



CLOSED LOOP REFERRAL SYSTEMS WORKGROUP 2025-26 SUMMARY

The Closed-loop Referral Systems (CLRS) Workgroup convenes every other month to unite key partners, exchanging insights to illuminate pathways and guide the evolution of the statewide CLRS.

The CLRS Workgroup held seven meetings from July 2025- July 2026 to accomplish 3 three goals. The workgroup was led by Maya Stefanovic and Jaffer Traish.

2025-26 Goals

- Bring together users of CLRS platforms to review regional supply, demand, search, and referral trends to identify where there is greatest need and where resources should be allocated
- Share wins and replicable practices
- Use data to identify where referral pathways are breaking down

CLRS Workgroup Membership

91 Workgroup Members
55 Voting Members
28+ Organizations Represented

CLRS Questions Explored

- What are the referral systems that your CBO or CBOs you work with use?
- What are challenges to fulfilling referrals and what supports are needed to increase closed loop referrals?
- What are commitments you can make or have made as an individual or organization to supporting CLRSs in New Mexico?
- What are ways that you are supporting partners in building a shared understanding around CLRS?

“How might we create a CLRS program that is statewide and inclusive? It’s about finding solutions to make sure that people are connected to what they need through interoperability and working with groups doing this work.”

*- La Don Woodson, Interagency Program Innovation Lead—
Medical Assistance Division New Mexico Health Care Authority*

CLRS Workgroup Key Contributions

Submitted CLRS Recommendations To HCA

The CLRS workgroup in collaboration with the DTS workgroup, developed a recommendation regarding screening tools and practices as the HCA continues its work to launch the statewide closed-loop referral system, YesNewMexicoConnect.

- [Read the Letter](#)

YesNMConnect Logic Model

The logic model presented describes what YesNMConnect expects to achieve with its inputs and activities and a theory of change outlined in process theory maps.

- [Review the Logic Model](#)

Submitted a Response to the Rural Health Transformation Plan

40 Collaborative members came together to develop this RFI with several additional members providing written feedback. The title of the submitted initiative is *Grounding Rural Health Transformation in Strategic Partnerships to Address the Healthcare Needs of all New Mexicans through Training, Coordination and Technology.*

- [Read the Submission](#)

Co-Created CLRS Ecosystem Resource (In-progress)

This tool will be available to support understanding of roles and responsibilities in supporting CLRS across NM.

- [View the tool](#)

2025-26 Member Presentations included:





TRIBAL HEALTH SYSTEMS WORKGROUP 2025-26 SUMMARY

The Tribal Health Systems (THS) Workgroup is committed to fostering collaboration between Tribal, County, and State partners, with a focus on addressing Indigenous Social Drivers of Health. By engaging in co-learning and centering community voices, the workgroup aims to enhance health outcomes through culturally informed practices, honoring data sovereignty, and shared knowledge. Our work is grounded in radical trust, mutual respect, and continuous learning, ensuring that Indigenous health remains in Indigenous hands.

The Tribal Health Systems Workgroup held 5 meetings from July 2025- July 2026. The workgroup was co-chaired by Shelly Begay and Tyson Coriz.

2025-26 Goals

- Create the Rooted in Resilience: Healing the Circles within Indigenous Social Drivers of Health Learning Series
- Develop the Rooted in Resilience: New Mexico Indigenous Social Drivers of Health Yucca Framework
- Distribute the Rooted in Resilience: New Mexico Indigenous Social Drivers of Health Yucca Framework
- Create a space to collaborate on initiatives such as CLRS and their specific impacts within Tribal Health Systems

THS Workgroup Membership

98 Workgroup Members

THS Workgroup Key Contributions

Rooted in Resilience Co-Learning Series

This four session co-learning series focused on the Indigenous Social Drivers of Health (ISDOH).

- Watch the recordings from [Session 2](#) and [Session 3](#).

Rooted in Resilience: New Mexico Indigenous Social Drivers of Health Yucca Framework

This community-developed framework outlines the importance of Indigenous Social Drivers of Health (ISDOH) in New Mexico, highlights community-developed definitions of health, and advocates for a shift in public health systems. The Yucca offers a visual of the things that help us live a balanced and well life.

- [View the framework](#)

WHAT MAKES US HEALTHY

The health of all our relatives, people, land, water, and animals is interconnected.





COMMUNITY ENGAGEMENT WORKGROUP 2025-26 SUMMARY

The Community Engagement (CE) Workgroup focuses on building relationships with and gaining needed input from community organizations, stakeholders, and individuals for Collaborative planning and use. The workgroup develops strategies to engage and involve its membership, as well as the broader community in the Collaborative's activities and strategic planning, ensuring that diverse voices are heard and considered. It also currently has a focus on strengthening internal communication and relationships.

