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The Windsor Framework

There are no new changes in this release, but the changes relating to the Windsor Framework arrangements, originally intended to come into operation from 30 September 2024 and documented for Release 87, are now due to be introduced on 1 May 2025. From that date, any consignments that are delivered to Northern Ireland will need to be designated as either 'at risk' or 'not at risk' of entering the EU. For a consignment to be identified as not at risk of entering the EU, either the exporter or the importer of the goods needs to have applied to HMRC for an authorisation under the United Kingdom Internal Market Scheme (UKIMS) – a UKIMS authorisation number, along with an EORI number, needs to be included in the information supplied by the exporter to the carrier. If a consignment is at risk of entering the EU, full EU import rules will apply and goods will require EU duties to be paid for by the importer, if applicable. If a consignment is not at risk of entering the EU, goods will not be subject to processing in Northern Ireland and will not have any duty applied.

A consignment will be covered by the Windsor Framework if it is delivered on or after 1 May 2025 to an address in Northern Ireland (i.e. the postcode of the delivery address begins with 'BT'). For such consignments, as part of sales order processing, the user will need to indicate whether the goods are at risk of entering the EU. The consignment can only be designated as not being at risk if the exporter, or the customer, as the importer, has a UKIMS authorisation number. There is a further consideration in that a consignment cannot be designated as not at risk if it contains a product that might be subject to duty in the EU that is higher than the equivalent duty in the UK, or that is a high-risk food product, or that is a product that is subject to EU quotas or trade remedies. Because of this, we have allowed for products to be identified as needing to be considered as always being at risk of entering the EU.

The main purpose of the changes to prof.ITplus for the new Windsor Framework rules is so that any carrier integration file produced on despatch can include all the necessary information for deliveries to Northern Ireland. The 'at risk' indicator, the appropriate UKIMS and EORI numbers, and an indication whether the importer is a 'business' or a 'customer' will be included in any carrier integration file for those carriers that have updated their file formats. At present in prof.ITplus, DPD is the only carrier fully compliant with the Windsor Framework. For sites using other carriers for deliveries to Northern Ireland, it's essential to consult with your Customer Success Manager for guidance on integrating the new system.

For full details of the changes relating to the Windsor Framework arrangements, see Release Notes 87. In addition, some new print tags relating to the Windsor Framework have now been added to the delivery note, invoice, and commercial invoice document classes. These are:

- COUKIMSNO - the UKIMS authorisation number for 'our' company
- SLUKIMSNO - the UKIMS authorisation number for our customer
- WINDSRTXT1 - for not at risk consignments, populated with '**Goods are not at risk of entering EU**'

Sales Ledger

No changes in this release.

Purchase Ledger

No changes in this release.

Stock Control

No changes in this release.

Nominal Ledger

No changes in this release.

Quotations / Sales Enquiries

No changes in this release.

Sales Order Processing

No changes in this release.

Purchase Order Processing

No changes in this release.

Invoicing & Pricing

No changes in this release.

Sales Analysis

No changes in this release.

Purchase Analysis

No changes in this release.

Company Details

No changes in this release.

Return Order Processing

No changes in this release.

Works Order Processing

No changes in this release.

Customer Relationship Management

No changes in this release.

Miscellaneous

No changes in this release.

Standard Information

Permissions

To provide access to any new programs, an administration user needs to use the “Set Up Permissions” option (accessed via the “Admin Menu” icon on the Utility Bar at the top of the screen) to grant permission to use the new menu / sub-menu to all users who are authorised to use the facilities.

Note: When released, adoption of new features may require stationery amendments or would benefit from onsite or internet based (LogMeIn) training sessions and will be charged at the prevailing rate. Please contact OGL Software Support or your Account Manager for advice.

Future Development

As part of long-term developments, some programs have already been modified to allow for future functionality, and various new fields or buttons will be visible to users. None of these new fields will be useable at present and the system will continue to operate entirely as normal.

Note: The performance of prof.ITplus can be significantly affected by the specification of the user's PC and in particular the amount of memory available. Every effort is made to ensure that prof.ITplus operates as efficiently as possible, but to keep pace with new OGL and Windows developments and ensure user productivity is maintained, it is recommended that all PCs and Servers are regularly reviewed to ensure optimum performance.

Microsoft Support

Use of Microsoft Office Products such as Excel, Word and Outlook are used regularly in conjunction with prof.ITplus.

Please note OGL will no longer actively develop for, or amend, programs to work with end-of-life Microsoft products. Where practical we will attempt, on a reasonable endeavour's basis, to resolve any incompatibility problems reported, however it is OGL's recommendation that unsupported Microsoft products should be upgraded to latest versions with immediate effect to ensure compatibility is maintained.

More information about Microsoft's end of life policy can be found at <http://support.microsoft.com/lifecycle/>

Key Contact Information

Main Tel No: 01299 873 873

Registered Address:

OGI Software Limited
Worcester Road
Stourport on Severn
Worcestershire
DY13 9AT

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