



SPCA
HAMILTON/BURLINGTON

BUILDING A PET-FIRST FUTURE

Hamilton/Burlington SPCA 2024-2025

Annual Report



A Letter From Our CEO

As I reflect on this past year, I feel both immense pride and deep gratitude for all that we have accomplished—and for the passionate community that makes it possible. Over our remarkable 137-year journey, the Hamilton/Burlington SPCA has evolved and grown, but we are now standing on the cusp of something transformational.

In just the past few years, we've expanded our services in ways that were once unimaginable. From new community outreach initiatives to the largest pet pantry program in Canada, we are removing barriers and increasing access to care for pets and the people who love them. Our vet med programs have grown too—with new pet dental services and expanded spay/neuter capabilities—our dedicated teams are serving more animals both inside and outside of our shelter walls.

You're going to hear this phrase a lot over the next three years - "Unleash the Love". That's because I am thrilled to share that we are officially moving forward with plans to build a 50,000 square foot, state-of-the-art facility—

one that will allow us to serve even more pets, provide expansive, first-class veterinary care, and extend our impact in the city.

At the heart of it all is our unwavering commitment to a "Pet First" philosophy. Every program, every decision, every step forward is centered on the well-being of animals. It is our guiding principle as we continue to innovate and lead within the industry.

To our volunteers, staff, sponsors, and especially to our donors—thank you. Your trust and generosity fuel our mission. You make a difference, every single day.

John Gerrard
CEO, Hamilton/Burlington SPCA

A Letter From Our Board Chair

I have served on the HBSPCA board and been a volunteer for nine years and I have never been more excited and prouder of the organization than I am right now. We have had many years of stability and solid programming, but in recent years we have entered a new phase – embracing a growth plan that better allows us to achieve our long-term vision of a community where all animals have the opportunity to enjoy the five essential freedoms (freedom from hunger and thirst, pain, injury and disease, distress, discomfort and to express well-being behaviours).

Whereas we used to do what we could with the budget available to us, now we focus on what is possible, even if it means accepting unprecedented change.

To meet these challenges we reset our Strategic Plan and the SPCA and our community have responded with compassion and action.

With improved human and financial resources, we have increased our investments in program expansion;

including training and resources for volunteers and foster families, community wellness programs, community cat programs as well as animal enrichment programs for pets in our care. And that's just to name a few.

This period of growth for the HBSPCA is anticipated to last at least a few more years as we continue to expand services. Rest assured that the Board of Directors never loses sight of the great responsibility we have in maximizing the use of donor funds in service of our mission while protecting the sustainability of the organization.

Thank you to our incredible employees, volunteers, donors, partner organizations and many others who are helping us meet the needs of animals in our community. Your commitment allows us to dream bigger and work towards ensuring all animals enjoy the five freedoms.

Deb Brown
Chair, Board of Directors



Support Where It Matters: HBSPCA

To make the greatest impact for animals in the Hamilton Burlington area, we encourage you to support the HBSPCA. While we share a commitment to animal welfare, we operate independently from the OSPCA. Ensure your donations directly benefit the animals and communities we care for every day. Our team is here to answer any questions.

BY THE NUMBERS



▶ **60,000+**

Hours of Care

▶ **24,995**

Volunteer Hours

▶ **1,687**

Community Pets Served in
over 70 Clinics

▶ **2,373,520**

Pet Meals Distributed

▶ **14,000+**

Animals Helped at HBSPCA

▶ **4,402**

Pets Spayed/Neutered

▶ **ZERO**

Euthanasias of Healthy
and Treatable Animals

SHELTER & ADOPTIONS

A Happy Tail: Maverick & Hayley

Ask any of our animal care staff or volunteers in the last year, “who was one of your favourite adoptable pets” and many of them will tell you “Scout”. Scout came to us as an owner surrender with all the best traits for adoption - friendly, good with other dogs, well mannered. Despite that, he stayed in our care for months.

Finally, a previous adopter, Hayley had seen him on the HBSPCA Instagram account and felt an instant emotional connection to him. It wasn't long before Scout was home with his forever family and renamed “Maverick”. Maverick struggled with anxiety as he adapted to his new home, but slowly began to trust his new family. Hayley is proud to report that Maverick now fits right into the family dynamic and has brought joy, structure and companionship to their lives.

Maverick is a reminder to us all that shelter dogs are full of love and potential.



The Transformative Power of Adoption

Every animal at our shelter has a unique story. They've come from far and wide for a better future. Behind every snout, lies a story waiting to be shared. A story that speaks of second chances, boundless love, and the unmistakable bond between humans and animals.

We've launched the first-of-its-kind **Adoption Commitment Approach**, which means bringing people and pets together faster, while finding the right, lasting match.

► **934**
Adoptions

► **955**
Surrenders

► **25,000+**
Hours of Enrichment



COMMUNITY CAT PROGRAM

Better for Cats, Better for Communities: TNVR Saves Lives

"Community Cats" are free-roaming, outdoor cats with no verifiable signs of ownership. Community Cats can be feral or friendly, young, or old. Here in the Hamilton and Burlington area, they live in our urban areas, rural farms, parks, backyards, forested and industrial areas.

