

Regulations of the Jerusalem Pool Sports Center (hereinafter: Jerusalem Pool)

1. Entrance to the Jerusalem Pool requires a non-transferable personal membership identification card with a photograph. A member who loses this card will be charged for purchasing a new one. If a member lets someone else use their ID card, the Jerusalem Pool management has the right to cancel the membership. In addition, management is entitled not to approve the renewal of a membership for a period of up to one year from the date of the transfer.
2. A person must be 12 years old and above to receive a membership. Children under the age of 12 must be accompanied by an adult.
3. Children up to the age of three are considered part of a family membership and are not required to pay. (The registration date is the same as the family's)
4. A child will be considered part of a family membership until the age of 18. If he serves in the army or national service, he will be considered a child until the age of 21.
5. Unused memberships will not be refunded.
6. The purchase of a guest card is possible if an active member is accompanying the guest. A member is limited to 20 guest cards per year. Couple or family memberships are limited to 45 guest entries per year.
7. Membership is conditional on signing a health declaration form. Training in the gym is from the age of 14 and older and requires sport clothes and a towel.
8. Admission to group exercise classes is from the age of 16 and older (except if there is a specific class for youth (14-16) in the schedule).
9. Personal belongings are the sole responsibility of the member. The management of the Jerusalem Pool is not responsible for loss or theft of personal equipment in the pool area, locker rooms or any other place in the Sports Center. Avoid leaving valuables in the lockers and be sure to lock them.
10. Lockers in the dressing rooms are for rent at an additional fee based on availability. Rent is for one year or the remaining subscription period (whichever comes first). Please ask at the reception.
11. The family lockers rooms are intended for parent/s together with child/ren.
12. Using phones disturbs fellow exercisers, disrupts equipment operation and is dangerous - talk only in the rest/waiting areas.
13. Appropriate behavior: You must obey the instructions of the Jerusalem Pool staff and behave in accordance with the signs in the various venues (considering others). Jerusalem Pool management reserves the right to terminate the membership of anyone who does not adhere to the instructions and/or does not comply with what is written in this agreement and/or behaves in a way that endangers himself and/or others. The management of the Jerusalem Pool is entitled to prevent anyone

from entering if they have caused any damage or behaved disrespectfully in the past.

- a. Do not bring garden furniture, weapons, firearms (without a license), glassware, liquor, hookahs or animals into the Jerusalem Pool area.
- b. Smoking is prohibited throughout the Jerusalem Pool area. Smoking is against the law and members will bear full responsibility and damage as a result of violation.
- c. Commercial activity - the sale of services/goods, card games or gambling is prohibited throughout Jerusalem Pool.
- d. Playing music (without earphones) on the grounds of the Jerusalem Pool is strictly prohibited.

14. Days of activity: The management may close the Jerusalem Pool up to 7 days a year beyond the days that require closure by law. The management reserves the right to close the Jerusalem Pool or part of it for renovations, events, etc.

15. Operating hours: Members have the right to enter the Jerusalem Pool during operating hours only. These hours are determined by the Jerusalem Pool management and may occasionally change at the sole discretion of the management.

- a. Entry to the Jerusalem pool will not be allowed 30 minutes before closing time. The facilities must be vacated 15 minutes before closing time.

16. The swimming pool:

- a. During separate swimming hours, you must leave the pool 10 minutes before the next session (between men and women, etc.).
- b. Entry to the swimming pools is only during the hours of operation (subject to Sections 15 & 16 and the presence of a lifeguard) as determined by the management of the Jerusalem Pool.
- c. Those with long hair must wear a bathing cap when entering the swimming pool.
- d. Do not bring beach mattresses and/or balls into the pool.
- e. It is forbidden to bring drinks and food of any kind into the pool area, including the paved area of the toddler pool.
- f. Please take a shower before entering the pool.
- g. Obey the lifeguard's instructions in the pool area. Any member who does not obey will be removed. The management of the Jerusalem Pool has the right to cancel the customer's membership.
- h. The management of the Jerusalem Pool may, at its sole discretion, close part of the swimming lanes in the pool for swimming lessons, water aerobics class and/or summer camps and/or for the benefit of various activities. Swimming in the pool is for members only and it is absolutely forbidden to teach classes or swimming lessons (except for an immediate family member and not for a fee).
- i. Entry of children up to the age of 12 into the water and/or the pool area is the responsibility of the parents and requires accompaniment and supervision of an adult.

- j. Swimming in the swimming lanes is intended for ages 16 and older and only for those who know how to swim.
- k. Bathers who do not know how to swim must use buoys.
- l. Toddler pool: Bathing in the toddler pool is the sole responsibility of the parents and is done without the presence of a lifeguard. The use is for children up to the age of five and under parental supervision only. Entry into the water will be allowed in swimwear or clothing suitable for bathing toddlers, including diapers designed for this.

