

Infonetica Research Customer Day 2026

Date: 26th February 2026

Time: 9am – 4:15pm

Location: Surveyors House, Westminster, London

MC: Vas Kumar, Infonetica

Time	
9:00 – 10:00 60 mins	Arrival & Registration Grab your coffee, settle in, and take the opportunity to meet fellow research professionals before the day begins.
10:00 – 10:05 5 mins	CEO's Welcome: Raja Prasanna's opening remarks Raja kicks off the day with a warm welcome.
10:05 – 10:25 20 mins	Keynote by Mark Penny, Associate Director & Head of Research Operations from Swansea University A thought-provoking keynote exploring the evolving research landscape, delivered by a leading voice in the sector.
	Customer Spotlight
10:25 – 11:25 60 mins	Track 1. Grants Management Stories Future-Proofing Pre-Award: Migrating from Unit4 to Infonetica Learn how a research office built a scalable foundation for long-term funding growth Accelerating Institutional Innovation: From Ideas to Fundable Proposals <i>Insights</i> See how a university envisions aligning early ideas to priorities and strengthen oversight to drive long-term innovation Track 2. Governance & Research Security Stories <i>Speakers from Bath, Salford, Kingston, Lincoln Institutions</i>

	Learn how institutions are reducing risk and improving oversight by streamlining governance and research security end-to-end
11:25 – 11:40 15 mins	<p>Guided Research: Ensuring Compliance and Enhancing Research Quality</p> <p>(Presented by Amer, Commercial Director, Infonetica)</p> <p>Discover how researchers can be guided complex workflows and policies to reduce risk, improve quality, and speed up delivery.</p>
11:40 – 11:55 15 mins	<p>Morning coffee break</p> <p>A moment to rest, refuel, and chat.</p>
	Customer Spotlight 2
11:55-12:35 40 mins	<p>Track 1. Innovation in Grants Management</p> <p>2.2 Maximise Research Income: Claim every awarded pound (Post-Award)</p> <p>Learn how institutions can spot Underspend & Overspend early and safeguard grant delivery</p> <p>Track 2. Ethics Stories</p> <p><i>Speakers from MMU and Bristol institutions</i></p> <p>Learn how institutions have adapted to change and improved efficiencies in their ethics process.</p>
12:35 – 12:50 15 mins	<p>Infonetica Insights: From Pipeline to Performance</p> <p>(Presented by Vas, Key Account Director at Infonetica)</p> <p>Discover how you can see your entire research pipeline, performance and risks at a glance, without relying on complex BI tools.</p>
12:50 – 13:00 10 mins	<p>Infonetica AI Vision: Elevating Research Quality</p> <p>(Presented by Vydehi, Chief Product Officer at Infonetica)</p> <p>An overview of how Infonetica is embedding AI to assist applicants, support reviewers and elevate the overall quality of research.</p>
13:00 – 14:00 60 mins	Lunch
14:00 – 14:45 45 mins	<p>Interactive Learning Sessions</p> <p>Choose from two interactive workshops designed to encourage peer discussion and practical problem-solving, building on themes explored earlier in the day.</p>

	<p>Track 1: Putting UKRI's Responsible Research & Innovation (RRI) Framework into Practice (Led by Eliot Pallot, Chief Customer Officer, Infonetica) An interactive workshop to identify practical actions for embedding responsible innovation into everyday research</p> <p>Track 2: Embedding Trusted Research, Export Controls and Regulatory Compliance (Led by Vas Kumar, Key Account Director, Infonetica) A scenario-based workshop exploring common risks, decision points, and process challenges in trusted research and regulatory compliance, with a focus on practical improvements and shared learning.</p>
<p>14:45– 15:00 15 mins</p>	<p>Afternoon tea break A moment to rest, refuel, and chat. And yes, biscuits are included.</p>
<p>15:00 – 16:00 60 mins</p>	<p>Roadmap & Prioritisation plus Q&A Roadmap overview followed by interactive workshop where customers vote on priority topics.</p> <p>Track 1: Ethics/Governance/Research Security Roadmap (Led by Vydehi and Eliot, Infonetica)</p> <p>Track 2: Grants Management Roadmap 2.1 Leverage AI to increase Funding Success rate Identify where AI can unlock capacity, enhance compliance checks, and support higher-value research services (Led by Lokh Prakash, Product Manager, Infonetica)</p>
<p>16:00 – 16:15 15 mins</p>	<p>That's a Wrap: Innovation Awards & Thank you We end the day by celebrating outstanding contributions across our community. Join us to celebrate this year's Innovation Award winners and wrap up the day together.</p>