The Hamilton/Burlington SPCA's Community Cat Program relies on years of scientific research, as well as discussion and debate among those in the animal welfare community who have dedicated their lives to Trap, Neuter, Vaccinate and Return best practices.

Caring for Community Cats, while working to stabilize and ultimately reduce their numbers, is one of the most complex issues facing animal shelters today. Free roaming cats deserve love, care and safety, and with the help of our Colony

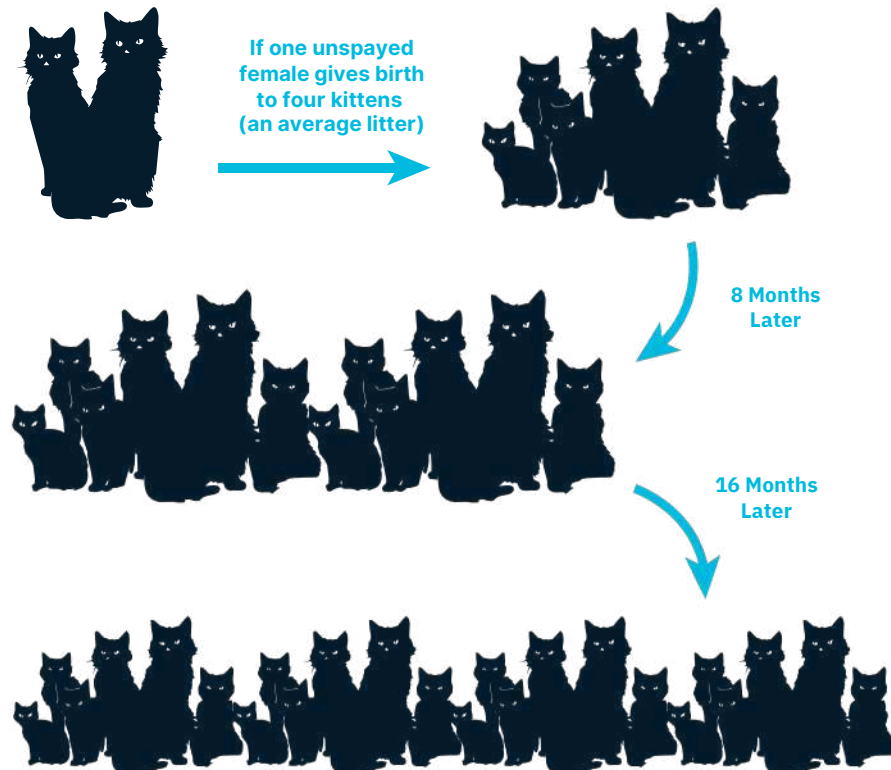
Caregivers, volunteers and donors, we're helping increasing numbers of Community Cats every single day.

Rest First, Then Return.

Community Cats recovering from their TNVR (Trap, Neuter, Vaccinate, Return) surgery can now do so in a peaceful, curated environment.

Our custom, onsite recovery suite features a temperature and scent controlled environment with video monitoring so that cats recovering post-surgery can rest and heal in ideal conditions before being returned to their colonies.

An Essential Program for Population Control



► **30,000-45,000**
Community Cats in Hamilton

► **425**
Cats TNVR'd in the Community
Cat Program

► **200+**
Community Caregivers,
Caring for Colonies of Cats
(3-20+ Cats per Colony)

► **2,500**
Unwanted Kittens Saved
From Being Born
(Through TNVR Services)



“Thank you for being there for us. You have no idea how much weight you've taken off my mind. With a thankful heart, I just wanted to say—you really make a difference, not only in my life but, I'm sure, in countless others.

– A Grateful Recipient

FEEDING HOPE

Meals that Matter
from Canada's Largest
Pet Food Bank

Imagine going through a difficult time and not being able to provide food for your beloved pet. Many pet owners facing this heart-breaking reality, either skipping meals themselves or making the painful decision to surrender their animal companions.

Designed to offer short-term relief, the Pet Pantry provides pet food and supplies to those facing temporary financial challenges. Sometimes, a little support is all a family needs to make it through a tough time—ensuring their pets stay at home, safe and loved.

What began as a local initiative in June 2024, The HBSPCA's Pet Pantry is now **the largest Pet Food Bank in Canada.**

We're proud of what we've built—but even prouder of what it represents:

A community that refuses to let pets go hungry. A network that shows up for those in need. A commitment to ensuring no pet is left behind even in the toughest times.

Together, we can deliver more than meals—we can deliver hope.

- ▶ **80%**
Percentage of Volunteers in Pet Pantry Operations
Packing Food, Delivering Supplies and offering a caring hand
- ▶ **25+**
Food Bank Partners Across Hamilton/Burlington
Helping to Bring the Meals to Those in Greatest Need
- ▶ **932,840**
Meals Delivered Directly to Pet Owner's Doors
- ▶ **1,440,680**
Meals Distributed Through Our Network of Community Food Partners

PET ENRICHMENT

Enriching the Lives of the Animals in our Care

All pets deserve to be loved - everyday. That includes their time in our kennels. It's no surprise that our Animal Care team is constantly creating new ways to enrich the lives of shelter pets while they await their forever families in our care.

