

Annual IMPACT REPORT

2024-2025



Serving South Simcoe & Surrounding Communities *with gratitude*



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HOSPICE BOARD OF DIRECTORS, 2024-2025

Cathy Morden, President
 Sharon Babin, Treasurer
 Edna Sears, Secretary
 Carole Butterworth, Director
 Ken Cowen, Director
 Rachel Donoghue, Director
 Michelle Hutt, Director



FOUNDATION BOARD OF DIRECTORS, 2024-2025

Marv Chantler, President
 Brad O'Neill, Vice-President
 Pat O'Donnell, Treasurer
 Shane Routledge, Secretary
 Cathy Morden, Director
 Michelle Hutt, Director

We had another successful year as Matthews House Hospice continues to thrive and evolve in its mission to serve our community with compassion and excellence. The number of programs and services we offer has steadily increased, reflecting both the growing needs of our community and our commitment to meeting them with care and innovation.

We continue to work diligently to ensure that all members of our community are aware of the full range of services available at Matthews House Hospice. Whether through our presence at local community fairs, radio outreach, or partnerships with other organizations, we strive to make our programs accessible to all who need them.

This year, the Board of Matthews House Hospice developed and launched a new three-year strategic plan. Our leadership team has embraced this roadmap with enthusiasm, actively pursuing the goals outlined and laying the groundwork for long-term sustainability and growth. This plan reflects our shared vision for the future and our unwavering dedication to providing high-quality, person-centered care.

A major milestone on our horizon is accreditation by Hospice Palliative Care Ontario (HPCO). Throughout the year, significant progress has been made in preparing for this important process. Achieving accreditation will affirm that the care and services we provide meet the highest provincial standards in palliative care.

We are also deeply grateful for the Matthews House Hospice Foundation. The Foundation plays a vital role in supporting the financial health and future of the hospice. This year, we undertook a comprehensive review and refinement of the donation process between the hospice and the Foundation to ensure that every contribution is stewarded with transparency, efficiency, and impact. The Foundation not only raises essential funds but also fosters community engagement and awareness, helping to sustain and expand our programs.

As we look ahead, I want to extend heartfelt thanks to every member of the Matthews House Hospice family: the Board, our leadership team, staff, volunteers, donors, and supporters. Your dedication, generosity, and belief in our mission are the driving forces behind our success. Each achievement is a reflection of your commitment and compassion.



Chief Executive Officer, Matthews House Hospice and Matthews House Hospice Foundation



Margaret Bachle, CEO

From The President

I have just completed my third year as President of Matthews House Hospice, and I am proud to share that our organization continues to receive outstanding reviews for the wide range of compassionate services and innovative programs we offer.

Our continued success is a direct result of the exceptional leadership of our CEO, Margaret Bachle. Margaret's leadership team works tirelessly to ensure that every person who walks through our doors feels supported, respected, and cared for.

At the heart of Matthews House Hospice are the incredible individuals who make up our staff and volunteer community. It is their passion and commitment that truly make us great.

I would also like to recognize our Board of Directors for their guidance and governance. A heartfelt thank you to Michelle Hutt, Sharon Babin, Edna Sears, Rachel Donoghue, Carol Butterworth, and Ken Cowen for their thoughtful leadership and dedication over the past year.

We are especially grateful to Michelle Hutt for her strategic planning expertise, which has provided us with a clear and ambitious roadmap for the next three years. This plan reflects the voices and insights of our entire community.

Looking ahead, one of our priorities is to achieve accreditation. Accreditation is a rigorous process through which Hospice Palliative Care Ontario evaluates our organization against national standards of excellence in hospice care.

We are also deeply appreciative of the Matthews House Hospice Foundation, whose tireless fundraising efforts and financial stewardship enable us to continue offering our services to those in need. Their work behind the scenes is vital to our mission, and we are grateful for their unwavering support.

As I reflect on the past year, I am filled with gratitude for the opportunity to work alongside so many remarkable individuals. It has truly been my pleasure and privilege to serve as President these last three years.

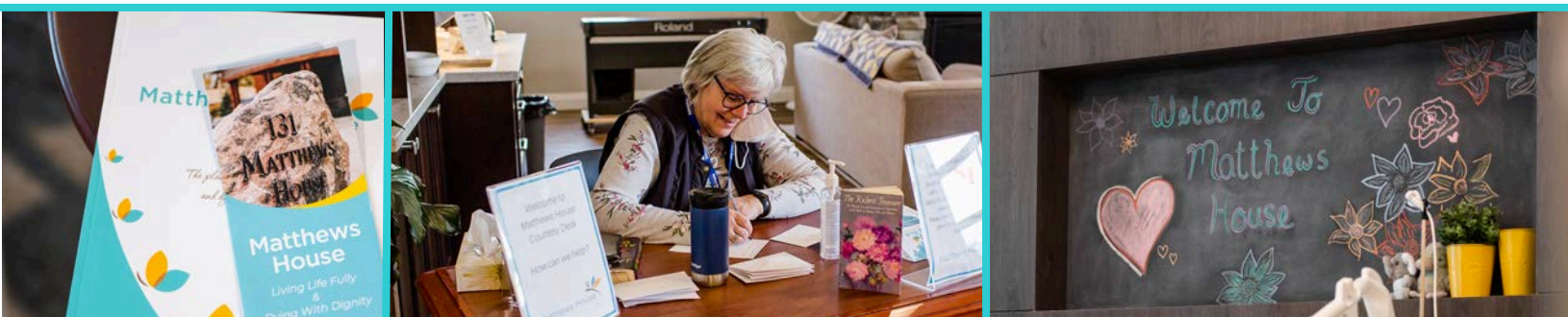
Cathy Morden

President, Matthews House Hospice Board of Directors

Matthews House
Hospice



Cathy Morden, President



OUR MISSION, VISION AND VALUES

Mission

To offer caring and compassionate hospice, home, and community care for those who are experiencing a life-limiting illness, facing end of life, or grieving a loss. At Matthews House we support not only our clients, but also their caregivers, families, and friends through our residential, outreach, and bereavement programs.

