STÓ:LŌ SERVICE AGENCY BULLETIN
NOVEMBER 2026

REMINDER: If you see any suspicious activity, please contact **Allegiance Security** at **604-701-1692 OR 604-392-1692** and please state which property (Coqualeetza or St. Mary's) you are reporting from. If you believe it to be an emergency, please call 911.

A MESSAGE FROM THE OFFICE OF THE EXECUTIVE DIRECTOR (OED)



Please join the Stó:lō Service Agency Board of Directors (BOD), Office of the Executive Director (OED) and the Senior Management Team for the All-Staff Christmas luncheon at the **Coast Hotel on Friday, December 4, 2026, at 12:00 pm**. The BOD looks forward to everyone sharing a meal together and will present milestone years of service ribbons to eligible staff. This gathering offers a wonderful opportunity to connect with colleagues across different programs and buildings, allowing us to put faces to names.

** Please confirm your attendance with your Director/Manager/team lead or delegated person by Thursday, November 12, 2026, so we can have an approximate number of attendees for catering purposes **

Over the coming month, the OED will be spreading some holiday joy and distributing Christmas cards to post-secondary students to give them a little boost of motivation before they and holiday cheer.

The SSA offices will be closed in December for two weeks to align with the School District's two-week closure from December 21 to January 1, 2027. A big thank you to the BOD who graciously approved the SSA Christmas bonus days of December 21, 22, 23, and 24.

This time of year, as cold and flu season arrives, please remain diligent with healthy habits to minimize the illness spreading in our office. If you're feeling under the weather, please prioritize your health and take steps to limit your interactions with others and take care of yourself.

Stó:lō Veterans Remembrance Day

Please join us on Tuesday, November 11, 2026.
Doors open at 9:00am
Ceremony begins at 10:00am



STÓ:LŌ SERVICE AGENCY BULLETIN
NOVEMBER 2026

XYÓLHMET YE SYÉWIQWÉLH (Taking Care of Our Children) – Community Update

Investigating Unmarked Graves at Multiple Sites Associated with Three Former Residential Schools in S'ólh Téméxw

Stó:lō Nation Chiefs' Council (SNCC) is directing a broad-based and inclusive initiative to investigate missing children and potential unmarked graves related to three former Residential Schools and one Federal Indian Hospital within S'ólh Téméxw: All Hallows Boarding School in Yale, Coqualeetza Industrial Institute and Coqualeetza Hospital in Chilliwack, and St. Mary's Residential School in Mission.

The investigation team has been conducting archival, oral historical, and on-site remote sensing work since the fall of 2021. We are also working with local Stó:lō First Nations including Sqwá, Sq'ewqéyl, and Ch'íyáqtel regarding burials known to have been relocated to each of their cemeteries from the Coqualeetza grounds. TakingCareOfOurChildren@stolonation.bc.ca

RESIDENTIAL SCHOOL UPDATE:

This CBC article recently came out about the destruction of residential school records of abuses taken during the Independent Assessment Process. If Survivors provided a statement as part of the IAP, their records will be destroyed in 2027 unless they request their files for themselves or consent to send them to the National Centre

for Truth and Reconciliation. This would be good information for you to know and be able to share with anyone who this may affect. Contact **Kathleen.Bertrand@stolonation.bc.ca** with any questions.

CBC News: Files documenting worst abuses at residential schools to be destroyed unless survivors ask otherwise.

STÓ:LŌ GIFT SHOP

Online shopping is available 24/7 with in-store pickup!
Located at Building #19-7201 Vedder Rd. Chilliwack, BC
Email with any inquiries to: sales@stologiftshop.com

STÓ:LŌ COMMUNITY FUTURES

Are you interested in starting a business? Book a free, confidential appointment with SCF! Call today or book here:
https://bookings.cloud.microsoft/book/Bookings@stolocf.ca/?ismsaljsauthenabled=true

604-858-0009 bhill@stolocf.ca





YOGA WEDNESDAYS WITH INNER VISION YOGA

Every Wednesday 11:30 - 12:30 pm

SSA staff are welcome to attend FREE yoga sessions on campus in Portable 2C with instructors from Inner Vision Yoga, supported by the Stó:lō Research and Research Management Centre (SRRMC).

STÓ:LŌ SERVICE AGENCY BULLETIN
NOVEMBER 2026

STÓ:LŌ ABORIGINAL SKILLS & EMPLOYMENT TRAINING

SASET Training Programs

Youth in trades are offering weekly completion incentives. Carpentry program dual credit with school district!