Daily enrichment activities are essential for the mental and emotional well-being of shelter pets. These activities—like puzzle feeders, scent walks, social interaction, and play—help reduce stress, prevent boredom, and encourage natural behaviours.



Purr-fect Paradise: Welcome to the New Shelter Catio

We are so proud to share that the construction has been completed on our outdoor “catio” and our shelter cats now have room to roam in a secure and stimulating environment. This \$100,000 project was generously funded by a private donor and opened its doors in early 2025.

Featuring a variety of activities, toys, textures and perches - this is the Cat's Meow - and we are thrilled to add this to the daily rotation of enrichment activities for suitable shelter cats who can now stretch out in the sun, birdwatch and most importantly - play.





WELLNESS PROGRAM

Health Care for Every Pet

The Hamilton/Burlington SPCA is proud to offer Pet Health Outreach Clinics to pets and the people who love them in our community.

We understand the challenges that pet parents in our community have faced and continue to face. We believe it is more important now than ever to provide accessible veterinary care in the Hamilton/Burlington area.

These outreach clinics happen across the city and we are proud to have expanded our footprint significantly in 2024.

The HBSPCA is here to bridge the gap for pet parents who are not able to access routine medical care at a veterinary hospital to provide preventative health- care for their furry companions.

Whats' Included in the Wellness Program

- ✓ **Full Exam**
- ✓ **Core Vaccines**
 - FVRCP
 - Da2PPv
 - Rabies
- ✓ **Flea Prevention**
- ✓ **Dewormer**



- ▶ **3,000+**
Number of Vaccinations Administered
- ▶ **1,687**
Number of Pets Examined
910 Dogs, 777 Cats
- ▶ **70**
Number of Clinics Held
- ▶ **21**
Number of Host Clinics
- ▶ **98**
Number of Microchips Given



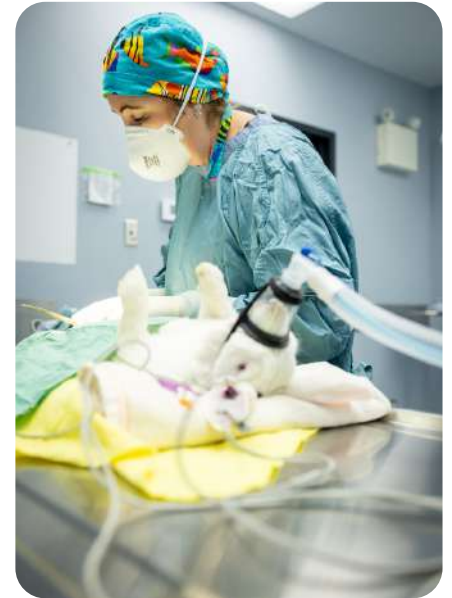


WHERE EVERY LIFE COUNTS

Veterinary Care at the HBSPCA

Inside the HBSPCA Companion Animal Hospital

Having a full-service Companion Animal Hospital onsite means shelter animals receive timely, life-saving care—often the very same day symptoms appear. This level of oversight ensures not only individual treatment but also the collective health of every animal in our care through proactive, preventative medicine. Our highly skilled team of Veterinary professionals can take on complex surgeries often not performed at private clinics. Our clinic also plays a crucial role in supporting new pet adopters and foster families, offering follow-up care and peace of mind during transitions. Beyond our walls, it extends vital spay/neuter services to owned pets in our community—filling a critical gap in affordable care. Our promise to you and your pet is simple: high-quality care at a price that embraces every corner of our community.



New & Notable Additions in 2024-25

- ▶ **Hired an additional full-time Registered Veterinary Technician**
- ▶ **Hired a part-time Veterinarian for dental procedures**
- ▶ **Redesigned kennels to expand capacity and comfort**
- ▶ **Expanded pharmacy & lab spaces for improved care workflow**
- ▶ **Addition of a dedicated Dental Suite, converted from a former photocopy room**

MEETING THE DEMAND

Growth With Purpose

As the demand for accessible, affordable veterinary care continues to rise, so does our commitment to meet it—with greater energy, innovation, and compassion than ever before. We recognize that pets are cherished members of the family, and their well-being is deeply important to the people who love them. That's why we continue to invest in both our people and our practice, ensuring we have the tools, knowledge, and heart to provide exceptional service at every visit.

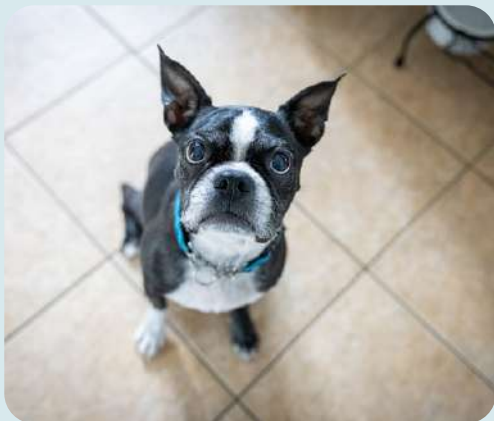
The Companion Animal Hospital is better equipped than ever to provide high-quality, compassionate care to every animal that comes through our doors. From preventive wellness exams to urgent care and ongoing treatment, we are proud to be a trusted partner in the health and happiness of the animals in our community.