Vision

Inspired by the strength of those we serve, we strive to be the place of choice for living life fully, dying with dignity, and coping with bereavement.

Values

CARE: Compassion Access Respect Empathy

The McCullough Story

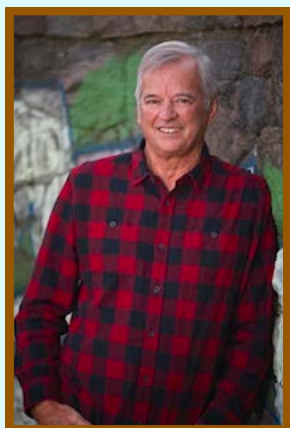
My husband Steve passed away January 8th, 2022. He was 69 years old. He had acute lymphoblastic leukaemia for 2 years prior to his passing. Although he was not a resident at Matthews House Hospice, I was very fortunate to receive grief counselling.

I met the wonderful Cathy Morden as I live in Briar Hill. From talking to Cathy she told me about the counselling services offered at Matthews House. I originally had an appointment with a counsellor in March 2022. My appointment was cancelled and I was waiting for it to be rescheduled. A couple of weeks later I was out running errands and decided to pop into Matthews House to see if I could make an appointment. The wonderful lady at reception called and happened to reach the lovely and beautiful Eryn. She said send her right over. Eryn had a cancellation and was able to see me that day.

It was the beginning of a wonderful counsellor / client relationship. I continued to receive grief counselling with Eryn throughout 2022, 2023 and the beginning of 2024.



Cheryl and her husband, Steve



I owe myself a lot of credit for how far I have come but I also owe so much to Eryn especially and to Matthews House Hospice. I do not know where I would be if I had not met Eryn. She has helped me tremendously in understanding the future without my husband and what it brings. I looked forward to my time with Eryn every month and will always and forever be so grateful to her and Matthews House Hospice.

I have also been very fortunate to attend a few grief courses, volunteer at the golf tournament and attend the Gala last year. I see what an amazing place Matthews House is.

OUR STRATEGIC PLAN

Strategic Plan, 2025 - 2028

In the fall of 2024, Matthews House Hospice began the comprehensive process of developing a Strategic Plan.

In May of 2025, the final plan was finalized and approved.

Collaborative Exploration






Matthews House Hospice (MHH) undertook a strategic initiative to gather comprehensive insights from a diverse array of stakeholders. Through targeted in-person sessions and surveys, MHH engaged participants including leadership, volunteers, board members, staff, community members, donors, and sector partners.

This extensive consultation process yielded valuable perspectives on organizational strengths, opportunities, and areas for enhancement, informing MHH's strategic direction to better serve the community and achieve its objectives.

Strategic Direction

Over the next three years, our strategic goals will focus on ensuring sustainable growth, enhancing the quality of care, and fostering a supportive and adaptive environment for our staff and clients.

Strategic Goals

-  Continuous Quality Improvement & Risk Management
-  Education and Empowering Staff
-  Enhancing Community Involvement and Awareness
-  Leveraging Technology and Innovation
-  Fundraising and Financial Support

By focusing on these strategic goals, we are confident in our ability to navigate the complexities of hospice care and continue providing high-quality compassionate support to our clients and their families.



*Scan the QR Code to view
The full Strategic Plan*

HOSPICE VOLUNTEERS

Volunteers are the heart and soul of Matthews House Hospice, playing an invaluable role in delivering compassionate care and support to individuals and families navigating life-limiting illness and grief. With 145 active volunteers contributing over 9,000 hours of service, their dedication fuels everything from bedside comfort and wellness programs to administrative support, and beyond. These generous hours translate into meaningful moments, whether it's a warm meal, a listening ear, providing a beautiful atmosphere and garden, or simply a presence during difficult times. Their impact is not just measured in hours, but in the comfort, peace, and companionship they bring to every corner of the hospice.



Day Program Volunteers

This year, we would like to highlight our wonderful team of Day Program volunteers. Our Memory Care & Dementia Day Program would not be possible without the support of its volunteers.

Each day, we have one or two volunteers who provide companionship, comfort, and engagement to our clients. Whether its welcoming them at the door, getting them their coffee or tea just how they like it, or having an interesting conversation, our Day Program volunteers ensure our clients have a fantastic day.



VOLUNTEERS

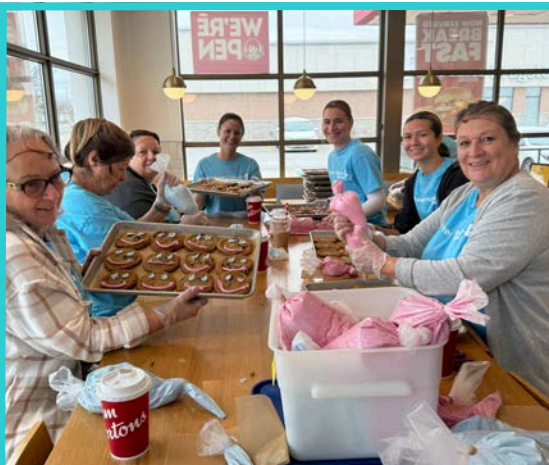


No. OF ACTIVE VOLUNTEERS

145

No. OF VOLUNTEER HOURS

9,000+



HOSPICE RESIDENCE UPDATE

This past year has been one of deep meaning and growth at Matthews House Hospice Residence. With an occupancy rate exceeding 70%, we've had the honour of supporting many patients and families through life's final chapter offering comfort, dignity, and compassionate care.

