



ESSENTIAL and DESIRABLE CRITERIA

Parent Carer Support Worker

Essential Criteria

- 1.1. Tertiary qualification in counselling, social work or other relevant disciplines
- 1.2. Demonstrated experience in therapeutic work with parents/carers of children and young people with complex needs, including those who have experienced abuse and neglect, bereavement, developmental disabilities or family trauma.
- 1.3. Demonstrated knowledge of domestic violence, including its causes, impacts, and dynamics within families and communities. Ability to recognise risk factors, respond appropriately to disclosures, and support families impacted by domestic violence through trauma-informed approaches.
- 1.4. Strong understanding of child protection principles, legislation, and best practices. Ability to identify signs of abuse or neglect, respond effectively to ensure the safety and well-being of children.
- 1.5. Demonstrated understanding a variety of clinical approaches and their application with individual clients.
- 1.6. Demonstrated knowledge of practices to engage and assure the cultural safety of clients from a diverse range of backgrounds, including those from an Aboriginal, Torres Strait Islander or culturally and linguistically diverse (CALD) background, or the LGBTIQ+ community
- 1.7. Demonstrated ability to provide culturally appropriate trauma-informed practice.
- 1.8. Ability to work collaboratively, independently and creatively in a multi-disciplinary team.
- 1.9. Good organisational and time management skills.
- 1.10. Excellent interpersonal, written and verbal communication skills including the ability to write professional case notes and reports.
- 1.11. Computer literacy in Microsoft Office applications.
- 1.12. Willingness to work within the Gateway Family Services vision, mission, values, policies and philosophy and the ethos of the Uniting Church of Australia.
- 1.13. Working with Children Check and National Police check.

2. Desirable Criteria

- 2.1 Membership, or eligibility for membership of ACA/PACFA (or equivalent).
- 2.2 Experience in running accredited parenting programs such as Circle of Security, Black Box Parenting, Tuning in to Kids.

STRENGTHENING FAMILIES | STRENGTHENING COMMUNITY

We acknowledge with great respect Aboriginal and Torres Strait Islander peoples as the First Peoples of this land. We pay respect to the Darug and Gundungurra people- their Elders, past and present, and to the children of today who are the Elders of tomorrow.

GATEWAY FAMILY SERVICES

An activity of Blaxland Uniting Church

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