Our mission is simple but vital: to make excellent veterinary care available to all, without compromise.



Foster Spotlight: Meet Bebe

At 11 years old, partially blind and deaf, and recovering from medical treatment, Bebe needed something the shelter couldn't provide — peace, patience, and time to heal. That's where her foster parent, Linda came in. While she waited for her forever home, Bebe spent nearly two months in a loving foster home environment. Bebe's foster placement ensured she didn't have to endure the stress of shelter life during her most vulnerable days. It's a perfect example of how foster care isn't just a temporary stop—it's a critical part of the journey to a better life.



THE HOME BEFORE FOREVER

Fostering Saves Lives

Foster care changes everything. For animals who arrive at the shelter scared, sick, or simply overwhelmed, a foster home offers the calm, nurturing environment they need to thrive. While the shelter works tirelessly to provide love, care and enrichment daily, nothing compares to the comfort of a real home.

Foster families reduce stress in pets, increases adoptability, and help us better understand an animal's true personality—often capturing joyful photos and videos that boost their chances of finding forever homes.

Since relaunching our Foster program in 2023, the HBSPCA foster program has grown exponentially. Over 650 animals were placed in foster last year alone—more than half of our total adoptions. Without these dedicated families, many of those lives would not have been saved. With more than 100 active foster families, we continue to build a network of care that expands our impact far beyond the walls of the shelter.

Become a Foster Parent

Becoming a foster parent for pets is a deeply rewarding journey. By opening your heart and home, you're not just providing a place to rest; you're offering them a fresh start in life. We are in urgent need of more foster families to meet the increasing demand of animals in our care. We invite you to join our foster team, providing vital support for animals in need.

DID YOU KNOW?

**In 2024-25, the
HBSPCA saw a
40% increase in
animal intake.**



END OF LIFE

The Hardest Goodbye

The day comes for every pet parent—the one where you first notice that your pup has slowed down, or maybe your cat isn't eating. Things at first glance that could be short-term ailments or illness that if actioned quickly, could pass and you can give a big sigh of relief for your furry friend. But at some point, our time with our beloved companions comes to an end. The trade for a life well lived and unconditional love is the simple fact that we will outlive our pets in most cases.

WE'RE HERE FOR YOU IN YOUR HARDEST MOMENT.

The HBSPCA has quietly offered a compassionate End of Life program for five years. Since the pandemic, the demand for compassionate and accessible End of Life care has soared. Not only do we offer dignified, compassionate euthanasia for your furry friends, we are also here to support you with memorial gifts and pet bereavement support.



462

**Pet Parents Who Utilized the
Compassionate End of Life Program for
Their Pet in 2024-25**



FROM WALKS TO WELLNESS

Volunteers Leading the Way at the HBSPCA



- ▶ **24,955**
Volunteer Hours
Contributed in 2024
- ▶ **52,210+**
Hours Spent Fostering
Animals in 2024
- ▶ **3,761**
Hours Volunteered
Cleaning Kennels in 2024
- ▶ **8,874**
Hours Spent Assisting
with Animal Surgeries
- ▶ **1,194**
Hours Volunteered in
Dog Walking

TRAINING THAT TRANSFORMS

Sit, Stay, Heal: How Dog Training Saved Indy's Life

Every dog that comes through our doors has a unique story—and sometimes, they need a little extra help turning the page toward a brighter chapter.

For Indy, a high-energy and affectionate herding breed mix, that next chapter came with the support of a dedicated staff member, a trusted community partner, and a whole lot of heart. ‘

When Indy first arrived, it was clear she was full of love. But as her time in care progressed—she showed signs of anxiety, overstimulation, and herding tendencies such as mouthing and barking. These behaviours, while common in certain breeds, made it difficult for Indy to find a forever home right away.

That's when the HBSPCA team knew she needed more than just affection and comfort—she needed a plan.

Indy began group training classes to work on confidence, emotional regulation, and obedience skills—and one of our own Animal Care Attendants, Sarah, would be by her side every step of the way.

“Dogs like Indy are often the ones who stay in care at the shelter the longest,” explains Sarah. “But with training, we can help them become more adoptable and, more importantly, set them up for success in the home. When we invest in training, we’re investing in their future.”



We believe that mental health is just as important as physical health when it comes to caring for animals. Our enrichment and training programs, daily routines, and partnerships with organizations like K9 Principles ensure that every dog—no matter how long they stay with us—has the opportunity to grow, learn, and find the family they deserve.

Each dog training program we offer is a chapter in a larger story of community, compassion, and companionship. From the exuberant puppy learning the basics in Level One to the discipline displayed by an older dog finding a new lease on life through confidence and patience gained during Level Two, our doors are open to all dogs, offering classes and workshops with various levels of engagement to meet the unique needs of every dog and their caregiver.