Thanks to the dedication of our staff, volunteers, and generous community supporters, we completed several impactful upgrades that enhanced our quality of care. Our shower room was upgraded for greater comfort, and a new ergonomic shower chair was added through the generosity of the Leroy Foundation. We also acquired a bladder scanner, giving nurses a vital tool to guide care decisions and ensure comfort in the final stages of life. These additions were made possible through the continued support of the Leroy Foundation. Team building flourished with two successful staff events focused on communication and collaboration. Over 14 staff members were recognized by their peers for exemplary care, and new twice-weekly palliative rounds with Stevenson Memorial Hospital improved transitions for patients and families.

Safety remained a top priority throughout the year. We installed security cameras across the residence and provided staff with personal panic buttons to ensure rapid emergency response. A new paging system was added to improve communication during urgent situations, and the nursing station furniture was updated to align with current infection control practices. Resident rooms were also equipped with additional electrical outlets, making access to devices and chargers safer and more convenient.

Our commitment to education and training continued to strengthen our care. A new Professional Development and Education Policy was introduced to support nurses and PSWs in pursuing continuing education. We welcomed several students from local secondary and post-secondary schools for placements, and two nursing students completed their placements at our residence, one of whom we were thrilled to welcome as a new full-time nurse.

Clear and compassionate communication is central to hospice care, and this year we made several enhancements. Resident room whiteboards were updated by a creative volunteer to provide clearer information for patients and families. A comprehensive staff communication plan was implemented to improve the timely sharing of information. We also achieved full compliance with the Accessibility for Ontarians with Disabilities Act (AODA), and successfully navigated a province-wide medical supply disruption by sourcing alternatives without compromising care.

All of these improvements were made while remaining within our operating budget, which is a testament to the careful stewardship of our resources and the generosity of our donors, partners, and community supporters.

As we reflect on a year of meaningful achievements, we remain committed to providing a place of comfort, dignity, and sanctuary for all who come through our doors. With the continued support of our community, we look forward to building on these successes in the year ahead.



COMMUNITY PROGRAM MESSAGE

Our staff supporting the community hospice programs have had a busy and impactful year, continuing to provide compassionate care and meaningful services to those we serve.

In June 2024, our Memory Care and Dementia Day Program celebrated its first anniversary. We've grown to welcome 12 clients per day with over 2,400 visits per year from 53 clients, reflecting the increasing need for specialized support in our community. Thanks to the generous contributions from the Giving Hearts Gala, we were able to purchase new furniture that is both sturdy and easy to clean that has created a more comfortable and welcoming environment for our clients. The funds raised also helped subsidize program fees, reducing financial barriers and making our services more accessible to families in need. We are deeply grateful to everyone who supported this initiative.

Camp Chrysalis was another highlight of the year. In partnership with Mansfield Outdoor Centre, we supported 12 children between the ages of 6 and 10 who experienced the loss of a significant person in their lives. The camp provided a safe, nurturing space for healing, connection, and emotional growth, while providing a fun and adventurous environment.

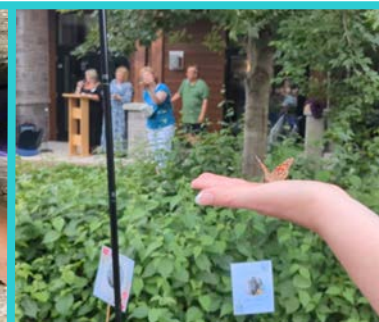
Our Hospice@Home program continues to grow, offering personalized care to clients living with life-limiting illnesses who wish to remain in the comfort of their own homes. This program also provides much-needed respite and emotional support to caregivers, helping families navigate challenging times with dignity and compassion.

We were pleased to restart our Spousal Loss Support Group and launch a new Caregiver Support Group tailored specifically to families involved in our Day Program. These groups offer a space for connection, understanding, and shared experience, and have been well received by participants.

Our memorial events, An Evening to Remember in June and Light Up a Life in December, were deeply moving and provided comfort and reflection for all who attended. These gatherings continue to be an important part of our community's healing journey.

We also expanded our outreach efforts, delivering programs at Kingsmere Retirement Home and the Community Living Association of South Simcoe (CLASS). Presentations at St. Paul's United Church, Briar Hill Community Centre, Rosemount United Church, and the Alliston Probus Club helped raise awareness of our services and the importance of palliative care education.

As we look ahead to the 2025-26 fiscal year, we remain committed to growing and refining our community programs to meet evolving needs. With continued support, we will ensure that every individual and family facing serious illness or loss receives the care, comfort, and connection they deserve.



