

Partner with Elevate Health Technologies to implement your custom In-Office Infusion program - enhance outcomes, streamline care, maximize revenue.

Comprehensive Setup Services

We manage all implementation requirements:

- **Provider Credentialing**
Complete credentialing for IOI services
- **Wholesaler Account Establishment**
Setup and negotiation with pharmaceutical wholesalers
- **PSAO Enrollment**
Pharmacy Services Administrative Organization enrollment for optimal pricing
- **IOI Suite Configuration**
Infusion chairs purchase, suite setup, and workflow optimization

End-to-End IOI Program Management

Once we receive an Infusion order from the in-house physician, we seamlessly manage all aspects of the process:

- **Benefits Investigation**
We verify patient coverage and medication eligibility
- **Prior Authorization**
We manage all PA requirements and communications with payors
- **Inventory Management**
We order infusion medications through our proprietary inventory management tool
- **Scheduling of Infusion Appointments to Ensure Patients Start and Stay on Therapy**
Ongoing patient outreach includes appointment reminders, side effects assessments, and therapy education
- **Billing & Reconciliation**
Financial reconciliation, payer reimbursement monitoring and reporting
- **Patient Communications & Education**
Appointment reminders, patient satisfaction surveys, assessments and patient education materials

**Learn More About
OnePulse Connect-Infusion**



Your Partner for In-Office Infusion Care

In-Office Infusion Operations & Process Flow

- 1 Infusion Prescription**

The Infusion prescription is written to the IOI Healthcare practice
- 2 Benefit Investigation & Prior Authorization**

We manage the complete benefit investigation and prior authorization process- with no hidden fees to the practice.
- 3 Profitability Review**

Once the prior authorization is approved, we analyze the infusion treatment cost versus reimbursement, along with the initial "formulary"- ensuring profitability for the practice.
- 4 Infusion Treatment Procurement**

OnePulse Connect orders the infused medication from the wholesaler based on the most competitive price.
- 5 Delivery & Preparation**

The infusion treatment is shipped directly to the practice via FedEx or UPS. The IOI nurses receive the medication and prepare it for the patient's treatment appointment.
- 6 Experienced Infusion Nurses**

Our IOI registered nurses have the clinical expertise needed to deliver the high-touch support infusion patients need.
- 7 Operating Hours**

The practice will determine MID office hours based on patient needs—ranging from three days per week to daily operations.

