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HSIheadwalls.com

Warranty Information

HSI stands proudly behind our work. Our products are protected by industry-leading multi-year warranties so that you can be confident that they will provide a long life of service.

Warranty Terms

Headwalls

HSI's Headwalls carry a 12 year parts and labor warranty.

Medical Booms

HSI's Medical Booms carry a 3 year parts and labor warranty that can be extended to up to 5 years.

Cogent™ Training Headwalls

HSI's Cogent™ Training Headwalls carry a 18 month parts and labor warranty.

Lighting

HSI's lighting fixtures and equipment carry a 12 year parts and labor warranty

Electrical

HSI's electrical components and devices carry a 12 year parts and labor warranty.

Accessories

HSI's Accessories carry a 12 year parts and labor warranty.



All items furnished by Hospital Systems, Inc. are warranted against defective materials and HSI workmanship for the period specified from date of beneficial occupancy and use. In the event that there is such a defect, notify the company at 750 Garcia Avenue, Pittsburg CA 94565 USA, Tel: 925.427.7800 [FAX 925.427.0800], immediately. Component(s) in question must be returned to us. If found defective, we will at our option, either repair or replace the unit and return the item prepaid. Hospital Systems, Inc. is not responsible for damage to equipment caused by improper handling, installation, internal or external modifications, or attempts to operate in any manner other than the design capability. Normal wear is not included. Finally, no warranties are valid and in effect until project has been paid in full. Warranties can only be honored for accounts which are current and not delinquent.

Under no circumstances shall we be liable for any consequential damages.