The CE Workgroup held 9 meetings from July 2025- July 2026. The workgroup was co-chaired by Jessica Osenbrügge and Christine Hollis.

2025-26 Goals

- Identify Collaborative Member outreach and engagement strategies for existing members, visitors, and partner organizations.
- Update member resources such as invitation and welcome letter.
- Identify potential strategies that have been effective in engaging community with Closed Loop Referral Systems (CLRSs).

CE Workgroup Membership

93 Workgroup Members

CE Workgroup Key Contributions

Updated the Member Welcome Letter

The member welcome letter is shared when a general member joins the Collaborative as a voting member.

- [Read the Welcome Letter](#)

Created the member invitation letter

The member invitation is a letter available for current members to send to folks in their networks to learn about the Collaborative and join.

- [Download the Invitation Letter](#)

Co-developed the 2024-25 Measuring and Strengthening our Impact Report

The workgroup designed the questions and guided the write-up of the report. This report includes:

- A review of key Collaborative activities from July 2024-July 2025
- Highlights from the 2025 Annual Member Survey
- Future directions for the Collaborative

[Link to Report](#)



DATA, TECHNOLOGY, AND STANDARDS WORKGROUP 2025-26 SUMMARY

The Data, Technology, and Standards (DTS) workgroup focuses on information needs, data collection (both quantitative and qualitative), analysis, and sharing. The workgroup establishes standards for equitable data collection, ensures the appropriate and equitable use of technology, and promotes data sharing among Collaborative members. The workgroup will also explore innovative solutions to enhance data-driven decision-making to better address SDOH issues.

The DTS Workgroup held 4 meetings from July 2025- July 2026. The workgroup was co-chaired by Maggie Gunter and Emily McRae.

2025-26 Goals

- Inform the evaluation plan (key metrics, timelines, etc) for YesNMConnect
- Discuss data updates including access criteria to SYNCRONYS and access criteria to Payers Claims Databases (APCD) and their impacts on CLRS
- Identify key opportunities to collaborate in conversations around data with the CLRS workgroup

DTS Workgroup Membership

33 Workgroup Members

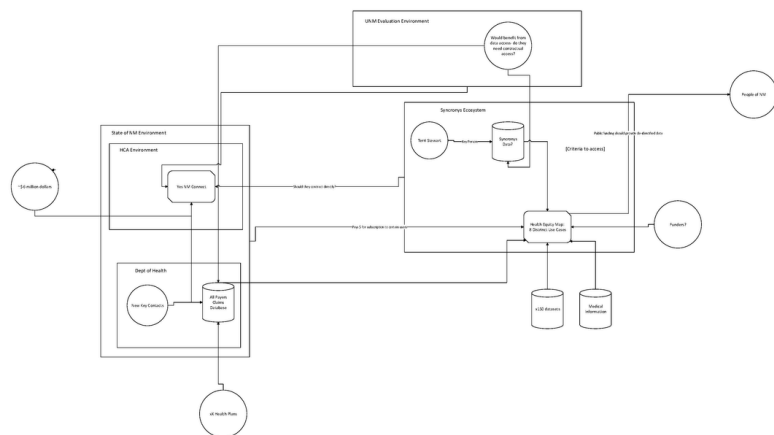
DTS Workgroup Key Contributions

Drafted CLRS Overview Diagram

The purpose of this diagram is to develop a clear overview of CLRS, document outlining all programs, target audiences, data ownership, and referral mechanisms.

Connecting with Evaluation Team for YesNMConnect

The DTS workgroup is maintaining a relationship and information sharing between the Collaborative and the YesNMConnect Evaluation team.





OPERATIONS WORKGROUP 2025-26 SUMMARY

The Operations Workgroup's purpose is to a) maintain and revise the Collaborative's charter as needed and ensure that the charter remains aligned with the Collaborative's goals, reflects its mission and vision, supports equity in planning, operations and membership; b) develop and recommend priorities to guide the Collaborative's current priority-focused activities; and c) develop financial and operational support strategies and explore funding opportunities to help ensure the short-term and long-term sustainability of the Collaborative.

The Operations Workgroup held 2 meetings from July 2025- July 2026. The workgroup was co-chaired by Terri Stewart and Leigh Caswell.

2025-26 Goals

- Create a fund development plan
- Support with fundraising for Collaborative activities

Operations Workgroup Membership

8 Workgroup Members

Operations Workgroup Key Contributions

Supported fundraising efforts for the Rooted in Resilience Co-Learning Series

The Operations workgroup reviewed outreach materials and provided guidance on fundraising models. Through their support the Collaborative raised over \$10,000 to support learning series.

Created the Fund Development Plan

This living document provides guidance for the Collaborative around funding opportunities to support workgroup activities, learning circles and learning series.