Empowering Care, One Person at a Time

There's something for everyone, at every age. Celebrate the human-animal bond with these immersive community learning experiences.

- ✓ **The return of our Pet Visiting Program**
- ✓ **The return of Youth Summer Camp**
- ✓ **Field Trips**
- ✓ **Classroom Visits**
- ✓ **Shelter Tours**
- ✓ **Birthday Parties**
- ✓ **Pet First Aid Courses**
- ✓ **Paint Your Pet Nights**

HUMANE EDUCATION

Humane Education Means More Humane Communities

In a post-pandemic world, community education and engagement have never been more essential. That's why we've invested into the expansive growth of the HBSPCA's Humane Education programs.

From the grand return of lapsed programs like Summer Camp and Pet Visiting to the addition of new programming to provide immersive learning experiences in our community—Humane Education is an investment in the future of animal welfare.

Our Community Youth Nights, Field Trips and Tours are more than events; they are a testament to our unwavering commitment to building a brighter future. A future where every youth understands the value of compassion, where every animal feels loved, and where our community stands united in its mission.

Humane education doesn't just benefit animals—it helps reduce bullying, encourages emotional intelligence, and

builds stronger, more inclusive communities. At the Hamilton/Burlington SPCA, humane education is a powerful tool for prevention, helping to break cycles of neglect and harm before they begin, and inspiring the next generation to lead with compassion.



PET VISITING

A Bond Like No Other: Sharing the Healing Presence of Pets Through the Pet Visiting

The healing power of our furry friends is indescribable.

The return of our highly in-demand Pet Visiting Program aims to uplift spirits and brighten days for our community with the help of our dedicated volunteers and their 'Pet Ambassadors,' as we like to call them.

With the help of our ambassadors, we are able to share the joy and benefits of animal companionship with those who may not otherwise have the opportunity to experience direct animal interaction.

Participants are able to enjoy physical contact with a pet companion, enjoy conversation with our ambassador volunteers, complete activities of daily living in the company of our ambassadors, and feel the love and affection that our pet companions give so naturally. The ambassadors will visit long-term care facilities, universities, colleges, hospitals, hospices, shelters, community centres

and more, bringing with them a wave of positivity, affection and unconditional love.

The HBSPCA has been of service to our community through Pet Visiting since the 90's. However, this program was put on pause for a few years due to the pandemic and we are so grateful to have brought it back in November 2024, but to be building upon it through research in the human-animal bond.

The Benefits of the Bond:

Pet Visiting Programs have been proven to:

- Reduce blood pressure, heart rate and overall anxiety
- Improve healing time
- Improve social skills and overall mood
- Decrease loneliness and signs of depression

You Heard it Here ”

The Program is benefitting our special needs adult participants by providing them emotional support, improving social skills, and enhancing overall well-being.

Nance, LUSO Facility Representative

We are very grateful for the HBSPCA Pet Visiting Program and are so thankful for the joy it brings to the HBIA! The dogs and their owners bring a sense of calm and happiness to our members, offering both emotional support and comfort.

Alison, Hamilton Brain Injury Association Program Facility Representative

The Program has been such a hit with our students. Many of the students are away from home for the first time and missing their own pets, so some cuddles makes a huge difference to them.

Samantha, McMaster University Thode Library Facility Representative

Purr-fect Pairs

Our Pet Visiting Ambassador team includes 18 active volunteers with 15 pets. Including 14 dogs and 1 cat.

We are looking for new Pet Visiting Ambassadors. Maybe you and your pet are the purr-fect pair that we're looking for? **To learn more, visit:** www.hbspca.com/community-programs/pet-visiting

Summer Camp: Where Passion for Animals Grows

Meet the 2025 programming for ages 6-14:

Critter Camp (Ages 6-8)

Perfect for young animal lovers, this camp introduces children to the basics of responsible pet ownership through supervised animal interactions, crafts, and fun lessons.

Animal Advocates (Ages 9-11)

Designed for young change makers, campers will experience hands-on learning at the HBSPCA, meet professionals who work with animals daily, and explore how they can make a difference in the lives of animals.

Vet Camp (Ages 12-14)

A camp is for aspiring vets, offering an inside look at animal medicine through interactive workshops on X-rays, physical exams, and veterinary procedures.

Careers Camp (Ages 12-14)

From zookeepers and falconers to veterinary neurologists and wildlife rescue teams, this camp provides an exciting look at the many professions that revolve around animals.

LET'S LEARN!

Young Hearts, Big Impact

For the first time since 2017, the sounds of laughter, learning, and paws-on fun have returned to our shelter as kids dive into a week of animal-filled adventures at Summer Camp!

Not just a return to tradition for Hamilton's youth - the freshly named "**Rescue Rangers Camp**" is a celebration of compassion, curiosity and connection.

More than just a day camp, this unique hands-on experience has been reimaged and is a chance for youth to discover what it means to care for animals and make a difference in their community.

