

List 1: Exportable categories of Customer Data

The following categories of Customer Data are made available for export during the Switching Process, either as a structured, commonly used and machine-readable export or through TrendMiner's API's, at TrendMiner's discretion as set out in the Switching Terms.

- Time-series data imported by the Customer into TrendMiner by CSV file
- Asset hierarchy, data-source connection definitions, and asset-to-tag mappings created by the Customer in TrendMiner (excluding authentication credentials)
- Contextual data and annotations: Context Items, including event definitions, workflows definitions, properties, comments, file attachments and approval records
- Tag builder definitions: Formula, aggregations, and custom calculation definitions (computed output values are not included, as they are reproducible from the definitions)
- Analytics configurations: searches, fingerprints, filters and their configuration parameters
- Monitoring and notification definitions
- Saved views, dashboards, and workspace structures
- Notebook content
- User accounts, groups, memberships, and asset-level access assignments (excluding service accounts)

Please note. The following data is available to you directly at your own systems and is therefore not re-exported by TrendMiner during the Switching Process: raw time-series and process data and the tags, attributes, asset frameworks and mappings read from your connected sources; context items ingested from an external source; and identity data synchronised from your identity provider.

List 2: Categories excluded from the Switching Process

The following categories are excluded from the Switching Process because they are specific to TrendMiner's internal functioning and constitute confidential information, trade secrets, intellectual property, or other proprietary information of TrendMiner, or because their export could expose cybersecurity vulnerabilities:

- Derived data and proprietary engine structures: internal indexing, search and computation structures, pre-aggregated rollups, result caches, fingerprint and similarity model representations, and performance-optimisation artefacts
- Platform orchestration and runtime state: job scheduling, lock management, message-queue state, background synchronisation, and monitoring execution state
- Internal database schemas, migration history, and deployment state tracking
- Instance-level platform settings, licence entitlement records, feature flags, and internal service configuration
- Internal system logs, authentication credentials, and other security and service-integrity data