

Terms & Conditions – Patterns of Sisterhood: Islamic geometry retreat in Fez!

By registering for this retreat, you acknowledge and agree to the following terms and conditions:

1. Liability Disclaimer

- The organisers of this retreat are not responsible for any accidents, injuries, illnesses, or personal losses that may occur during the retreat.
- Participation in activities such as drawing, painting, hammam and zellige workshop is voluntary, and attendees are responsible for their own physical well-being.

2. Personal Belongings

- We are not responsible for the loss, theft, or damage of any personal items. Please keep your valuables secure at all times.

3. Accommodation & Shared Rooms

- This is a women-only retreat. Every participant will be assigned a room on a random basis, taking into consideration only mobility problems, if any. All room assignments are final. If you do have mobility issues, please let us know in the registration form.

4. Property Damage

- Any damage caused by a participant to the retreat centre's property, furniture, or equipment must be paid for in full by the participant responsible.

5. Retreat Duration & Access to the Venue

- The retreat centre is only available for the duration of the retreat. Participants must check in and check out within the specified dates, as staying beyond the retreat period is not permitted.

6. Payments

- A **non-refundable deposit of £550** is required to secure your spot at the retreat.
- The remaining balance must be paid in full **by the 14th July 2026**.
- **Payments can be made via bank transfer or credit card via Revolut link supplied by us.** Any bank fees or exchange rate differences are the responsibility of the participant.
- If payments aren't made on time, we reserve the right to cancel your booking and retain any payments made.

After you fill in the registration form, we will email you the payment details. The payment needs to be made within 3 days of receiving the payment details.

7. Cancellation Policy

We understand that plans can change. Here's how cancellations work:

- If you cancel **before the 23rd of August 2026**, you will receive a refund **minus the £550 deposit**.
- If you cancel **on or after 23rd August 2026**, we will not be able to offer any refunds.

However, you may **transfer your spot** to another participant if you find someone to take your place. Please inform us as soon as possible so we can update the booking.

If the Global Centre of Islamic Art has to cancel for any reason, you will receive a full refund, including your deposit.

8. Code of Conduct

- This retreat is a space of mutual respect, kindness, and inclusivity. Any behaviour that is disruptive, disrespectful, Islamophobic, racist or harmful to others may result in removal from the retreat without a refund.
- Participants are expected to follow the retreat schedule and respect the shared spaces.

9. Health & Medical Responsibility

- Participants are responsible for their own health and medical needs. If you have any medical conditions, or allergies, or require specific medications, please ensure you bring what you need.
- Health insurance is not included in the retreat price. We strongly recommend that all participants arrange their own insurance to cover any medical expenses.

- The organisers are not responsible for providing medical assistance. In case of an emergency, local medical services will be contacted.

10. Travel & Arrival

- We recommend fully comprehensive travel insurance. The Global Centre of Islamic Art is not responsible for any travel disruptions, including flights.
- We offer airport transfers from Fez at 2pm to make the arrival process easier. We can arrange Casablanca transfers for more than 4 people. Please contact us for this matter at salam@gcislamicart.com

11. Photography & Media Consent

- Photos and videos may be taken during the retreat for promotional purposes. If you prefer not to be included in any media, please let us know in advance.

12. Force Majeure

- The organisers are not responsible for retreat cancellations or disruptions due to unforeseen circumstances beyond our control (e.g., natural disasters, government restrictions, or emergencies). In such cases, we will do our best to offer alternative solutions.

13. Payment Methods at the Retreat Centre

- Please note that we are in the old medina in Fez. Even though some shops accept credit card payments, this might not always be the case. If you wish to purchase anything during your stay (such as additional services, snacks, or souvenirs), please **bring cash** to cover any expenses.

14. What's Included in Your Retreat Package

Your retreat price covers the following:

- ✓ 7 days / 6 nights' accommodation in single rooms
- ✓ Daily breakfast, lunch & dinner (halal, with dietary needs accommodated)
- ✓ Daily guided Islamic geometry workshops (drawing & painting)
- ✓ All necessary art materials and tools (**provided for use during the retreat**)
- ✓ PDF tutorials to continue your practice at home
- ✓ Fez Airport transfers on arrival and departure days

- ✓ A curated goodie bag
- ✓ Relaxation activities (hammam, henna and massage)
- ✓ Extra activities (including pottery and zellige workshops)
- ✓ Guided cultural visits in Fez, including artisan quarters and historic sites
- ✓ Group activities and free time to explore

The following are **not included** in the retreat price:

- ✗ Flights
- ✗ Health and Travel insurance
- ✗ Transportation from any airport other than Fez (for Casablanca Airport pickup you might need to pay a fee)
- ✗ Extra activities not listed in the retreat package (e.g., additional massages, excursions)
- ✗ Any additional personal expenses beyond what's provided
- ✗ Art tools or shared equipment to take home (all tools remain with the retreat for future participants)

CONTACT US

Have questions? Need some guidance? We're always here to help.

Reach out anytime – we'd love to support you!

✉ General Email: salam@gcislamicart.com

We can't wait to welcome you to the "Patterns of Sisterhood: Islamic geometry retreat in Granada!" Let's create something unforgettable together.