Through engaging activities, interactive lessons and real-life animal experiences, campers will explore themes like creature comforts, shelter medicine and its goals, critically evaluating welfare and animal advocacy—all guided by the HBSPCA's team of educators and animal care experts.

Children are naturally curious and compassionate. Our camp helps channel that energy into meaningful learning and action. Whether they're meeting adoptable cats and dogs, learning how to read the animals' body language or creating enrichment toys for shelter animals, campers walk away with skills and values that last a lifetime.

— Ruby Newall, Youth Project Coordinator, HBSPCA



YOUR HBSPCA BOARD MEMBERS

**Volunteers Leading the Way
at the HBSPCA**

Deborah Brown, Chair

John Gerrard, Secretary, President & CEO

Stephanie Brown, Vice-Chair

Ryan Woodcroft, Treasurer, Finance Chair

Emily Vis, Governance Chair

Dino Di Marcantonio, Director

Todd Hepburn, Director

Megan Jones, Director

Shannon McLean, Director



Our Vision

A community where all animals have the opportunity to enjoy the five essential freedoms:

Freedom from hunger and thirst

Freedom from pain, injury and disease

Freedom from distress

Freedom from discomfort

Freedom to express well-being behaviours

SPECIAL THANKS TO OUR 2024–2025 COMMUNITY SPONSORS, SUPPORTERS, PARTNERS AND DONORS

ASSOCIATIONS, COMMUNITY GROUPS, EDUCATIONAL INSTITUTIONS, CHURCHES & OTHER NON- PROFIT ORGANIZATIONS

31st Hamilton Beaver, Scouts Canada
Association of Ontario Public Health
Business Administrators
Brick & Allied
Craft Union of Canada
The College of Physicians & Surgeons of Ontario
Burlington Badminton Club
Canadian Union of Postal Workers - Hamilton Local 548
Columbia International College
CUPE Local 4156
Dr Frank J. Hayden Secondary School
Greater Good Charities
Hamilton Football Officials Association
Hamilton Police Association
Holbrook Elementary School
HWDSB Indigenous and Social Work Families
Hydro One Employee's & Pensioners Charity Trust Fund
IBE Workers - Local 105
IBEW Senior Member's Club Local 105
Loyal Order of Moose Hamilton Lodge 1142

McMaster Student Union Inc
Norwood Park Elementary School
Petsmart Charities of Canada, Inc.
Redeemer University
St John's College
Trinity Christian School
Trinity Presbyterian Church
Mission Services of Hamilton
First Pilgrim Church
The Eva Rothwell Centre
Indwell
Good Shepherd
City Housing Hamilton G
ore Park Community Outreach
YWCA Hamilton
Canadian Mental Health Association
RedCross

BUSINESSES

2ltzus &
20Eight Digital Inc
AC Mercurio Inc.
Air Kool Limited
Alberici Constructors
Amazon
Ancaster Toyota
Animal Hospital of Milton
Anna's Lottery Shop
Appleridge Co-operative Homes
Assurance Insights Inc.
Audcomp
Aviva Canada

Bell Canada
Best Buy
Blue Sky Glass Studio
Brechtin & Huffma
Brookfield
Bumblebee Jewelry
Buttercups
By Hook or By Needle
Canada Goose
Canadian Bearings Ltd
Canadian Mini Indy
Carmike Investments Inc
Carson Law Office Professional Corporation
Cascadia Metals Ltd
Christian Wiens MD Inc.
City Electric Supply
City of Hamilton - Human Resources Division
Convoy Logistics Providers Ltd
Crepe Company Inc.
Dalzotto Homes
Davidson-Hill Elevator Inc
Dawson Partners Inc
De Lage Landen Financial Services Canada Inc.
Deloitte Canada
Desjardins
Dillon Consulting Ltd
DPRA Canada Inc
Dr. Elsey's Precious Cat Inc
Eastgate Ford
Ecorite, A Division of Canada

Sportswear Corp
Enbridge Pipelines Inc
Everest Automation
Everwood Wellness Retreat & Spa
Fidelity Investments Canada ULC
GamePlan Marketing Inc.
Gap
Giant FM
Global Pet Food
Google
Great Lakes Scenic Studio
Hamilton Cannabis Co
Hamilton Hyundai
Hamilton Police Services
Hamilton Public Library
Home Depot Hamilton 7008
HRdownloads
Hugh Sutherland & Sons Limited
Huntsville District Memorial Hospital
Auxiliary Institute of Municipal Assessors
Intact Insurance
Irving Consumer Products Limited
J & A Masonry
JTI-Macdonald Corp
Julie MV Nguyen Medicine Professional Corporation
Kain Logistics
Kalees Consulting
Keller Williams Complete Realty
KTI Limited
Landwise
Leggat Chevrolet Cadillac Buick GMC Ltd

