



BLG Imports Pty Ltd Trading as Bredal Australia
95 Conadilly Street GUNNEDAH NSW 2380
ACN: 620 048 240
ABN: 92 620 048 240
Ph: 1300 BREDAL
www.bredalaustralia.com

Bredal Warranty Claim

Please see the step-by-step instructions for completing a Warranty Claim through the Dealer Portal.

To complete this form you will need the following information. You cannot save a form in draft so make sure you have all the information to hand prior to starting the claim.

- Customer details
- Dealer details
- Product Model and Serial Number (find that [here](#))
- Date of Machine Repair
- Machine Total Counter (find that [here](#))
- Part Numbers Replaced (with serial numbers if applicable)
- Photos of Failed Parts (with serial numbers if applicable), Replacement Parts (with serial numbers if applicable) and Dealer Invoices/Third Party Invoices
- Dealer Repair Order Number (if applicable)
- Details of Incident
- Details of Repair

This form must be submitted within 14 days of machine repair.

Any questions or issues please contact your Bredal Territory Manager.



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[DEALER PORTAL](#)

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1

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WELCOME TO

The *BREDAL* Dealer Portal

We hope that you find the information you are looking for in our dealer portal.

[Account Settings](#) [Reset Password](#) [Contact Your Rep](#) [Log out](#) [Back to Home](#)

BREDAL Warranty Forms 2

Access all BREDAL Warranty forms here and submit your form request online.

Operator Manuals

All Operator Manuals can be found here for any BREDAL machine or optional accessory.

Product Information

Learn more about your BREDAL machine with our library of Product Information PDF's.

Warranty Claim Application 3

Warranty Registration



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Warranty Claim Application Form

This form must be completed and submitted to your Bredal Territory Manager within 14 days of machine repair. You will need to attach invoices and photos to submit this claim.

Repair Times

Industry repair guides will be our reference for allowable repair times. The claimable labour rate is \$140/hr plus GST.

Claims Resolution Target Time

Bredal will aim to settle claims within 30 days from submission of all the required documentation.

Warranty Inclusions

Only parts supplied by Bredal Australia will be covered by warranty. Machines must only be repaired with parts supplied by Bredal otherwise parts not claimable to Bredal. Refer to the dealer agreement documentation for the complete warranty policy.

4

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Next



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Product Information

Need help finding your product information?

[Example photo of Machine Compliance Plate with Model Number and Serial Number highlighted.](#)

The Machine Compliance Plate photo is shown at the end of this document [CLICK HERE TO GO TO PHOTO](#)

Product Model *

F4

E.g. IE K105

Product Serial Number *

R1317

Identification plate location on the front of Bin. Please use last 5 characters of serial number.

[Back](#)

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5



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Customer Information

Customer Name *

T&K Stewart

Customer Address

tstewart@bigpond.com

Dealer Information

Dealer Contact *

John Johnson

Dealer Contact Email

john@example.com.au

example@example.com.au

A PDF copy of the completed online form will be sent to the Dealer Contact Email

Dealer Branch & Address *

Bredal Dealer- 18 East Street Gunnedah. 2380 NSW

Dealer State *

NSW



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Please provide as much detail as possible in this section. Please see example below.

Claim Information

Date of Repair *

05/07/2024



Date

Machine total counter *

487.2

Time (tt:mm). Follow link below for assistance with where to find this.

[Where to find the Machine Total Counter](#)

The Machine Total Counters location is shown at the end of this document [CLICK HERE TO GO TO PHOTO](#)

Part Number/s Replaced *

2 x 301003563 Piston motor 64 cc /301003563
1 x 301003831 PWM Valve for ISO bus spinner speed control.

Part number and description



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Photo of Failed Part *

Upload

Browse Files

Drag and drop files here



Screenshot 2024-07-02 113746.png

0.7MB



Include serial number if applicable

Photo of Replacement Part *

Upload

Browse Files

Drag and drop files here



Screenshot 2024-07-02 113746.png

0.7MB



Include serial number if applicable

Dealer Repair Order Number

W00947

Dealer Invoice(s) Attached *

Upload

Browse Files

Drag and drop files here



Screenshot 2024-07-02 085826.png

52.0KB



Including any third party invoices



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Details of Incident *

- Machine is a K105 running on a Case 340 Magnum tractor, spreading Urea @ 150kg @ 14km. spreading 36m wide.
- Machine is 11 months old and has spread 15000 ha's.
- Spinner speed was erratic, then spinners stopped turning.
- Inspected at the rear of the machine and found hydraulic oil leaking around seal of motors.
- Tested PWM Valve, not working.
- Inspect tractor to confirm issue is not coming from there.
- Contacted Bredal specialist to confirm correct course of action moving forward.

NOTE: Include cause of incident and diagnosis

Details of Repair *

- Pulled spinner motors off and stripped down,
- Found they had failed internally, because of PWM Valve failure.
- Fitted 2 new motors and PWM valve.
- Flushed lines to make sure machine is free of any metal shavings or shrapnel.
- Inspected complete machine for any other signs of wear or problems
- Fitted hoses up again and tested the machine in yard for 1.5hours, all fully operational.