17. studio classes:

- a. Registration opens 72 hours before the class.
- b. Mondays classes- Registration opens 96 hours before the class.
- c. Tuesday classes- Registration opens 48 hours before the class.
- d. Registration is for 16 years old minimum.
- e. Cancellation is up to 2 hours prior to the class.
- f. You must be 18 years old to register for Pilates Reformer classes.
- g. Cancellation of Pilates Reformer classes is 12 hours prior.
- h. Registration without cancellation twice in a row will block the member on the app for a week.

18. Photos that were taken as part of Jerusalem Pool activities for the purpose of marketing and advertising on the website, e-mail, information leaflets, bulletin boards and various media will be published only with the approval of the member.

19. Lost and Found boxes are in the entrance to the locker rooms. Items are cleaned and donated every Wednesday.

20. Payment: At the time of registration and as a condition thereof, the member must settle the payment in full within the payment options used by Jerusalem Pool (cash, credit, auto-pay, etc.) If the member does not comply with the payment arrangements established, the Jerusalem Pool management is entitled to terminate the membership immediately, and take measures to collect the outstanding fees. The member may not enter until the payment is corrected.

21. Freezing/cancellation of a membership is free of charge due to one of the following reasons:

- a. Reserve duty for a period of 14 consecutive days or more with presentation of a document from the IDF.
- b. A health condition of at least 14 consecutive days of illness which prevents the member from engaging in physical activity - must present appropriate medical documents by a specialist. The freezing period accumulated during the membership will not exceed 30 days.
- c. The freeze period will be added to the expiration date of the membership.
- d. Freezing a family membership includes all family members registered.
- e. A payment freeze can be made from two weeks to one month per year.
- f. Freezing for the first 14 consecutive days (two weeks) is free of charge.
- g. A single membership costs NIS 60 for a two-week freeze.
- h. A couple membership costs NIS 100 for two weeks.

- i. A couple membership + a child costs NIS 130 for two weeks.
- j. It is not possible to freeze a membership paid monthly by autopay (through a bank).

21. Benefits/membership price is according to the status at the time of registration: Only one discount per member (whichever is highest of the options). 22.

Cancellation policy:

- a. Termination of membership will be done only in writing on an official cancellation request form at the reception of the Jerusalem Pool.
- b. Canceling a membership will be done with a month's notice in advance and in accordance with the Consumer Protection Law (canceling a transaction regarding the purchase of services at a gym).

c. Payment options:

- 1. Annual membership - monthly credit card autopay: This membership can be canceled with one month's advance notice.
- 2. Monthly membership: This is more expensive than the one-year autopay which is deducted monthly automatically.
- 3. Canceling a membership eliminates all benefits (adding another family member or any other benefit provided at the time of registration).
- 4. There will be no retroactive membership due to force majeure.

23. Refund:

- a. In case of cancellation, the refund will be calculated according to the membership cost of the monthly rate.
- b. For cancellation: the refund will be calculated according to the monthly membership rate **times** the number of months that have passed since the cancellation request was submitted **plus** one-month advance notice.
- c. The refund will be made in the same way as the member made the initial payment to the Jerusalem Pool or by money transfer to the bank account. Refund for a cash payment will be made by check or money transfer to the member's bank account.
- d. The refund will be made up to 45 days from the actual termination of the membership.
- e. When canceling a membership, member must pay off any debt owed to the Jerusalem Pool. The member gives the management irrevocable permission to use the credit card/checks for any debt to the Jerusalem Pool.
- f. When cancelling one member of a family membership, the difference (if any) will be calculated according to the price of that membership.

24. Transfers:

- a. The transfer of a membership can only be made to someone not already an active member of the Jerusalem Pool unless it is an immediate family member
- b. Transfers must be made on an official form at the reception of the Jerusalem Pool
- c. The transfer of a membership will take effect from the day the form is filled out and approved by management. There are no retroactive transfers.

- d. The membership will be transferred in its entirety (the remaining period). It is not possible to transfer part of a membership.
- e. Transferring a membership requires a payment of NIS 100 by the recipient of the membership
- f. A transferred membership may not be transferred an additional time.
- g. The recipient's membership freeze period will be in accordance with the unused freeze balance and expiration date.

I declare that my health is normal and allows me to perform physical activity within the Jerusalem Pool and that I do not suffer from any medical problems that could endanger me during/as a result of training. I hereby promise to notify immediately of any change in my health status.

I promise to inform the instructor immediately in any case of breathing difficulties, weakness, pain or any other physical distress during the training and/or as a result of it.

Signature: _____

I hereby declare that I have read and understood what is stated in the regulations and that I will follow what is written:

First and Last Name: _____

Signature: _____

ID Number: _____

Date of Birth: _____ Date: _____

To be filled out by parents for children under 18:

We hereby approve the participation of our son/daughter (registered in the family membership), in any permitted activity within the Jerusalem Pool

First and Last Name: _____

Signature: _____ Date: _____