



THE  
F E A T H E R S  
HOTEL

## General Booking Terms and Conditions

### Reservations:

- All reservations require a first night deposit
- Check in time is from 3pm
- Check out time is by 11am
- Early check in and late check out requests are subject to availability, additional charges may apply.

### Restaurant Bookings:

#### The Nest:

- Open for dinner Wednesday to Saturday from 18:00 - 21:30.
- To avoid disappointment, we recommend booking your dinner reservation in advance, we cannot guarantee availability on the day. Although we will do our best to accommodate our residents.
- If you are a group of 6 or more, please feel free to get in touch and we will do our best to accommodate your booking.

#### The Aviary:

- Open daily from 12:00 – 21:30
- Sunday Lunch is served 12:00 - 15:00
- If you are a group of 6 or more, please feel free to get in touch and we will do our best to accommodate your booking.

### Cancellation Policy:

- If you need to cancel your reservation:
- Prior to 72 hours of arrival, your deposit will be refunded in full.
- Within 72 hours of arrival (after 3pm), the deposit will be non refundable.

### Payment

- A deposit equal to your first night will be taken on booking.
- Total balance for your stay will be due upon departure.
- The hotel reserves the right to pre-authorise credit cards prior to check-in for incidentals.

### Parking

- Woodstock is a pay-and-display town with limited parking availability. Our hotel offers the following parking options for your convenience:
- Hotel Car Park (Hensington Road, OX20 1JQ): Located a short 5-minute walk from the hotel, this car park is available for an additional charge of £15 per 24 hours.
- Please contact reception for further information. Free Public Car Park (behind the fire station on Hensington Road): This car park is free of charge, but spaces are limited, and there is a 12-hour time restriction.
- Pay & Display Parking: If you find a pay-and-display space closer to the hotel, we can issue a 24-hour parking permit at a cost of £10, available at reception.
- Should you require further assistance or information, please do not hesitate to ask at reception.

**Smoking Policy**

- Smoking is not permitted in any indoor areas of the hotel. A cleaning fee may apply for smoking in the room.

**Dogs:**

- We have specific dog friendly rooms, please state you will be bringing your dog at the time of booking and we will allocate accordingly. Please note: Dogs are not currently permitted in The Nest.

**Liability**

- The hotel is not responsible for any loss, damage, or theft of personal belongings during your stay.
- The hotel is not liable for any accidents, injuries, or illnesses occurring on the property.

**Conduct**

- Guests are expected to behave in a respectful manner during their stay. The hotel reserves the right to terminate the stay of any guest whose behaviour is disruptive, offensive, or violates hotel policies.

**Changes to Terms and Conditions**

- The hotel reserves the right to modify these terms and conditions at any time. Any changes will be communicated to guests before their stay.