

WARRANTY POLICIES

WORKMANSHIP WARRANTY

Assured Flooring, LLC provides a **standard one-year Workmanship Warranty**, effective from the date of project completion, covering our installation services. This warranty is valid when approved products are installed over approved substrates by Assured Flooring, LLC installation professionals.

Customers must present **proof of purchase** prior to scheduling any warranty-related inspection or repair. This warranty covers defects or failures directly related to **improper installation** performed by Assured Flooring, LLC.

This warranty is **non-transferable**.

TERMS AND CONDITIONS

This warranty is subject to the following conditions:

- The contractor has been **paid in full** for workmanship in accordance with the contract documents.
- This warranty **does not cover** damage to persons or property arising from the use of any products, materials, or methods employed in connection with the work.
- This warranty is **null and void** if any modifications or changes are made to the products or materials used in connection with the work without **prior written consent** from Assured Flooring, LLC.
- This warranty is valid only if **all required project close-out documents** have been received by the contractor.

EXCLUSIONS

The following are **not covered** under this warranty:

- Damage caused by negligence, intentional misuse, or failure to properly maintain the installed work.
- Any changes, repairs, or modifications performed by anyone other than Assured Flooring, LLC or its authorized representatives.
- Damage caused by mold, mildew, or fungi.
- Failure of the job site to be prepared in accordance with Assured Flooring, LLC specifications prior to commencement of work.
- Damage caused by conditions beyond our control.
- Any installation method requested by the customer that is stated in the contract to **void the warranty**.

MATERIALS WARRANTY

All materials supplied and installed by Assured Flooring, LLC are covered **exclusively by the manufacturer's warranty**. Manufacturer warranties vary by product and are subject to the manufacturer's terms, conditions, limitations, and coverage periods. Assured Flooring, LLC does **not** provide additional warranty coverage for materials beyond what is offered by the manufacturer.

TERMS AND CONDITIONS

- Manufacturer warranties cover **materials only** and do not include labor, removal, reinstallation, or any related costs unless expressly stated by the manufacturer.
- Warranty claims for material defects must be submitted **directly to the manufacturer**.
- Proper installation in accordance with manufacturer guidelines is required for warranty eligibility.
- Product registration may be required to activate or extend manufacturer warranty coverage.

EXCLUSIONS

The following are **not covered** under this warranty:

- Labor costs associated with removal, repair, or reinstallation of materials.
- Damage resulting from improper use, lack of maintenance, or normal wear and tear.
- Damage caused by installation methods requested by the customer that are not manufacturer approved.
- Consequential or incidental damages resulting from material failure.

SHOWROOM

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LEAK WARRANTY

Assured Flooring, LLC provides a **three-year Leak Warranty**, effective from the date of project completion, on all shower installations completed by our installation professionals.

This warranty covers verified leaks that are the direct result of **installation-related failures** within the shower waterproofing system installed by Assured Flooring, LLC.

TERMS AND CONDITIONS

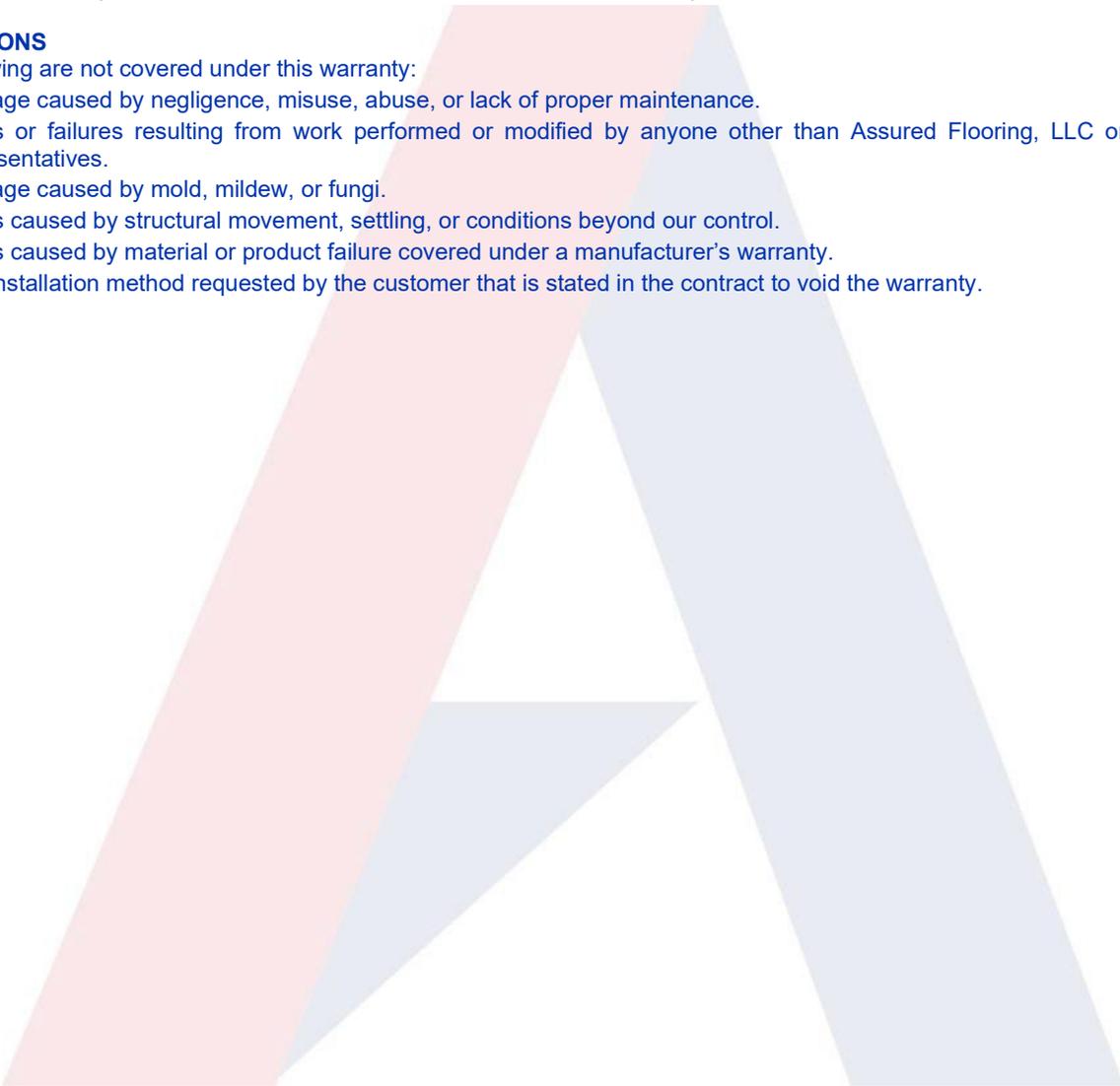
This warranty is subject to the following conditions:

- The contractor has been paid in full in accordance with the contract documents.
- The shower system must be installed using approved materials and methods in accordance with manufacturer installation guidelines.
- This warranty applies only to leaks originating from areas installed by Assured Flooring, LLC.
- All required project close-out documentation must have been received by the contractor.

EXCLUSIONS

The following are not covered under this warranty:

- Damage caused by negligence, misuse, abuse, or lack of proper maintenance.
- Leaks or failures resulting from work performed or modified by anyone other than Assured Flooring, LLC or its authorized representatives.
- Damage caused by mold, mildew, or fungi.
- Leaks caused by structural movement, settling, or conditions beyond our control.
- Leaks caused by material or product failure covered under a manufacturer's warranty.
- Any installation method requested by the customer that is stated in the contract to void the warranty.



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