BY THE NUMBERS

By The Numbers: Compassionate, Exceptional Care

RESIDENTIAL CARE

End-Of-Life, Pain & Symptom Management, and Caregiver Relief

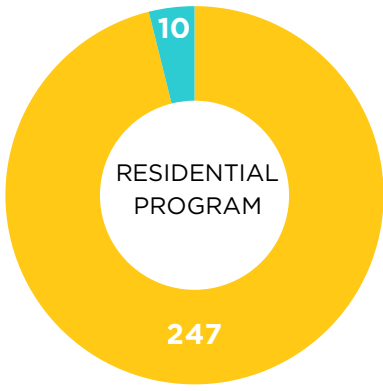
No. OF CLIENTS
CARED FOR IN
RESIDENCE

257

AVERAGE LENGTH
OF STAY IN
RESIDENCE

10.5
DAYS

- End-Of-Life
- Caregiver Relief



COMMUNITY PROGRAMS

Grief and Bereavement Counselling, Memory Care and Dementia Day Program, Education and Workshops, Group Support, Illness Support, Social Groups, Complimentary Therapies (Reiki, Therapeutic Touch), Caregiver Support, and more!

No. OF
COMMUNITY
CLIENTS

673

No. OF
GRIEF & SOCIAL WORK
COUNSELLING SESSIONS

1070

No. OF
COMMUNITY
PROGRAMS

55+

TOTAL No. OF
COMMUNITY MEMBER
& CLIENT ENCOUNTERS

4,134

HOSPICE @ HOME

Support provided by Personal Support Workers in Client Homes

No. OF
HOSPICE @
HOME CLIENTS

97

TOTAL No. OF
HOSPICE @
HOME VISITS

3,097

MEMORY CARE & DEMENTIA DAY PROGRAM

No. OF
DAY PROGRAM
CLIENTS

53

No. OF DAY
PROGRAM
VISITS

2,473



7,231

TOTAL NO. OF INDIVIDUAL ENCOUNTERS WITH
COMMUNITY HOSPICE AND PROGRAMS

HOSPICE MOMENTS



Our volunteers prepare a lovely Thanksgiving Meal for residents and their families to share



A young supporter prepares fresh Rhubarb "for hospice". Yummy!



We celebrate our Nurses & PSW's that make up our residential and community hospice team



The spring and fall card making sessions were a joy for our clients and volunteers!



Our Memory & Dementia Day Program clients enjoy a relaxing sound bath!



Volunteers and staff serve a delicious Christmas Day Lunch



RBC Dominion Securities lends a hand through our Corporate Care Volunteer Program



Lunar New Year Celebrations



Light Up a Life Holiday Memorial Event



An Evening To Remember Memorial Event



Bill donates a lovely bird bath in memory of his wife, Vicky

Your attention to the smallest details, from bringing her a morning muffin and arranging her stuffed animal companions, to the essential supports like administering her medications, to the respect shown in her final procession will always be remembered and appreciated.

Resident Helena's Family Members

HOSPICE FINANCIALS

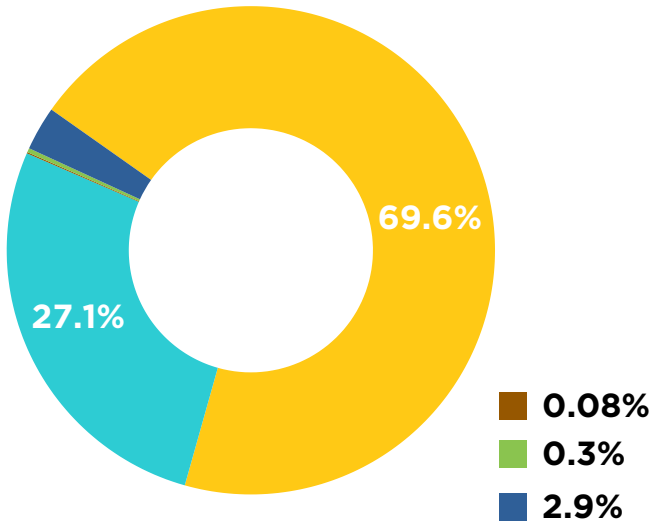
Revenue

- Ontario Health at Home Funding \$2,882,487
- Donations \$1,124,234
- Fundraising and Events \$3,380
- Other Grants \$11,486
- Other Income \$120,761
- Total \$4,142,348**

Did you know ?

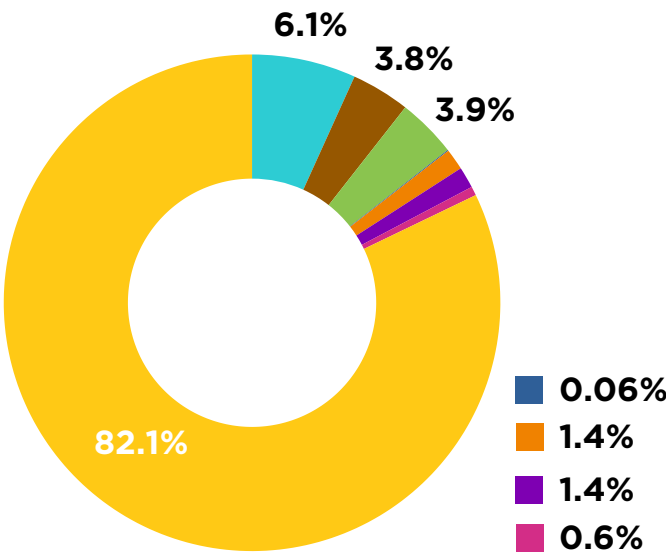
THE AVERAGE COST OF
RESIDENTIAL HOSPICE
CARE PER DAY IS

\$450



Expenditures

- Admin & Advertising \$250,565
- Amortization \$141,088
- Building Occupancy \$142,887
- Fundraising & Events Expenditures \$2,314
- Program Expenditures \$51,117
- Residence - Operating Expenditures \$51,181
- Staff Training & Recruitment \$21,670
- Wages & Benefits \$3,039,161
- Total \$3,699,983**



*Scan the QR Code to view our
Audited Financials*



I'd like to offer my sincere gratitude for all the incredible service and support you offer. I would not have been able to walk this journey through caregiving and grief without the wonderful people and programs at Matthews House.

