

Community Support Worker**Reports To:** Service Manager**Location:** North West Region (Roscommon, Sligo, East Galway, East Mayo and surrounding areas)**Contracts available:** Full-time, Part-time, Evening, Weekend, Casual and Fixed-Hours Contracts**Salary:** €19.61 per hour (€41,000 Full-Time Equivalent), pro rata where applicable.**About Eplus**

Empowerment Plus (Eplus) is a national Irish charity providing flexible, person-centred and community-based support services to children, young people and families.

We are committed to promoting inclusion, independence, wellbeing and positive outcomes through high-quality, relationship-based support delivered in homes, schools and local communities.

Our work focuses on ensuring that children and young people have opportunities to participate fully in family, community and social life while receiving the support they need in a safe and respectful environment.

Job Purpose

The Community Support Worker will provide one-to-one, community-based support to children, young people and young adults, primarily those with disabilities and additional support needs.

Support may be provided in homes, community settings, recreational environments and other locations identified as part of an individual's support arrangements.

The role focuses on promoting participation, independence, inclusion and wellbeing by supporting individuals to access activities, opportunities and experiences within their local communities.

The postholder will build positive professional relationships and provide support in a manner that respects the rights, dignity, choices and individuality of each person supported.

Key Responsibilities**Direct Support**

- Provide one-to-one support to children, young people and young adults in community settings.
- Support participation in recreational, educational, social and leisure activities.

- Assist individuals to access community facilities, services and local amenities.
- Support individuals to access and participate in activities that reflect their interests, goals and preferences.
- Encourage social inclusion and meaningful participation in community life.
- Promote independence, confidence, wellbeing and social inclusion.
- Encourage participation in activities and experiences that support personal development and community engagement
- Provide practical support during community outings and activities.
- Promote choice, dignity, autonomy and person-centred practice at all times.

Relationship Building

- Establish positive, professional and supportive relationships with children, young people and families.
- Develop positive and professional relationships with parents, carers and family members as appropriate.
- Share relevant information and updates in accordance with agreed communication processes.
- Communicate effectively with service users, family members and relevant professionals.
- Work collaboratively with colleagues to ensure a high-quality service.

Safeguarding and Professional Practice

- Adhere to Children First and all organisational safeguarding policies and procedures.
- Identify, record and report safeguarding or welfare concerns appropriately.
- Maintain professional boundaries at all times.
- Work in accordance with organisational policies, procedures and codes of conduct.
- Work safely and effectively in lone-working and community-based environments.
- Participate in supervision, team meetings and training.

Documentation and Reporting

- Maintain accurate and timely records of support provided.
- Complete incident reports, progress notes and other required documentation.

- Report concerns, incidents and significant events promptly to management.
- Maintain confidentiality and GDPR compliance.

Essential Criteria**Qualifications and Experience**

- Level 7 qualification in Social Care, Youth Work, Disability Studies, Community Development, Childcare, Education, Psychology or a related discipline;

OR

- Significant relevant experience supporting children, young people or adults with disabilities in a professional capacity.
- Experience supporting children and young people.
- Experience building positive professional relationships.

Knowledge and Skills

- Understanding of person-centred support.
- Understanding of safeguarding responsibilities.
- Strong communication and interpersonal skills.
- Ability to work independently and use initiative.
- Good organisational and record-keeping skills.
- Ability to manage challenging situations calmly and professionally.
- Basic competence in Microsoft 365 applications.

Essential Requirements

- Full clean driving licence and access to a vehicle suitable for work purposes
- Willingness and ability to travel throughout Roscommon, East Galway, East Mayo and surrounding areas.
- Confidence driving for work purposes.
- Satisfactory Garda Vetting.
- Eligibility to work in Ireland.

Desirable Criteria

- Experience supporting children or young people with disabilities.

- Experience supporting individuals with autism, ADHD, intellectual disabilities or additional needs.
- Experience delivering one-to-one support services.
- Training in safeguarding, behaviour support, disability awareness or person-centred practice.
- Experience supporting community participation and independent living skills.
- Fluency in a language other than English.

Personal Attributes

- Compassionate and respectful.
- Reliable and dependable.
- Positive and enthusiastic.
- Ability to build trust and rapport.
- Flexible and adaptable.
- Committed to inclusion, equality and person-centred practice.

Key Outcomes

The successful Support Worker will:

- Build positive and trusting professional relationships.
- Support meaningful participation in community life.
- Promote independence and confidence.
- Deliver safe, reliable and person-centred support.
- Maintain high standards of safeguarding and professional practice.
- Contribute positively to the wellbeing and quality of life of those receiving support.

The duties listed above are not exhaustive and may be amended from time to time to meet service requirements. Any changes will remain within the scope and purpose of the Support Worker role.