

ONEPULSE CONNECT TERMS OF USE

LAST UPDATED AND EFFECTIVE: 06.24.2026

YOU SHOULD CAREFULLY READ THE FOLLOWING ONEPULSE CONNECT TERMS OF USE ("TERMS OF USE") BEFORE USING THE ONEPULSE CONNECT PLATFORM (AS DEFINED BELOW).

These Terms of Use are a binding agreement between TLI ABM, Inc. d/b/a Elevate Health Technologies ("Elevate HT," "We," "Us," or "Our") and the individual end user ("You") who is authorized to access the OnePulse Connect Platform by your employer, an Elevate HT customer ("Customer") that has entered into Management Services Agreement for purposes of receiving products and services from Elevate HT (the "Agreement"). You and Elevate HT are individually referred to herein as a "Party" and collectively as the "Parties."

"OnePulse Connect Platform" means the cloud-based software platform owned or developed by Elevate HT or its affiliates that enables healthcare providers to manage medically integrated dispensing (MID), in-office infusion (IOI) therapy, buy-and-bill processes, and pharmaceutical inventory and procurement.

YOU AGREE TO REVIEW THESE TERMS OF USE PERIODICALLY. IF WE MAKE MATERIAL CHANGES TO THESE TERMS, WE WILL PROVIDE NOTICE TO YOU ON THE ONEPULSE CONNECT PLATFORM OR THROUGH OTHER REASONABLE MEANS. FOLLOWING OUR MAKING AVAILABLE MODIFIED TERMS OF USE, YOUR CONTINUED USE OF THE ONEPULSE CONNECT PLATFORM SHALL BE DEEMED YOUR ACCEPTANCE OF THE MODIFIED TERMS OF USE.

BY CHECKING THE ACCEPTANCE BOX AND/OR BY USING THE ONEPULSE CONNECT PLATFORM, YOU: (A) ACKNOWLEDGE AND AGREE THAT YOU HAVE READ AND UNDERSTAND THESE TERMS OF USE; (B) REPRESENT THAT YOU ARE OF LEGAL AGE TO ENTER INTO A BINDING AGREEMENT; (C) REPRESENT THAT YOU ARE DULY AUTHORIZED BY CUSTOMER TO ACCESS AND USE THE ONEPULSE CONNECT PLATFORM AND HAVE THE AUTHORITY TO BIND YOURSELF AND THE CUSTOMER TO THESE TERMS; (D) ACCEPT THESE TERMS OF USE, INCLUDING WITHOUT LIMITATION, DISCLAIMERS OF WARRANTIES, DAMAGE AND REMEDY EXCLUSIONS AND LIMITATIONS, ARBITRATION, AND CHOICE OF DELAWARE LAW. YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT ELEVATE HT IS NOT RESPONSIBLE OR LIABLE FOR THE RESULTS OF ANY DECISIONS MADE BASED ON YOUR USE OF THE ONEPULSE CONNECT PLATFORM.

IF YOU DO NOT AGREE TO THESE TERMS OF USE, DO NOT CHECK THE ACCEPTANCE BOX OR LOG IN, AND YOU WILL HAVE NO LICENSE TO, AND MUST NOT ACCESS OR USE, THE ONEPULSE CONNECT PLATFORM.

1. GRANT OF LICENSE; PERMITTED USE

Subject to continued compliance with these Terms of Use, Elevate HT grants You a limited, non-exclusive, non-transferable, non-sublicensable right to access and use the OnePulse Connect Platform in the United States solely for Customer's internal healthcare operations and solely as provisioned to You by Customer during the term of these Terms of Use. The OnePulse Connect Platform is intended for use solely by licensed healthcare professionals and their authorized workforce members acting within the scope of their

professional duties, and is not intended for use by patients, consumers, or the general public. The OnePulse Connect Platform is intended to support, and not to replace, the professional judgment of qualified healthcare providers, and any output of the OnePulse Connect Platform does not constitute medical advice, diagnosis, or treatment. You are solely responsible for all clinical decisions made in connection with Your use of the OnePulse Connect Platform. Such access and use must be strictly in accordance with any documentation made available by Elevate HT. Elevate HT or its representatives may, in Elevate HT's sole discretion, audit Your use of the OnePulse Connect Platform at any time without notice to You. You shall fully cooperate with any such audit.

2. ACCOUNT CREDENTIALS AND SECURITY

You must access the OnePulse Connect Platform only through Your assigned username and unique password, maintain the confidentiality of Your credentials, and prevent sharing or reuse by any other person. You must promptly notify Elevate HT (through Customer) of any suspected theft, loss, or fraudulent use of any credentials and cooperate with mitigation. Any activity under Your credentials will be deemed Yours and/or Customer's.