MATTHEWS HOUSE HOSPICE FOUNDATION



**Matthews House
Hospice Foundation**

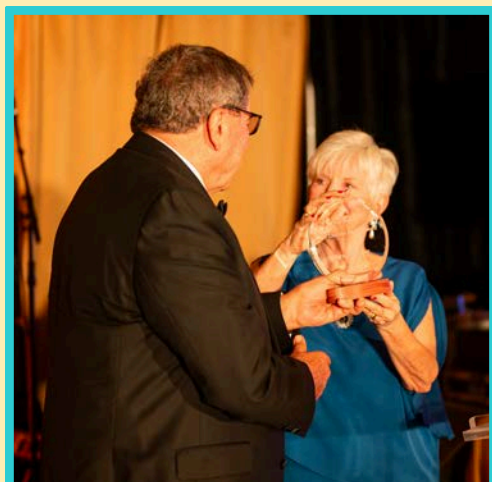
April 1st, 2024 was the operational launch of the Matthews House Hospice Foundation.

Matthews House Hospice Foundation is dedicated to raising funds and awareness to support compassionate care to those who are living with a life-limiting illness, their caregivers and family, and those who are grieving the loss of a loved one.

Your generosity, through a donation, attending or sponsoring an event, directly supports Matthews House Hospice programs and services. Each year, Matthews House Hospice Foundation must raise over \$1.5 million to continue to serve South Simcoe.



All donations to Matthews House Hospice are directed through the Matthews House Hospice Foundation.



Marv Chantler Legacy Award

In 2024, we introduced the Marv Chantler Legacy Award. This award is presented annually by Matthews House Hospice Foundation to an individual, family or organization that has made an outstanding contribution to the ongoing development and sustainability of Matthews House Hospice. In its inaugural year, we chose to honour none other than the man himself, Marv Chantler. From joining the Board of Directors in 2008, Marv has been a champion of development and sustainability here at Matthews House.

As a visionary and builder of ideas, teams, and strategy, Matthews House Hospice is the special place it is today because of his commitment to our mission, vision, and values. As a volunteer, donor, advocate, and magnificent fundraiser, Marv ensures Matthews House Hospice and hospice care is at the forefront of community generosity and is top-of-mind for those needing hospice care and grief and bereavement support.

Thank you for all that you have done and all that you continue to do for our residents, clients, their families and our community.



From the President

This past year has continued to remind us that compassion is not just a value we uphold, but the very essence of hospice care. At Matthews House Hospice, we walk alongside individuals and families during life's most tender moments, offering comfort, care, and dignity when it matters most.

Our mission is not measured in numbers alone, but in the quiet grace of a hand held, a story shared, a peaceful goodbye. These moments are sacred, and they are made possible by the extraordinary dedication of our staff and volunteers, whose work embodies empathy and excellence every single day.

This year, our donors and supporters have been the quiet heroes behind every comforting gesture, every moment of peace, and every family supported through grief. Your generosity has allowed us to expand our reach, deepen our care, and ensure that no one faces the end of life alone. You are the reason we can offer hospice services that honor the whole person - body, mind, and spirit.

Whether you gave your time, your resources, or your voice, you made a profound difference. You helped us provide pain management, emotional support, bereavement counselling, and so much more - all delivered with the compassion that defines our mission.

I also want to recognize our dedicated Foundation Board of Directors, whose leadership and stewardship ensure that every gift is used wisely, and every decision reflects our core values. Their commitment to transparency and excellence keeps our Foundation strong and forward-looking. Thank you Brad O'Neill, Pat O'Donnell, Shane Routledge, Cathy Morden, and Michelle Hutt.

To every supporter reading this: thank you. You are not just part of our story, you are the reason it continues. Because of you, we can walk beside families in their most vulnerable moments and offer care that is not only of utmost quality, but deeply human.

Marv Chantler

President, Matthews House Hospice Foundation Board of Directors



Marv Chantler, President



THANK YOU TO OUR \$1,000+ EVENT SPONSORS!

Hike for Hospice

| | | |
|------------------------------------|----------------------------------|-------------------------------|
| Alliston Lions Club | Greenwood Ready Mix | Rock Solid Computer Services |
| Anonymous | Herbert's Boots and Western Wear | Sierra Excavating Enterprises |
| Anonymous | Infilise Foundation | TempAir Control |
| Betty Keating Charitable Gift Fund | Ontario Potato Distributing Inc. | Zander Sod Co. Limited |
| Canadian Tire Alliston | Peter & Kate Vander Zaag | |

Annual Golf Tournament

| | |
|-----------------------------|----------------------------|
| Allangrove Investments Ltd. | RBC PH&N Wealth Management |
| Anonymous | The Wallwin Family |
| Canadian Tire Alliston | Trillium Ford Lincoln Ltd. |
| Moffat's Mazda | Walmart Alliston |

Giving Hearts Gala

| | | |
|--|----------------------|---------------------------|
| Alicia Regier Real Estate | Honda of Canada Mfg. | TempAir Control |
| Christine & Sabina Real Estate Team, Brokers | Kevin Kemp | Tribute Communities |
| Corzier Consulting Engineers | R. & A. Beusaert | Tyrone Valley Farm |
| Drury Funeral Centre Ltd. | Taylor's Jewellers | Wallwin Electric Services |
| ETS Infrastructure Ltd. | TD Wealth | Zander Sod Co. Limited |
| EXP | | |

Thank you to our many other event sponsors, donors, and supporters!

