Reconcile	Report Status	Transaction Date
Apr 12, 2020	10		\$10.00	\$11.15	Apr 12, 2020		\$10.00	\$11.15	Reconciled	Deposited	Apr 15, 2020
Apr 13, 2020	10		\$10.00	\$11.15	Apr 13, 2020		\$10.00	\$11.15	Reconciled	Deposited	Apr 15, 2020
Apr 13, 2020	10		\$10.00	\$11.15	Apr 13, 2020		\$10.00	\$11.15	Reconciled	Deposited	Apr 15, 2020
Apr 13, 2020	10		\$10.00	\$11.15	Apr 13, 2020		\$10.00	\$11.15	Reconciled	Deposited	Apr 15, 2020

**ALL PAYMENT REPORTS | Collections and Payments**

Payment Date	Invoice No.	Owner	Pay	Net	Collection Date	Owner	Pay	Net	Reconcile	Report Status	Transaction Date
Apr 12, 2020		Payments	\$10.00		Collections		\$10.00		Difference	\$10.00	Reconciled
Apr 13, 2020		Payments	\$35.45		Collections		\$35.45		Difference	(\$1.61.1)	Reconciled
Apr 14, 2020		Payments	\$2882.91		Collections		\$2882.91		Difference	\$0.00	Reconciled
Apr 15, 2020		Payments	\$1.27		Collections		\$1.27		Difference	\$0.00	Reconciled
Apr 16, 2020		Payments	\$10.00		Collections		\$10.00		Difference	\$0.00	Reconciled
Apr 17, 2020		Payments	\$10.00		Collections		\$10.00		Difference	\$0.00	Reconciled
Apr 18, 2020		Payments	\$10.00		Collections		\$10.00		Difference	\$0.00	Reconciled

\*Feature support varies across countries.

# zenoti

Choose the touchless technology that elevates your customer experience and unifies your business strategy.

Get started with Zenoti Payments today.