

THE 3 PHASES OF PSL TRAINING

A CONTINUOUS CYCLE OF LEARNING AND IMPROVEMENT

1

PREPARATION



OBJECTIVES

Understand objectives and set the foundation.



RESEARCH

Gather insights, data and evidence.



TAILORING

Adapt to the audience and context.



DESIGN

Create engaging, effective learning experiences.



TESTING

Evaluate and refine to ensure quality and impact.



2

DELIVERY



COLLABORATION

Build trust, collaborate and learn as a team.



SHARING IDEAS

Encourage open dialogue and exchange.



KNOWLEDGE EXCHANGE

Leverage experience and expertise.



INSIGHTS

Turn learning into meaningful takeaways.



3

REFLECTION



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Consider what worked, what didn't and why.



PRACTICE

Apply learning in real situations.



EMBEDDING

Reinforce and integrate learning into daily work.



ENGINEERING HUMAN PERFORMANCE

Sustained improvement through people and systems.



CONTINUOUS IMPROVEMENT:

Each phase informs the next, creating lasting impact and stronger performance.



STRUCTURED APPROACH

Clarity and focus at every step.



ENGAGED TEAMS

Better collaboration and participation.



STRONGER OUTCOMES

Better learning, better results.



SUSTAINABLE IMPACT

Continuous growth and improvement.



BUILT FOR EXCELLENCE

Drive performance that lasts.