

# Accredible – Accessibility Conformance Report WCAG Edition

## **(Based on VPAT® Version 2.5)**

**Name of Product/Version:** Digital Credentialing Platform

**Report Date:** November 2025

**Product Description:** The Digital Credentialing Platform enables users to design, create and deliver digital badges, digital certificates and blockchain credentials.

**Contact Information:** [support@accredible.com](mailto:support@accredible.com)

**Notes:** This VPAT covers Accredible recipient functionality and content (Accredible Certificates, Badges and Blockchain and Accredible Accounts), including credentials (certificates and badges), profile, login, and verification of credentials.

The following are NOT covered by this VPAT:

- Admin dashboard and reporting: <https://dashboard.accredible.com/user>
- Help content website: <https://help.accredible.com/>
- Marketing website: <https://www.accredible.com/>
- Spotlight and directories Coursefinder: <https://www.coursefinder.io/>
- Customer specified customizations

**Evaluation Methods Used:** Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Levels A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- Chrome/NVDA

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A - Yes Level AA - Yes Level AAA - No
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A - Yes Level AA - Yes Level AAA - No
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A - Yes Level AA - Yes Level AAA - No

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

## WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Web: Supports	Web: Non-text content presented to the user in the product has text alternatives that serve the equivalent purpose. Decorative non-text content is marked as presentational.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Web: Supports	Web: The product does not contain prerecorded audio-only or video-only media.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Web: Supports	Web: The product does not contain any prerecorded synchronized media (video with audio) that requires captions.
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Web: Supports	Web: The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>1.3.1 Info and Relationships</u></a> (Level A)	Web: Partially Supports	<p>Web: In most instances, the product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include:</p> <ul style="list-style-type: none"> <li>Some user generated content uses heading markup in Credential Letter page for styling purposes but does not function as a true heading in terms of structure or semantics.</li> </ul>
<a href="#"><u>1.3.2 Meaningful Sequence</u></a> (Level A)	Web: Supports	Web: The product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning.
<a href="#"><u>1.3.3 Sensory Characteristics</u></a> (Level A)	Web: Supports	Web: The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, or sound.
<a href="#"><u>1.4.1 Use of Color</u></a> (Level A)	Web: Supports	Web: The product does not use color as the only visual means of conveying information, indicating an action, or prompting a response.

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>1.4.2 Audio Control</u></a> (Level A)	Web: Supports	Web: The product does not include audio that plays automatically.
<a href="#"><u>2.1.1 Keyboard</u></a> (Level A)	Web: Supports	Web: The product ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator.
<a href="#"><u>2.1.2 No Keyboard Trap</u></a> (Level A)	Web: Supports	Web: Where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard.
<a href="#"><u>2.1.4 Character Key Shortcuts</u></a> (Level A 2.1 only)	Web: Supports	Web: The product does not use character key shortcuts.
<a href="#"><u>2.2.1 Timing Adjustable</u></a> (Level A)	Web: Supports	Web: The product does not contain time-limited or time-dependent content.
<a href="#"><u>2.2.2 Pause, Stop, Hide</u></a> (Level A)	Web: Supports	Web: The product does not contain content that moves, blinks, scrolls, or auto-updates.

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>2.3.1 Three Flashes or Below Threshold</u></a> (Level A)	Web: Supports	Web: The product does not contain flashing content.
<a href="#"><u>2.4.1 Bypass Blocks</u></a> (Level A)	Web: Supports	Web: The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages.
<a href="#"><u>2.4.2 Page Titled</u></a> (Level A)	Web: Supports	Web: Pages of the product provide titles that adequately describe their topic or purpose.
<a href="#"><u>2.4.3 Focus Order</u></a> (Level A)	Web: Supports	Web: The product ensures that focusable components receive focus in an order that preserves meaning and operability.
<a href="#"><u>2.4.4 Link Purpose (In Context)</u></a> (Level A)	Web: Supports	Web: The product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context.
<a href="#"><u>2.5.1 Pointer Gestures</u></a> (Level A 2.1 only)	Web: Supports	Web: The product does not require multipoint or path-based gestures for operation.

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>2.5.2 Pointer Cancellation</u></a> (Level A 2.1 only)	Web: Supports	Web: The product ensures that functionality on pointer down-event is completed only when the user releases the pointer or allows the user to abort and/or undo the action.
<a href="#"><u>2.5.3 Label in Name</u></a> (Level A 2.1 only)	Web: Supports	Web: The product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text.
<a href="#"><u>2.5.4 Motion Actuation</u></a> (Level A 2.1 only)	Web: Supports	Web: The product does not contain functionality that requires device motion or user motion.
<a href="#"><u>3.1.1 Language of Page</u></a> (Level A)	Web: Supports	Web: The product ensures that the default human language used on each page can be programmatically determined.
<a href="#"><u>3.2.1 On Focus</u></a> (Level A)	Web: Supports	Web: The product ensures that interface components do not initiate a change of context when receiving focus.