- Basic Computer Training - Every Friday at SASET Chilliwack office
- Service Canada - Various locations & times
- LMI Survey - $50 Gift card for every completed survey!
- Culinary Arts - TBA, Starts in September 2026
- ECE Training - School of your choice, call 604-858-3691 or email info@saset.ca
- Employment Workshops - Cheam First Nation, Every Friday 10am-noon
- ECE Training - Chawathil, September 14, 2026 - July 9, 2027
- Business Administration - UFV Chilliwack, October 6 - November 12, 2026
- SASET Career Fair - Chilliwack Landing, February 3, 2027
- Basic Security Training - SASET Chilliwack, November 23-27, 2026
- Create Your Own Greenhouse - SASET Chilliwack, February 22, 2027
- Construction Craft Worker - Liuna Local Training Centre, February 22 - March 26, 2027
- Need A New Status Card - Chilliwack Landing Centre, February 3, 2027
- Don't Wait for A Group Training



SASET CDP Outreach Schedule

SSA MEMORANDUM – INCOME ASSISTANCE DEPARTMENT (SASET Client Memo)

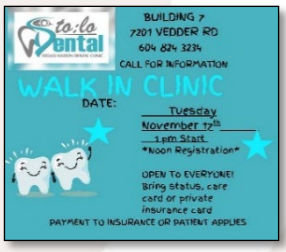
A **friendly reminder** that you will need to continue to submit your monthly renewals and Monthly Employment Action Plan (EAP). You can arrange a meeting with a SASET Counsellor by calling 604-858-3691 or emailing info@saset.ca

STÓ:LŌ HEALTH SERVICES

STÓ:LŌ DENTAL OFFICE

Bookings requested call or text to 604-824-3234 or email: dental@stolonation.bc.ca. Canadian dental care plan applications: **View Posting Here**

Walk in clinic will be on November 17, 2026. We are booking 6 weeks ahead now. If you are looking to use your benefits up before the year-end now is the time to schedule a time.
Office will be closed from December 21st and returning January 4th.





We will be collecting unwrapped toys here at the Dental office until Nov. 20th for the CATT Volleyball fundraiser tournament.

STÓ:LŌ SERVICE AGENCY BULLETIN
NOVEMBER 2026

STÓ:LŌ ACUPUNCTURE

Dr. Karen Smith, Dr. TCM, R.AC, offers appointments on Monday's, 9am-4pm at Building 7 for the month of November. Book NOW! Jane App: Book an appointment with Dr. Smith here: or call 604-824-3200.

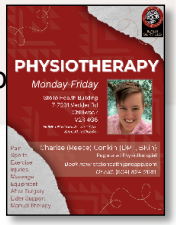
STÓ:LŌ COUNSELLING

Book an appointment with Bel Bhushan here:
or call 604-824-3200.



PHYSIOTHEREAPY

Call 604-824-3200 or 604-824-3271 to book appointment



NUTRITION ADVICE?

Mana Bayanzadeh, Registered Dietitian
Call or text: 778-926-9451



MÉMIYELHTEL PROGRAM

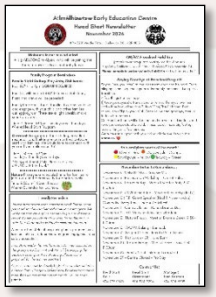


Á:LMÉLHÁWTXW: Early Education Centre

Head Start, Tuesdays & Thursdays 9:00am – 12:00pmPlease call for more information: 604-824-6505



Head Start Calendar

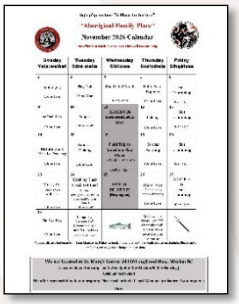




Head Start Newsletter

ABORIGINAL FAMILY PLACE





Family Place Calendar

FIRST NATIONS CHILD AND FAMILY SERIVCES AND JORDAN'S PRINCIPLE SETTLEMENT-

Learn more about the removed Child Class and the Removed child Family Class. Visit **https://fnchildclaims.ca/** for more information.

Federal Indian Hospital Class Action Settlement Claims Open

If you were admitted to a Federal Indian Hospital while it was operated by the Government of Canada, you may be eligible to receive money as part of a Canada-wide Settlement that has been reached to compensate individuals for harms suffered. The Claims Period is now open, and you have until July 27, 2028, to submit a Claim. You do not need to have your records to submit a Claim, and there is legal and claims help available through the Settlement. For more information: **https://ihsettlement.ca/**.

STÓ:LŌ SERVICE AGENCY BULLETIN
NOVEMBER 2026

CERTIFICATE OF INDIAN STATUS CARD AND ASSISTANCE WITH THE APPLICATION FOR THE SECURE CERTIFICATE OF INDIAN STATUS CARD

Building 8A, 1st Floor, 2nd door
BY APPOINTMENT ONLY. Tuesday, Wednesday, and Thursday from 9:00 am – 3:30 pm
Email June.jimmie@stolonation.bc.ca or call 604-824-3266 to book
Building 8A – North Side Entrance | Registry is on the Main Floor, 2nd door

PROTOCOLS FOR THE APPOINTMENT

- Give yourself enough travel time
- Arrive on time
- No walk-ins

CERTIFICATE OF INDIAN STATUS CARD

- Two pieces of valid ID, one with a photo
- Bring your own 1"x1" picture

ASSISTANCE WITH APPLYING FOR SECURE CERTIFICATE OF INDIAN STATUS CARD

- One valid picture ID

Valid Identification is required for applying for Status Cards, Registration, & other Personal Information Updates.