Sponsor Profile...

Wallwin Electric Services

Wallwin Electric Services Limited was founded in 1951 and we have always believed in giving back to the community and supporting the people who support us.

About 8 years ago, Marv Chantler approached us about supporting Matthews House Hospice. We have been playing in the annual golf tournament since 2017. Over the past 8 years we have supported Matthews House Hospice through Wallwin Electric Services and our family has also supported in the more recent years.

Matthews House Hospice is one of our good customers and we try to support them in anyway possible. Our business and employees are located in Simcoe County and we want to support where we work and live. Alliston is very fortunate to have Matthews House Hospice in their community; they are a wonderful organization.

Craig and Addison Wallwin, Wallwin Electric Services



***Addison and Craig Wallwin
at our Annual Golf Tournament***



SIGNATURE EVENTS & CAMPAIGNS



Hike For Hospice

Our 15th Annual Hike for Hospice on May 5th, 2024 was a fantastic success! Thank you to all our hikers, donors, volunteers, vendors, supporters, and our sponsors!

Together we raised over **\$210,000** to provide compassionate hospice care to those in need and their families!

Our success would not have been possible without the support of our community. We look forward to seeing you again next year!



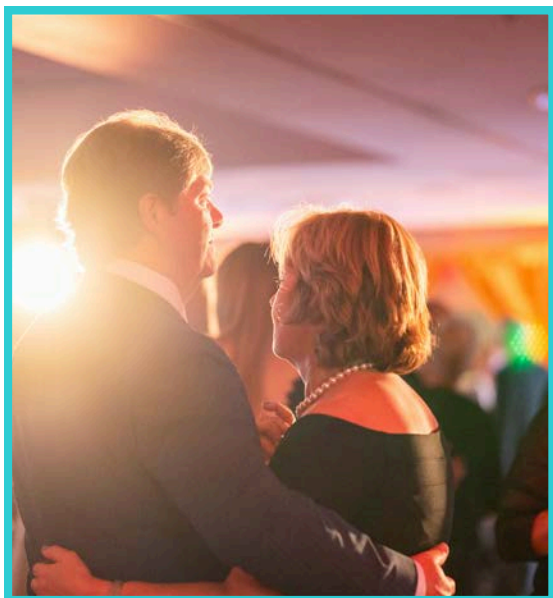
Annual Golf Tournament

Our 13th Annual Golf Tournament on August 28th, 2024 at Bear Creek Golf Club was a spectacular day! From a sold-out tournament of golfers, local tastings on the course, and 18 holes of golf to a fantastic evening with dinner, silent auction and prizes, our golfers and teams had a fabulous time!

Thank you to all of our golfers, supporters, sponsors, and volunteers! Because of your support we raised over **\$114,000**! This day would not have been possible without you!



SIGNATURE EVENTS & CAMPAIGNS



Giving Hearts Gala

We hosted our 13th Annual Giving Hearts Gala on Friday, October 25th, 2024! The event was sold out with 225 attendees where we welcomed guests, sponsors, and supporters to enjoy live music, a delightful dinner, silent & live auctions, as well as dancing!

We are incredibly thankful to our community for raising a record-breaking **\$365,000** in support of our programs, as well as new furniture and a subsidy fund for our Day Program.

We are pleased to share that the new Day Program furniture arrived in early 2025, providing a more comfortable and easier to clean space for our participants. The subsidy has allowed for our community to join the Day Program removing barriers to access.



Annual Giving Campaign

During the holiday season, we asked you to give the gift of compassionate care. We shared resident Loretta and her daughter Michelle's experience of care at Matthews House Hospice. We are thrilled to share that together, and despite the postal strike, we raised over **\$330,000**!

We are honoured to be able to provide our community care and support as they navigate their journey of a life-limiting illness, end-of-life, or as they grieve the loss of someone special. It is with your kindhearted commitment to Matthews House Hospice that we are able to care for families like Loretta and Michelle.



Being at Matthews House Hospice gave me the gift of having my mom cared for allowing me to just spend time with her. We are so lucky to have a place like this in our community.

Michelle, Resident Loretta's Daughter

COMMUNITY SUPPORT



Corvette for Compassionate Care

Thank you to Bob The Pumpkin Man for generously donating his 2008 Chevrolet Corvette Convertible to auction off in support of Matthews House Hospice!

The auction raised an incredible **\$41,500** in support of our hospice care and programs!

Manicures for Matthews House

Thank you Alisha from The Beach House Spa & Wellness for your generous donation of **\$1,246**! Each year, The Beach House hosts Manicures for Matthews House, where proceeds from every manicure during the month of March are donated to Matthews House Hospice!



Brayford Sod Farms

Brayford Sod Farms celebrated their 50 year anniversary in 2024! In true celebratory fashion, they held a community BBQ where they kindly collected donations in support of Matthews House. They raised an astounding **\$10,000**! Congratulations to the team on 50 incredible years!

The Snell's 60th Birthday Bash

Brian and Patti Snell invited all of their friends and family to celebrate with a birthday bash at the farm and kindly asked for donations to Matthews House Hospice.

Together, they raised over **\$15,000**!