Signature *

Clear

6

Back

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Submit



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When you press "Submit" the form will be sent to your Bredal Territory Manager. A copy of the completed form will also be sent to the email address used in the "Dealer Contact Email" field.

Your Bredal Territory Manager will be in touch if they have any questions regarding the claim.

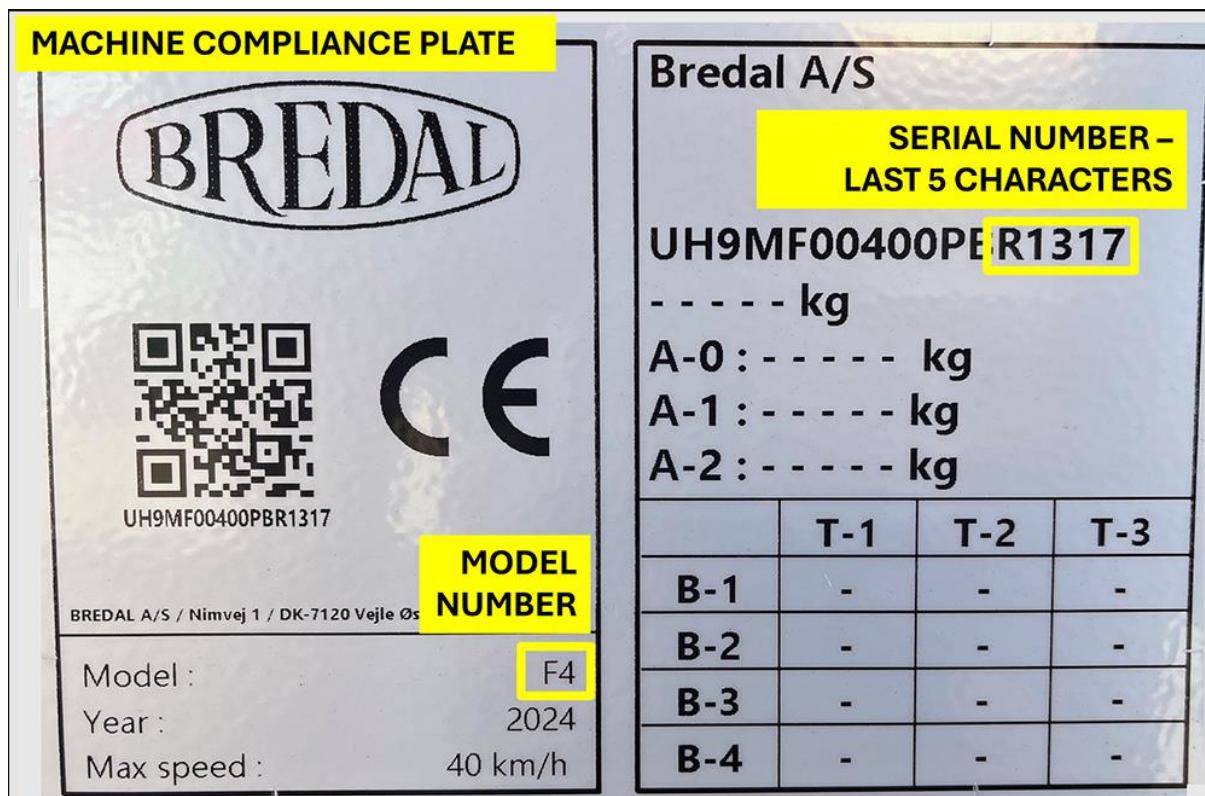
For any questions or concerns, or if you have made an error on your form, please contact your Bredal Territory Manager.



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Machine Compliance Plate: Located on the front left-hand side of bin.

This plate shows your machine model number and serial number, as highlighted in the photo below.

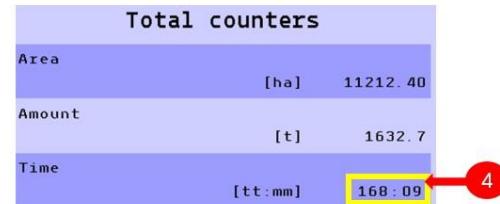
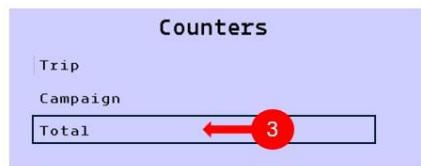
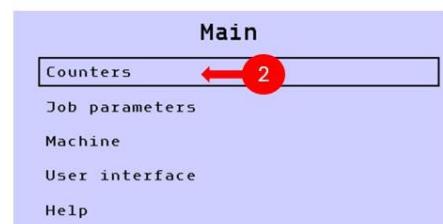




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Machine Total Counter

Where to find the Machine Total Counter



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