Leggat Dealer Management Services
 Leis Pet Distributing
 Lifemark Health Corp
 Lifestream Medical Centre
 LP Services
 Luxe Derma Partners
 Mabel's Labels Inc
 Madhavi Ladha Physiotherapy Services
 Manulife Financial
 Marshall's 715
 Medicine Professional Corporation
 Meridian Credit Union
 Merz Aesthetics Canada Ltd.
 Metropolitan College
 Microsoft
 My Lucky Lotto Shop
 National Steel Car Ltd
 NexGen Municipal
 Parkview Nursing Centre
 PDQ Delivery
 Pet Max Inc
 Pet Valu
 Pet Valu Canada Inc.
 Pethealth Services Inc
 Polly Memorieslord
 Ponder Recruiting Inc
 PPG Architectural Coating Canada Inc
 Punk for Paws Music Show
 QB's Sports
 Radio Shuffle
 Radwell
 Rain Digital Communications Inc
 Raytheon Technologies
 RBC
 Ren's Pets Ancaster Robinson
 Consultants Inc.

Russel Metals
 Security Financial Services
 Separy Law Professional Corporation
 Serene HealthCare Clinic
 SESCO
 Setay Holdings Ltd
 Shannen Koostachin Elementary School
 Solasta Distribution Inc
 Steeltown Garage Co
 Stelco
 STM Construction Ltd.
 Stryker
 Suri Insurance and Investments Inc
 Taylor Leibow LLP
 TD Canada Trust - Branch 237
 The 905 Sold Team
 The Book Umbrella
 The Home Depot Canada, Inc.
 The Pool Shoppe
 The Rental Dept Inc.
 The Richter Group Social Club
 The Rocca Sisters
 Tiercon
 TMRRW
 Toke Cannabis
 Travelers
 Tripemco Insurance Group Ltd.
 VestStrategy Canada Holding Inc
 Village Hair Design
 Walmart Canada
 Wilcox Law Office
 Winners
 WM. Groves Limited
 WSC Financial Solutions Incservices
 Canada Inc.

FOUNDATIONS

Allen and Milli Gould Family Foundation
 American Eagle Outfitters Foundation
 Apollo Fund
 Barbara Malcolmson Memorial Fund
 Bastedo Family Foundation
 Benevity Community Impact Fund/
 Canadian Online Giving Fdn
 Brad Gray Foundation
 Brian Creighton & Anne May Kaufman Fund
 Buttrum Family Foundation
 CanadaHelps
 Charities Aid Foundation
 Canada Cheryl and David Sergeant Trust
 Claude Broughton Charitable Foundation
 Dr. & Mrs. Bernard A. Wiechula Foundation
 Elisabeth Couprie Charitable Fund
 Gilmour Fund
 Hamilton Community Foundation
 Jennings Family Foundation
 Joe, Filomena and George Seliga Holdings Fund
 Karen & Peter Turkstra Family Foundation Fund
 Lucky Lacey Foundation
 Marjorie Pearce Foundation
 Mary Sullivan Fund
 Nancy & George Ruttle Foundation
 Ontario Trillium Foundation
 Phenix Fund for Animal Welfare
 S. Halvorsen-Good Family Fund
 Sam and Roma Mercanti Foundation
 Schwenger Family Foundation
 Wilson and Becke Foundation

MEDIA PARTNERS

CHCH TV
 Metroland Media
 The Hamilton Spectator
 Bell Media
 Hamilton Life
 Bounce Media

WE ARE JUST GETTING STARTED!

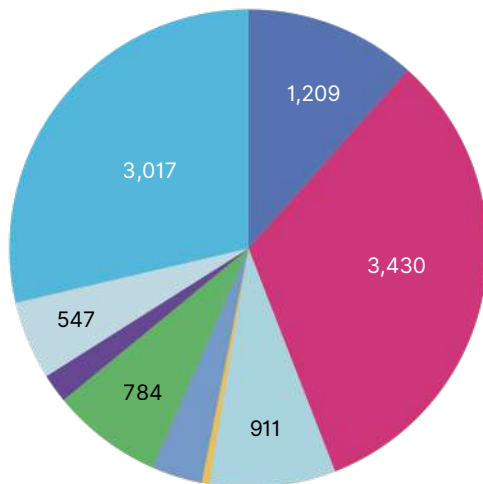
Everything we do is energized by what is best for the animals in our care and in our community.

Every appointment.
 Every surrender.
 Every dollar raised
 and minute spent.

**Will You Take
 the Next Step
 With Us?**

FINANCIAL SNAPSHOT

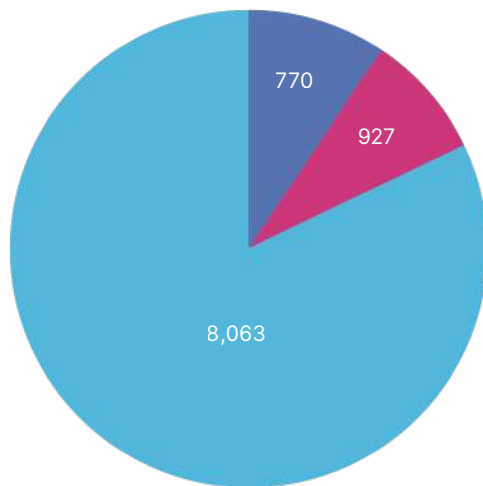
2024/25



2024/25 Financial Snapshot

Funding Source (in 000's)

Individual Donations	1,209
Gift in Kind	3,430
Bequests	911
Corporations	45
Grants	368
Investments	784
Lotteries	200
Other	547
Program Fees & Merchandising	3,017



Expenditures (in 000's)

Administration	770
Fundraising	927
Program Costs	8,063

STRATEGIC PLAN 2025–2028



Imperatives



ELEVATE CARE

Strive to provide every companion animal in need with access to better care.