Thank you Brian and Patti and their guests!



The family and I would like to express our deepest gratitude for the compassionate and dedicated care provided to Jack during his final weeks. Your kindness, professionalism, and gentle care made a difference during a very difficult time for us. Knowing he was in such caring hands brought us comfort. **Resident Jack's Family Members**

COMMUNITY SUPPORT

Speziale Fine Foods

Speziale Fine Foods generously donated a fantastic **\$3,342** from their dry cured meat & cheese sales from the Family Fest weekend at the Bradford Farmers' Market!



Chris Reed Memorial Golf Tournament

Thank you to the Reed Family for their very generous donation in honour Celine's late husband, Chris Reed, who loved sports. They host a Golf Tournament in his memory and honour that supports programs that the family feels connected to. They chose to donate **\$2,500** of the funds raised at their 2024 tournament to Matthews House!



A Christmas Wish

During the holiday season, Riley from Norcross Accounting dropped in to donate items from our wish list. These items help our residents feel their best while they are here. Lotion, lip balm, toothbrushes, and more all provide a feeling of comfort and care.

In the spirit of giving, his donation inspired others to bring in items as well!



Thank you to our Community Supporters!

A Christmas Evening With Boreal
Adjala Firefighters Association
Adjala Hand Quilters
Alliston Botanix
Bailey Creek Farms
Barrie Fair 50/50
Beeton Foodland
Bill Bradley
Boston Pizza Alliston
Coldwell Banker Ronan Realty
Cookstown Greens
Cribbage Event
FK Machinery Ltd.
Foley Restoration DKI
Georgian Waste Services Inc
Harripersad Family
Henriette
Homelife Integrity Realty Inc. Brokerage
Kevin Lord Memorial Foundation
Laura's Farm Stand

Looms by Em
Mardon Stables
McDonalds Alliston
Michaela's Treasure Gallery
Music for the Neighbourhood
Nearly Famous Enterprises
Norcross Accounting
Panacea Massage Therapy
Part Time CFO Services
Quilting Corners Guild
RBC Dominion Securities
Real Canadian Superstore Wasaga Beach
Recycled Teenagers Car & Truck Show
Restyle Fashion Show
Rialto R&SM Inc.
Rock 95, Kool 107.5, Barrie 360
Ron Willett
Rosemont Firefighters Association
Rotary Club of Alliston
Royal Canadian Legion, Branch 508 Everett

Royal Canadian Legion, Branch 559 Lisle
Shelburne Foodland
Sheldon Creek Dairy
Shiv Shine
Sommerville Nurseries
SpecSavers
Speziale Fine Foods
Studio204

The 60's Music Club - Irish Club of Mississauga
The Bradford Knights Of Columbus Council
4915 - Holy Martyrs Of Japan
The Mad Hatterz Band
The Maxwell & Ruth Leroy Foundation
The Printing House
The Raposo Family
The Vanstone Family
Township of Adjala-Tosorontio
Township of Essa Golf Tournament
Trunk or Treat
W. John Thomas Funeral Home
Wednesday Wackers Golf League
William's Café
Zehrs Alliston

FOUNDATION VOLUNTEERS

Each year, Matthews House Hospice Foundation hosts three signature fundraising events: Hike for Hospice in May, the Annual Golf Tournament in August, and the Giving Hearts Gala in October. Months of planning lead up to each of these unique events and we could not do it without our Event Committees. On the day, each signature event thrives on the team of volunteers who give up their time and lend their skills to ensure the event runs smoothly and our guests have a fantastic experience!



Golf Committee

This year, we would like to highlight our wonderful Golf Tournament Committee.

Our Golf Tournament Committee is one of the many reasons our Annual Golf Tournament is a huge success each year. Every spring and throughout the summer, they work tirelessly to secure sponsorship, silent auction and raffle prizes, connect with golfers, and provide support on the day of the Tournament.

Thank you to our 2024-2025 Committee:

Elaine Balaka, Rosann Bertacco, Rosy Kennedy, David Sammut, and Ron Willett.

Corporate Care Volunteer Program

Our Corporate Care Volunteer Program is making an impact one group at a time. Through this program, community organizations and businesses join our team for a morning, afternoon, or day. While here, they volunteer in our kitchen making Meals To Go and our daily soup and side for residents and families. They also can spend time helping in our garden in the spring, summer, and fall.



Many of our Corporate Care participants have such a great time, they come back! It is both a fun and meaningful team building exercise. For us at Matthews House Hospice, it helps us to spread awareness of our programs and services while showing our community we are more than they think we are as a place of caring comfort, warmth, and support.

Throughout the year, we welcomed Coldwell Banker Ronan Realty, RBC, TerraGen Solar, Grand & Toy, and RBC Dominion Securities.

FOOD SERVICES PROGRAM

At Matthews House Hospice, our Food Services Program is an essential part of the care we provide. With one full-time staff member and a dedicated group of volunteers, the team works tirelessly to ensure that residents, their families, guests, and clients are comforted by the presence of nourishing food, warm beverages, and a welcoming atmosphere. The program also delivers daily meals and snacks to our Memory Care and Dementia Day Program, support groups, and clients in need, along with preparing convenient Meals To Go.

The kitchen is truly the heart of our hospice. It's where families, volunteers, staff, and clients often gather around the dining table to enjoy a meal, a sweet treat, or a relaxing cup of coffee. Thanks to our Food Services team, fresh baked goods and hearty lunches are always available and served with care.