ISC is **no longer accepting expired ID** for registration, status card issuance, or for requests to update personal information in the Indian Register. All ID must be valid, that is, not expired.

Since provincial and territorial authorities that issue ID (such as health care cards and driver's licenses) across Canada have reopened, applicants with expired ID are encouraged to obtain valid ID as soon as possible.

For more information on the ID, requirements to apply for registration, and the status card, visit What is considered valid acceptable identification.

Bands that will be issued Certificate of Indian Status Cards and assistance with the Secure Certificate of Indian Status Cards

Aitchelitz First Nation	(558)	Shxw'ow'hamel First Nation	(587)
Kwaw Kwaw Apilt First Nation	(580)	Skawahlook First Nation	(582)
Matsqui First Nation	(565)	Soowahlie First Nation	(572)
Popkum First Nation	(585)	Sumas First Nation	(578)
		Squiala	(574)

STÓ:LŌ SERVICE AGENCY BULLETIN
NOVEMBER 2026

STÓ:LŌ WORKPLACE INCIDENT REPORTS

If a workplace Incident occurs, please follow the link to follow the procedure on how to report an incident: Workplace Incident Report Form

FRIENDLY REMINDERS FROM FINANCE AND OPERATIONS

- For meeting-room bookings, staff are encouraged to book meeting rooms in the building they have an office in. For bookings, please contact the following:
  - Building 7 Boardrooms – Sheradon Roberts / Heather Walker / Lauralee Campbell
  - Building 8B Small and large boardrooms- Abby Duncan / Kelly Willmets
  - Building 10 Floor 1 & 2 - Tracey Joe / Tara Green
  - Longhouse Bookings -Tracey Joe /Tara Green / Jade Point
- To Request new or changes to existing access cards, please complete the online Access Form at: www.stolonation.bc.ca/access
- Tent rentals please contact June Jimmie at June.Jimmie@stolonation.bc.ca
- Cell Phones and Landlines! Contact Brianna Nakagawa for all things related to cellphones and landlines.
- **To review current operational policies and other general information, please go to N:\Info.**
- Reminder for all staff to submit any announcements/invitations to Michelle Van Tongeren for the monthly bulletin and to refrain from sending "all-staff" emails.
- Staff are reminded to avoid publishing phone numbers – work or personal – on Facebook or any other social media. Recently SSA experienced harassing phone calls from someone who obtained a staff's cell number – as well as their relative's numbers - on Facebook.
- USE THE MAINTENANCE REQUEST FORM (www.stolonation.bc.ca/mrf) for sending all requests to the Maintenance Team. Verbal, phone, or email requests not on the form will not be accepted. You can also use the QR code for easy access to the form.

SSA GROUP BENEFITS PLAN - MENTAL HEALTH NAVIGATOR

The Best Doctors Mental Health Navigator program offers you a discreet and confidential way to seek mental health support. If you or an eligible family member struggle with feelings such as depression, stress, or anxiety, contact Best Doctors. Supported every step of the way by your personal Mental Health Navigator and expert health professionals including psychiatrists and psychologists, we provide an assessment of your diagnosis and recommend an appropriate treatment plan, from the comfort of your home via phone or video conference. Your Mental Health Navigator will also provide you with support along your journey through the complex mental health care system. Please see the MHN Employee Flyer for more information.

HOMEWOOD HEALTH

Click beside to see updated information.

140 years Homewood Health | Experience the power of care

Effective May 1, 2025, Homewood Health is the new provider for the employee assistance and workplace mental health program. All employees and dependent family members will have access to a range of employee assistance, mental health and wellness services.

STÓ:LŌ SERVICE AGENCY BULLETIN
NOVEMBER 2026

VISION

A healthier, stronger, brighter future for all communities.

MISSION

We empower, support, and contribute to the health and well-being of all people by providing leadership and delivering a broad range of quality services.

VALUES

We strive to act in accordance with our seven core values at all times.

Honesty	We communicate internally and externally with clarity, honesty, and openness.
Accountability	We accept responsibility for our decisions and actions and answer to our partners openly and transparently.
Pride	We feel and demonstrate pride in our actions and accomplishments.
Professionalism	We act professionally as an outward reflection of our internal values.
Integrity	We do our best work, hold ourselves to the highest standards of conduct and act in the interest of our communities and partners.
Empathy	We work to understand and relate to the feelings, experiences, and situations of others and are non-judgemental.
Respect	We respect others' ideas, experiences, and ways of thinking and treat all people as equals.

STÓ:LŌ SERVICE AGENCY BULLETIN
NOVEMBER 2026

Shakeout BC
October 15, 2026






Happy Halloween!



Best Costume – Rita Sepass



Most Creative Costume- Corrina Diepold



Best Decorated Door: Dental