BUILD CONNECTIONS

Inspire, mobilize and educate our community to be the voice for animals.



STEWARD CAPITAL

Secure, steward and deploy financial capital to drive impact.

Drivers

Build new campus to increase access to enhanced care.

Embed community wellness to reach more vulnerable animals.

Improve and expand the current shelter experience for animals.

Reimagine the delivery of compassionate hospital care.

Re-establish brand loyalty through community presence and partnerships.

Educate humans to create a compassionate community.

Advocate for the rescue and protection of animals.

Modernize and secure operational infrastructure.

Prioritize financial health through efficient asset management.

Steward a diverse revenue portfolio to reduce operational risk.

UNLEASHING THE LOVE, TOGETHER

This past year, the Hamilton/Burlington SPCA made bold and necessary expansion investments in programming and community services **in response to a staggering 40% rise in demand.**

We are evolving to meet these growing needs and laying the groundwork for our most ambitious initiative yet:

Unleash Love, a transformational capital campaign to build Canada's only Pet First Animal Welfare Hub, providing accessible and affordable 360° spectrum of care—to support every animal in our community from birth to end of life.

This future-forward space will expand our impact and ensure animal well-being remains at the heart of our community.

Every donation counts, no matter the amount or the frequency. Thank you for standing with us during this exciting time of growth and change. Don't be afraid to reach out, and get involved. Thank you for standing with us during this exciting time of growth and change. We are your SPCA, and we're building the future of animal welfare, right here, in your community.

John Gerrard
CEO, Hamilton/Burlington SPCA

What You Can Expect

- A state-of-the-art teaching hospital
- Expanded Access to Care through our Veterinary
- Medicine and Community Spay/Neuter programs
- A comprehensive and accessible Pet Dental Program
- Expanded, curriculum-informed humane education programs for children and youth of all ages
- Extensive enrichment environments for shelter pets

...And so much more!

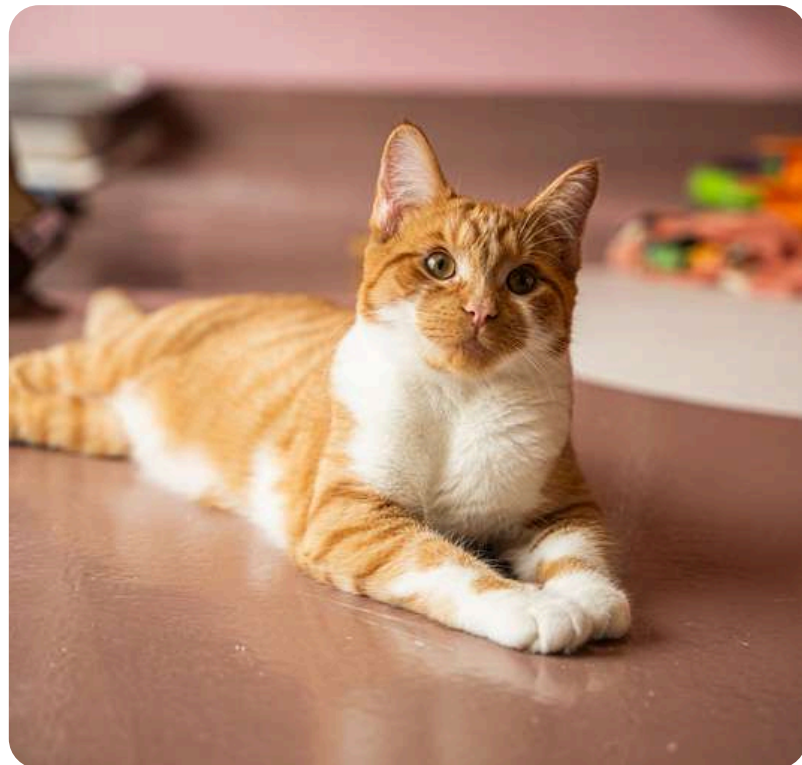


CREATE YOUR LEGACY OF KINDNESS

Legacy gifts have an impact that lasts forever. Planning your legacy now means your act of kindness will make a difference for generations to come.

In 2024-25, the animals at the HBSPCA were the grateful beneficiaries of 26 generous bequests.

www.hbspca.com/get-involved/legacy-giving





SPCA
HAMILTON/BURLINGTON



Contact Information

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Follow us on Social Media

Facebook: @HBSPCA

Instagram: @hamiltonburlingtonस्पca

TikTok: @hamiltonburlingtonस्पca

Charitable Registration
Number: 119236750 RR0001