Where Our Food Comes From

As a charitable organization, we are committed to keeping costs low so that every dollar is used with intention and impact. We're proud to say that all of the food we serve is rescued and donated.

We're part of a food rescue hub that alerts us when items nearing their best-before date are available for pickup. Our Food Services Coordinator then designs menus around these rescued ingredients. We cook, freeze, and store what we can, and any surplus is shared with other local organizations or distributed to our clients in the community.

We've also built strong partnerships with local farms and grocery stores that generously support our Food Services. Special thanks to Foodland Shelburne, Tottenham and Beeton, Cookstown Greens, Longos Greenlane, Shoppers Drug Mart Alliston, Real Canadian Superstore Wasaga Beach, and Simcoe Harvest.



Meals To Go

Our Meals To Go are freshly made single-serve frozen meals. They are made fresh each week using rescued and donated ingredients.

Each 28oz meal is sold for \$10 and comes with a homemade soup or dessert. Our Meals To Go are available to everyone in our community, and are great for those cooking for one or living alone, recovering, or just because.



FOOD SERVICES FACTS



RETAIL VALUE OF
RESCUED FOOD

\$61,811.55

Lbs. OF GREENHOUSE
GASSES DIVERTED

48,014

No. OF MEALS
PROVIDED (approx.)

16,808

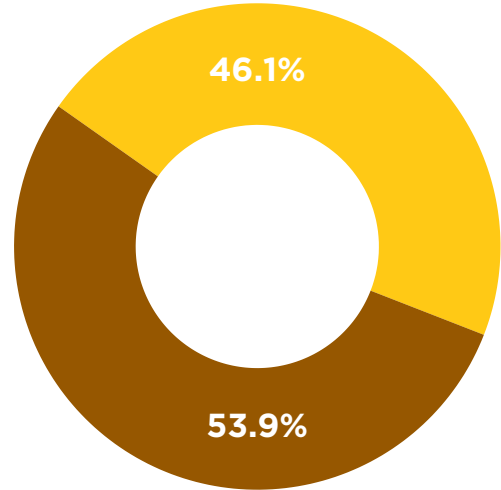
FOUNDATION FINANCIALS

Did you know ?

ALL DONATIONS TO MATTHEWS HOUSE HOSPICE ARE DIRECTED THROUGH MATTHEWS HOUSE HOSPICE FOUNDATION.

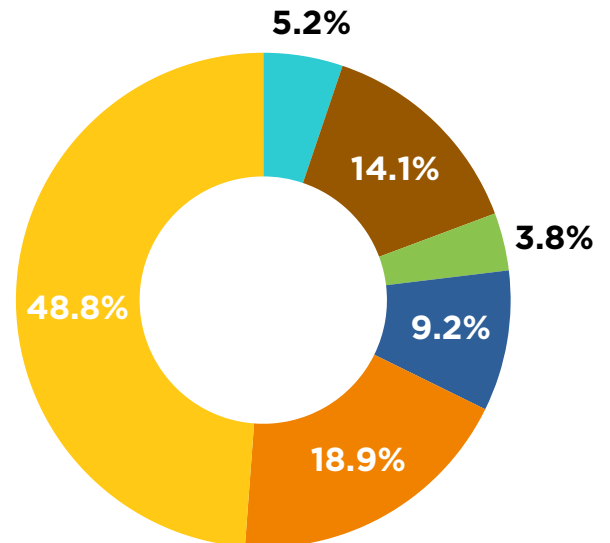
Revenue

- **Donations \$451,844**
- **Fundraising and Events \$1,237,794**
- Total \$1,689,638**



Expenditures

- **Admin & Advertising \$85,687**
- **Amortization \$232,646**
- **Building Occupancy \$62,259**
- **Fundraising & Events Expenditures \$151,617**
- **Outsourced Services \$311,757**
- **Donations \$804,996**
- Total \$1,648,962**



Scan the QR Code to view our Audited Financials

We want to express our deepest gratitude for the incredible care you provided to Bob during his final months. Your compassion, kindness, and unwavering support made a profound difference in our lives, allowing us to cherish precious moments with him in comfort and peace.

Resident Bob's Family Member

WAYS TO GIVE

Thank you to all who contributed
to making this year one of compassionate care!

*You can help us continue to provide compassionate care
and reach our goals!*

Donate

Support Matthews House Hospice and your community by making a one-time or monthly donation today! Monthly donations provide consistent funds that enable us to plan ahead for the benefit of our residents, their families, and our community.

A memorial donation is a touching tribute to the life of someone special to you.

Donate In Memory

Day of Care

A "Day of Care" is an incredible gift to give. You can recognize a birthday, anniversary, a day of passing, or any day that is special to you. A certificate is displayed for the day in our lobby, as well as on our social media.

Legacy gifts offer the opportunity to make a meaningful investment in the future of Matthews House Hospice, while offering substantial tax benefits as part of a long-term financial plan. Leaving a bequest in your Will allows you to make a charitable gift from the proceeds of your estate.

Legacy Giving



*Scan the QR Code to make
your donation or learn more*



Matthews House
Hospice Foundation

We wanted to say thank you so very much for taking such good care of our mom. It meant the world to us to have her in such a caring place and to know how well she was looked after in our absence. No words can express our deepest appreciation to you all.

The Doney's and The Haire's



Thank you!

CONTACT US

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Matthews.House

Matthews House
Hospice

Matthews House
Hospice Foundation

*Matthews House Hospice Charitable Business Number 85100 9555 RR0001
Matthews House Hospice Foundation Charitable Business Number 70552 4536 RR0001*