

# WE'RE HERE WHEN YOU NEED US MOST.

Learning doesn't stop when the course finishes. **Real life** starts when you return to work.

That's why PSL provides continued, confidential support for delegates who have attended our programmes. Because developing people is about more than delivering training – it's about helping them succeed.



**THE PSL SUPPORT LINE™**  
**Confidential. Practical.**  
**Real-world support.**

Delegates can contact us directly for advice, guidance and support on the challenges they face every day.



## A TRUSTED SOURCE OF SUPPORT

Our delegates can contact PSL directly and confidentially to discuss any challenge they are facing.



Customer challenges



Difficult conversations



Leadership situations



Team issues



Communication concerns



Project challenges



Confidence and mindset



Career development



Applying training in the real world

Sometimes people need advice. Sometimes they need perspective. Sometimes they simply need someone to talk things through with.

**Our role is to help them find the best path forward.**

## WHY ORGANISATIONS VALUE THIS SERVICE



### GREATER CONFIDENCE

Helping people apply learning in real situations.



### BETTER RETENTION

Employees feel supported, valued and invested in.



### FASTER DEVELOPMENT

Learning is reinforced through practical application.



### IMPROVED PERFORMANCE

Challenges are addressed before they become bigger problems.



### INCREASED ROI

Training continues to create value after the programme ends.



### CONFIDENTIAL AND TRUSTED

Many delegates appreciate having access to an independent and confidential sounding board. This allows people to discuss situations openly and explore options they may not feel comfortable raising elsewhere.

**The result is clearer thinking, better decisions and increased confidence.**



### SUPPORTING THE WHOLE PERSON

Technical challenges are rarely the only challenges people face. Pressure, uncertainty, relationships, confidence and wellbeing all influence performance.

**Our Engineering Human Performance philosophy recognises that when people perform better, teams perform better and organisations perform better.**



### A PARTNER FOR GROWTH

When people know they have access to trusted support, they are more likely to:

- ✓ Take ownership
- ✓ Try new approaches
- ✓ Have difficult conversations
- ✓ Build confidence
- ✓ Apply learning
- ✓ Continue growing

“ THIS SUPPORT BECOMES ONE OF THE MOST VALUABLE ASPECTS OF WORKING WITH PSL. ”

SERVICE DIRECTOR, ENGINEERING ORGANISATION



HELPING PEOPLE PERFORM AT THEIR BEST – BEFORE, DURING AND LONG AFTER THE TRAINING HAS FINISHED.

FOUNDED 1999  
ENGINEERING HUMAN PERFORMANCE

**PSL**