3. RESTRICTIONS

You will not, and will not encourage, permit, or assist any other person to: (a) sell, resell, distribute, host, lease, rent, license, or sublicense, in whole or in part, access to or use of the OnePulse Connect Platform; (b) frame, mirror, use, or otherwise make the OnePulse Connect Platform available for use by a third party or for purposes of performing services to a third party; (c) download, copy, reverse engineer, decipher, disassemble, decompile, decode, adapt, or otherwise obtain or attempt to obtain the source code, algorithms, tags, specifications, architecture, structure, or any other part or element of the OnePulse Connect Platform; (d) reproduce, retransmit, disseminate, operate as a time-sharing service or service bureau, or otherwise resell the OnePulse Connect Platform; (e) employ robotic information access to, robotic process automation on, or engage in screen scraping of, the OnePulse Connect Platform; (f) bypass or breach any security device or protection used by the OnePulse Connect Platform or access or use the OnePulse Connect Platform other than through Your valid credentials; (g) damage, destroy, disrupt, disable, impair, interfere with, or otherwise impede or harm in any manner the OnePulse Connect Platform or Elevate HT's provision of services to any third party, in whole or in part; (h) input, upload, transmit, or otherwise provide to Elevate HT or the OnePulse Connect Platform data, information, or materials that are infringing, unlawful, injurious, or that would compromise the security of the system; (i) input, upload, transmit, or otherwise provide to Elevate HT or the OnePulse Connect Platform any material containing software viruses, worms, Trojan horses, or other harmful computer code, files, scripts, agents, or programs; (j) remove, delete, alter, or obscure any trademarks, warranties, disclaimers, or any copyright, trademark, patent, or other intellectual property or proprietary notices from any OnePulse Connect Platform; (k) access or use the OnePulse Connect Platform for purposes of competitive analysis, the development, provision, or use of a competitive service or product, or any other purpose that is to Elevate HT's detriment or commercial disadvantage; (l) use the OnePulse Connect Platform in connection with any illegal or unlawful activity or in

a manner that causes, results in, encourages, solicits, or publicizes a crime or illegal or unlawful activity; and/or (m) otherwise use the OnePulse Connect Platform except as expressly permitted herein.

You must promptly notify Elevate HT (through Customer) if You become aware of any violation of the terms of this Section.

4. PROPRIETARY RIGHTS; FEEDBACK; RESERVATION OF RIGHTS

The OnePulse Connect Platform, including all updates, upgrades, enhancements, and derivative works thereof, and all related intellectual property and proprietary rights therein, are and remain the exclusive property of Elevate HT and its licensors. No rights are granted except as expressly set forth herein. You grant Elevate HT a royalty-free, perpetual license to use any feedback, suggestions, or ideas You submit to improve the OnePulse Connect Platform. You agree that Elevate HT may use any (i) data provided by you, including personal information, for its business purposes in providing the OnePulse Connect Platform, and (ii) de-identified or anonymized data based on or derived from information or data provided by you as permitted by law, as well as usage statistics and benchmarking data describing or relating to OnePulse Connect Platform performance and features, for Elevate HT's business purposes.

5. CUSTOMER DATA

You must only submit or input data that You are authorized to provide consistent with applicable law and as authorized by Customer, and You must not input data that is defamatory, obscene, unlawful, contains harmful code, or is otherwise prohibited. You agree to comply with all laws applicable to Your use, including those relating to data privacy and protected health information ("PHI") as defined by the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191, and regulations promulgated thereunder by the U.S. Department of Health and Human Services (together, "HIPAA"), and to follow Customer's policies and authorizations regarding PHI and data handling. Without limiting the foregoing, to the extent that You submit any PHI to the OnePulse Connect Platform in connection with Your use, You represent and warrant that You have provided all necessary notices and obtained any consent required for provision of PHI to the OnePulse Connect Platform. Failure to comply with any applicable laws, rules, and regulations, including HIPAA, will be a material breach of these Terms of Use and may result in the immediate suspension and/or termination of Your access. You acknowledge that any inaccuracies or incompleteness in data provided may materially affect the performance of the OnePulse Connect Platform, and Elevate HT is not responsible for any failure or error in the OnePulse Connect Platform as a result thereof.

To the extent that You input, upload, post, submit, or otherwise transmit (collectively, "Input") any text, data, information and/or other materials to or in connection with the OnePulse Connect Platform (collectively, "User Content"), You agree to provide true, accurate, and complete information and to refrain from impersonating or falsely representing Your affiliation with any person or entity. By Inputting User Content to the OnePulse Connect Platform, You grant, and You represent and warrant that You have the right to grant, to Elevate HT an irrevocable, perpetual, non-exclusive, royalty-free, worldwide license to use, copy, perform, display, and distribute User Content and to prepare derivative works of, or incorporate into other works, User Content, and to grant and authorize sublicenses of the foregoing.

