

careviso: Accurate Patient Pricing Estimates in Real-Time



About the Case

Reducing Manual Processes for Healthcare Providers



careviso demonstrated that the seeQer platform is able to accurately predict what a patient will be billed.

The careviso team collaborated closely over several months with a large physician group that was performing manual phone calls to health plans.

The physician group habitually called health plans to verify patient insurance, determine patient out-of-pocket cost, and check prior authorization requirements for tests they were planning to order.

In parallel to the calls, the seeQer platform performed its own process, and the two separate results were compared to one another and evaluated.

The goal was to reduce manual phone calls for the customer while maintaining accuracy, so that testing could initiate as soon as possible.

The Findings

The success rate of the careviso platform was identical when compared to the physician group performing the manual phone calls.

seeQer mirrored the successful results the same number of times as the manual phone calls made by the physician group.

careviso's technology was able to replicate the answer that the client staff received on the phone from health plans when inquiring about patient responsibility. Thus, the client was able to reduce the time they spent calling payors.



careviso's system was able to provide a patient billing estimate **95% of the time**, which is industry leading compared to other reports.

The true benefit of seeQer is having visibility into accurate, real-time cost estimates at the point of care, rather than further down the line.

Product Details

seeQer replicates the results of manual phone calls to the payor in real-time.



The platform verifies the following information in real time:



Patient benefits information



Patient estimated responsibility



Prior authorization requirements

In addition, seeQer's process is configured down to the network plan level, and includes detailed calculations, factoring maximum out-of-pocket, deductible, copay, and coinsurance for the patient's specific health plan.

careviso's end-to-end platform provides accurate and comprehensive health plan transparency in a single portal.





Conclusion

Spend less time on the phone and more time providing care.

During the months spent working closely with the physician group, careviso gained crucial insight into industry needs and pain points that stem from the complex nature of health plan benefits.

The seeQer product was refined and updated to reflect true medical billing data, resulting in a product that can ease the burden of manual phone calls for the physician group while maintaining accuracy.

Stay tuned for Part 2 of this series, in which careviso will dive into the details of the billing data from the second half of the year.



Innovative

Our engineering team has created a unique, advanced system for patient access.



Secure

We implement top security standards to meet customer satisfaction and compliance regulations.



Experienced

Our leadership team has a combined 90+ years of experience, allowing us to understand the specific needs of the industry.

170+

Product
Iterations

500,000+

Providers Enrolled
with Us

150,000+

Price Estimates
Completed each
Month