

### How Venteur Helped The Brawner Company Escape the Renewal Treadmill

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- Brendan Harrington, Senior Vice President

Company: Brawner Company, Inc.

Location: Washington, D.C.

Number of employees: 55

Industry: Real estate



### The Challenge

Rising premiums, employee dissatisfaction, limited group plans



### The Solution

Venteur ICHRA



#### The Results

10% cost savings, increased participation, zero employee complaints, renewal in hours, not weeks

### The Challenge

# No Leverage, Rising Premiums, and Employee Frustration

As a family-owned real estate management and development firm with around 55 full-time employees in multiple states across the Washington, D.C. metro area, the Brawner Company faced the same challenge as countless small businesses: no negotiating power against massive insurance carriers.

"We were a small business relying on a broker to negotiate with massive health insurance companies," Brendan Harrington, Senior Vice President at Brawner, said. The premiums never went down; they went up astronomically."

Employees weren't happy, either. Under the traditional group plan, everyone had three options regardless of age, location, or individual needs. The result: regular complaints and, in some cases, turnover.

### The Solution

### Venteur's ICHRA Approach

Venteur's Individual Coverage Health Reimbursement Arrangement (ICHRA) offered Brawner Company exactly what it needed:

- One bill, one vendor. No juggling invoices from dozens of insurers
- Age-banded, region-based options. Employees across Washington D.C., Virginia, and Maryland could each find plans that fit
- No new systems to learn. Payroll deductions work the same as before
- Real choice for employees. Instead of three take-it-or-leave-it options, employees can shop for coverage matching their needs and budget

"I found that going the ICHRA route is more affordable for the employer and the employee," said Harrington.

### The Result

## Zero Complaints, Higher Participation, Easier Renewals

The impact was immediate. In Brawner Company's first year using an ICHRA:

- Employer costs dropped approximately 10%
- More employees enrolled. Participation increased as previously uninsured staff joined the plan
- Zero complaints about health insurance for the first time in nearly a decade
- No turnover due to benefits, a problem the company had faced under its old group plan
- Renewal took two hours, down from weeks of back-and-forth with brokers

