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SCSIP Support Worker

Reports To: SCSIP Service Coordinator

Salary: €41,000 per annum

Location: Dublin

Contract: 12 month Fixed-Term Contract (Subject to Funding)

About Eplus

Empowerment Plus (Eplus) is a national Irish child and family support charity providing flexible, trauma-informed services to children, young people and families experiencing crisis, safeguarding concerns, placement instability, and complex support needs.

Working in partnership with agencies including TUSLA and the HSE, Eplus delivers relationship-based support focused on safeguarding, stability, connection, and positive outcomes for children and families.

Our services include supervised family access, individual support work, supervised transport, family support, crisis intervention, placement stabilisation, and out-of-hours safeguarding support. We work across homes, schools, foster placements, and communities, providing responsive support during some of the most challenging periods in a child or family's life.

Eplus is a Triple Lock accredited charity, reflecting our commitment to safeguarding, governance, transparency, and high-quality service delivery.

About the SCSIP Transport and Accompaniment Service

The Separated Children Seeking International Protection (SCSIP) Transport and Accompaniment Service provides safe, reliable and child-centred transport and accompaniment support for children and young people in the care of Tusla.

The service supports attendance at healthcare appointments, educational settings, legal and immigration appointments, social work meetings and other activities identified within a young person's care plan.

Why Join Eplus?

This is an opportunity to make a meaningful difference in the lives of vulnerable children and young people while working as part of a new national service.

You will play an important role in helping young people access essential supports, services and opportunities while contributing to a safe, child-centred and supportive environment.

T/A Empowerment Plus CLG

Charity No: 19021 CRA No: 20074043

Company No: 461361

Board of Trustees: A. Tennyson (Chairperson), T. Gaffney, V. Noonan, M. Donohue, J O'Connell & A. Sammon

If you are passionate about supporting children and young people and want to be part of an innovative service that promotes safety, wellbeing and positive outcomes, we would love to hear from you.

Job Purpose

The SCSIP Support Worker will provide safe, reliable and child-centred transport and accompaniment support to children and young people accessing services and activities identified within their care plans.

The postholder will build positive professional relationships with young people, support their participation in appointments and activities, and ensure all interactions are delivered in accordance with safeguarding, trauma-informed and child-centred practice principles.

The role involves significant driving responsibilities and requires staff to transport young people safely and professionally to appointments, activities and services throughout Dublin and nationwide as required.

The postholder will work as part of a wider multidisciplinary network supporting children and young people and will undertake duties appropriate to the Support Worker role and service requirements

Key Responsibilities

Supporting Children and Young People

- Provide safe transport and accompaniment support to children and young people.
- Support attendance at healthcare, education, legal, social work and other appointments.
- Build positive, professional relationships that support the young person's engagement with appointments, services and activities
- Promote participation, independence and positive engagement.
- Ensure children and young people are treated with dignity, respect and compassion at all times.

Safeguarding and Professional Practice

- Adhere to Children First and Eplus safeguarding procedures at all times.
- Identify, record and report safeguarding concerns to the Service Coordinator and in accordance with Eplus safeguarding procedures.
- Maintain professional boundaries and safe working practices.
- Participate in supervision, training and team meetings.
- Maintain confidentiality and GDPR compliance.

Communication and Record Keeping

- Maintain accurate records and service documentation.
- Communicate effectively with the Service Coordinator and relevant stakeholders.
- Report incidents, concerns and changes in circumstances promptly.
- Complete required reports and documentation within agreed timeframes.

The duties listed above are not exhaustive and may be amended within the scope and classification of the role to meet service requirements.

Essential Criteria**Qualifications and Experience**

- Level 7 qualification in Social Care, Youth Work, Childcare, Community Development, Education, Psychology or a related discipline;

OR

- Significant relevant experience working with children, young people or vulnerable individuals in a professional setting.
- Experience working with children and young people.
- Understanding of safeguarding and child protection responsibilities.
- Experience building positive professional relationships.
- Ability to work independently and use initiative.
- Full clean driving licence.

Knowledge and Skills

- Strong communication and interpersonal skills.
- Understanding of child-centred and trauma-informed practice.
- Ability to remain calm and professional in challenging situations.
- Good organisational and record-keeping skills.
- Ability to work flexibly and respond to changing service demands.
- Basic competence in Microsoft 365 applications.

Desirable Criteria

- Experience working with Separated Children Seeking International Protection.
- Experience supporting children and young people from diverse cultural and linguistic backgrounds.
- Experience in social care, youth work, childcare, education or family support services.
- Additional training in safeguarding, trauma-informed practice or intercultural awareness.
- Fluency in a language other than English.
- Experience communicating and working effectively across cultures.

Other Requirements

- Satisfactory Garda Vetting.
- Eligibility to work in Ireland.
- Willingness and ability to travel throughout Dublin and surrounding counties as required for service delivery.