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>3.2.2 On Input</u></a> (Level A)	Web: Supports	Web: The product ensures that interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link.
<a href="#"><u>3.2.6 Consistent Help</u></a> (Level A 2.2 only)	Web: Supports	Web: The product does not contain help mechanisms.
<a href="#"><u>3.3.1 Error Identification</u></a> (Level A)	Web: Supports	Web: Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.
<a href="#"><u>3.3.2 Labels or Instructions</u></a> (Level A)	Web: Supports	Web: Where user input is required, the product presents adequate labels or instructions for successfully providing that input.
<a href="#"><u>3.3.7 Redundant Entry</u></a> (Level A 2.2 only)	Web: Supports	Web: The product does not request redundant user-entered information in multi-step processes.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply</p>	Supports	For WCAG 2.0, 2.1, and EN 301 549, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p>	Web: Partially Supports	<p>Web: In most instances, the product contains user interface components whose name, role, state, and value can be programmatically determined, and whose state, properties, and value, where applicable, can be programmatically set. Exceptions include:</p> <ul style="list-style-type: none"> <li>• There are tooltips without corresponding name and role information, such as Tooltip "More info about mail" on the page 'Transcripts'.</li> <li>• Checkboxes control in pages such as 'Create transcript flow' lacks a name, role and state information.</li> </ul>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>1.2.4 Captions (Live)</u></a> (Level AA)	Web: Supports	Web: The product does not contain any live synchronized media (video with audio) that requires real-time captioning.
<a href="#"><u>1.2.5 Audio Description (Prerecorded)</u></a> (Level AA)	Web: Supports	Web: The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.
<a href="#"><u>1.3.4 Orientation</u></a> (Level AA 2.1 only)	Web: Supports	Web: The product does not restrict its view and operation to a single display orientation, such as portrait or landscape.
<a href="#"><u>1.3.5 Identify Input Purpose</u></a> (Level AA 2.1 only)	Web: Supports	Web: The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.
<a href="#"><u>1.4.3 Contrast (Minimum)</u></a> (Level AA)	Web: Supports	Web: Visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors.

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>1.4.4 Resize text</u></a> (Level AA)	Web: Supports	Web: The product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality.
<a href="#"><u>1.4.5 Images of Text</u></a> (Level AA)	Web: Supports	Web: The images of text contained in the product are essential and can be visually customized to user viewing requirements.
<a href="#"><u>1.4.10 Reflow</u></a> (Level AA 2.1 only)	Web: Supports	Web: The product allows for resizing of content to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions except where scrolling is required for two-dimensional content such as tables, diagrams, or maps.
<a href="#"><u>1.4.11 Non-text Contrast</u></a> (Level AA 2.1 only)	Web: Partially Supports	<p>Web: In most instances, the visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color. Exceptions include:</p> <ul style="list-style-type: none"> <li>• There are user interface components with a contrast ratio below 3.00:1 on the page 'Create transcript flow', such as checkbox "Introduction to web development".</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>1.4.12 Text Spacing</u></a> (Level AA 2.1 only)	Web: Partially Supports	<p>Web: In most instances, the product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality. Exceptions include:</p> <ul style="list-style-type: none"> <li>When custom text spacing settings are applied, such as increased line height, letter spacing, or word spacing, certain content like the "English (US)" element in the 'Accounts - side panel' page becomes visually clipped or cut off. Similar issue is present on the pages – 'Accounts - Create Earner Account' and 'Wallet - Sub header'.</li> </ul>
<a href="#"><u>1.4.13 Content on Hover or Focus</u></a> (Level AA 2.1 only)	Web: Partially Supports	<p>Web: In most instances, content triggered by hover or focus remains visible while triggered, remains visible while moving the pointer over it, and can be dismissed without moving the pointer or changing focus if it obscures other content. Exceptions include:</p> <ul style="list-style-type: none"> <li>Certain external library content, such as the tooltip displaying content "January 1, 2025 \$94, 354.49" on the Issuer Group page, appears on hover but disappears when attempting to move the pointer over it.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>2.4.5 Multiple Ways</u></a> (Level AA)	Web: Supports	Web: The product does not provide a set of pages or apps and is not otherwise implemented in a way that make it subject to this criterion.
<a href="#"><u>2.4.6 Headings and Labels</u></a> (Level AA)	Web: Supports	Web: Headings and labels provided in the product adequately describe the topic or purpose of the content with which they are associated.
<a href="#"><u>2.4.7 Focus Visible</u></a> (Level AA)	Web: Supports	Web: The product provides a visible indication of keyboard focus for elements on each page.
<a href="#"><u>2.4.11 Focus Not Obscured (Minimum)</u></a> (Level AA 2.2 only)	Web: Supports	Web: When user interface components receive keyboard focus they are, at minimum, partially visible.
<a href="#"><u>2.5.7 Dragging Movements</u></a> (Level AA 2.2 only)	Web: Supports	Web: The product does not use dragging movements for interactive functionality.
<a href="#"><u>2.5.8 Target Size (Minimum)</u></a> (Level AA 2.2 only)	Web: Supports	Web: The size of targets in the product meet the requirements of this criterion.

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>3.1.2 Language of Parts</u></a> (Level AA)	Web: Supports	Web: Pages of the product present content in a single language.
<a href="#"><u>3.2.3 Consistent Navigation</u></a> (Level AA)	Web: Supports	Web: The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
<a href="#"><u>3.2.4 Consistent Identification</u></a> (Level AA)	Web: Supports	Web: The product ensures that components with the same functionality are identified consistently across pages of the product.
<a href="#"><u>3.3.3 Error Suggestion</u></a> (Level AA)	Web: Supports	Web: Where the product automatically detects input errors and provides error messages, the product also provides suggestions for correcting each error.
<a href="#"><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></a> (Level AA)	Web: Supports	Web: The product does not cause financial transactions or legal commitments to occur. User-controllable data is checked before submission and can be reversed or revised after submission.

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<a href="#"><u>3.3.8 Accessible Authentication (Minimum)</u></a> (Level AA 2.2 only)	Web: Supports	Web: The product provides assistance by allowing users to paste data and by properly applying autocomplete attributes on appropriate input fields to identify the input purpose.
<a href="#"><u>4.1.3 Status Messages</u></a> (Level AA 2.1 only)	Web: Supports	Web: When status messages appear, the product automatically provides those messages to assistive technology without requiring focus.