Privacy Policy for ClaimWatch

Effective Date: July 31, 2025

Last Updated: July 31, 2025

VA Claims, LLC ("we", "our", or "us") values your privacy. This Privacy Policy describes how the ClaimWatch Chrome Extension ("Product") collects, uses, and shares user data. This policy is designed to comply with the Chrome Web Store Developer Program Policies.

1. Information We Collect

ClaimWatch collects only the minimum data necessary to perform its single purpose: monitoring updates to a veteran's VA.gov disability claim.

Specifically, we collect:

- Claim status

- Combined disability rating

- Compensation payment indicators (e.g. deposit updates)

We do not collect or store:

- Names, email addresses, phone numbers, or Social Security Numbers

- Medical documents or personal health records

- Passwords or authentication credentials

2. How We Use Your Data

We use the collected data to:

- Notify the user of changes in their VA claim status, rating, or benefits

- Trigger follow-up actions on our backend (e.g., invoicing or alerts)

- Improve the performance and accuracy of the extension

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We do not use this data for advertising, profiling, or cross-site tracking.

3. Data Sharing

ClaimWatch shares data only with:

- VA Claims, LLC internal systems, for the purpose of:

- Creating invoices

- Managing claim workflows

- Monitoring service delivery

We do not sell, rent, or transfer data to any third-party advertisers, analytics providers, or unrelated services.

4. Security

All communication between the extension and our backend is encrypted. We use industry-standard security practices to protect the confidentiality and integrity of user data.

5. User Control

- ClaimWatch does not require a user account to function.

- Users can disable or uninstall the extension at any time to stop data collection.

- For data removal requests, users can email us at: team@vaclaims.us

6. Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will update the "Effective Date" above and notify users via the Chrome Web Store listing or within the extension if necessary.

7. Contact Us

Privacy Policy for ClaimWatch

If you have any questions or concerns about this Privacy Policy or our data practices, contact:

VA Claims, LLC

509 Evans St

Greenville, NC 27858

team@vaclaims.us

https://vaclaims.us/claimwatch