6. SUSPENSION; TERM; TERMINATION; EFFECT OF TERMINATION

Elevate HT may immediately suspend Your access if it believes You have violated these Terms of Use, engaged in suspected fraudulent or unlawful activity, or caused a material security risk. These Terms of Use remain in effect for so long as You are authorized to access the OnePulse Connect Platform under the Agreement between Customer and Elevate HT. Your rights automatically terminate upon the earlier of: (a) termination or expiration of the Agreement; (b) deprovisioning or revocation of Your access by Customer; or (c) Elevate HT's suspension that culminates in termination for cause. Upon termination, You must cease all access and use of the OnePulse Connect Platform, return or destroy any Confidential Information within Your possession, and comply with any Customer directives regarding data access and retention.

7. CONFIDENTIALITY

The OnePulse Connect Platform contains proprietary and confidential information of Elevate HT. "Confidential Information" means all information disclosed by Elevate HT to You, which is in tangible form and labeled "confidential" or the like, or that reasonably should be understood to be confidential given the nature of the information and circumstances of disclosure. Without limiting the foregoing, the OnePulse Connect Platform is the Confidential Information of Elevate HT. Confidential Information does not include information that: (1) was rightfully known to You without restriction on use or disclosure prior to such information being disclosed or made available to You in connection with these Terms of Use; (2) was or becomes generally known by the public other than by Your noncompliance with these Terms of Use; or (3) was or is received by You on a non-confidential basis from a third party that was not or is not, at the time of such receipt, under any obligation to maintain its confidentiality. You shall use no less than a reasonable standard of care to safeguard the Confidential Information You receive. You will only use the Confidential Information to exercise Your rights and perform Your obligations under these Terms of Use or as otherwise required by law.

8. THIRD-PARTY MATERIALS

The OnePulse Connect Platform may display, include, or make available third-party content or services (collectively, "Third-Party Materials"). You acknowledge and agree that Elevate HT is not responsible for Third-Party Materials, including their accuracy, completeness, timeliness, validity, copyright compliance, legality, decency, quality, or any other aspect thereof. Elevate HT does not assume and will not have any liability or responsibility to You or any other person or entity for any Third-Party Materials. Third-Party Materials and links thereto are provided solely as a convenience, and You acknowledge and agree that You access and use such Third-Party Materials entirely at Your own risk and subject to such third parties' terms and conditions.

9. WARRANTIES; DISCLAIMERS

TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, ELEVATE HT IS PROVIDING THE ONEPULSE CONNECT PLATFORM ON AN "AS-IS," "AS-AVAILABLE," AND "WITH ALL FAULTS" BASIS AND MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO THE OPERATION OF THE ONEPULSE CONNECT PLATFORM OR ANY INFORMATION INCLUDED THEREIN. ELEVATE HT DISCLAIMS

ALL SUCH REPRESENTATIONS AND WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, SECURITY, AND ACCURACY, AS WELL AS ALL WARRANTIES ARISING BY USAGE OF TRADE, COURSE OF DEALING, OR COURSE OF PERFORMANCE. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM ELEVATE HT THROUGH THE ONEPULSE CONNECT PLATFORM SHALL CREATE ANY WARRANTY, REPRESENTATION, OR GUARANTEE NOT EXPRESSLY STATED IN THESE TERMS OF USE. YOU AGREE THAT YOUR USE OF THE ONEPULSE CONNECT PLATFORM SHALL BE AT YOUR SOLE RISK.

ELEVATE HT DOES NOT REPRESENT OR WARRANT THAT THE INFORMATION ACCESSIBLE VIA THE ONEPULSE CONNECT PLATFORM IS ACCURATE, COMPLETE, OR CURRENT, WILL MEET YOUR NEEDS, OR ACHIEVE ANY INTENDED RESULTS. YOU ARE SOLELY RESPONSIBLE FOR EVALUATING ANY INFORMATION OR DATA PRIOR TO USE. ELEVATE HT MAKES NO REPRESENTATIONS OR WARRANTIES WITH RESPECT TO ANY THIRD-PARTY SERVICES USED IN CONNECTION WITH THE ONEPULSE CONNECT PLATFORM. YOU ACKNOWLEDGE AND AGREE THAT THE DATA (INCLUDING PHI) USED BY ELEVATE HT TO PROVIDE SERVICES AS PART OF THE ONEPULSE CONNECT PLATFORM MAY BE PROVIDED BY THIRD-PARTY SOURCES AND ELEVATE HT SHALL HAVE NO RESPONSIBILITY OR LIABILITY TO YOU WITH RESPECT TO ERRORS IN SUCH DATA OR THE COMPLETENESS AND ACCURACY OF THE DATA.

ELEVATE HT HEREBY DISCLAIMS ANY LIABILITY OR CONSEQUENCES ATTRIBUTABLE TO OR RELATED TO ANY USE, NON-USE, OR INTERPRETATION OF THE ONEPULSE CONNECT PLATFORM, AND IS NOT RESPONSIBLE FOR ANY DECISION MADE BY YOU BASED ON USE OF THE ONEPULSE CONNECT PLATFORM. ELEVATE HT SPECIFICALLY DISCLAIMS ANY AND ALL LIABILITY OR LOSS ARISING OUT OF ANY ACTION TAKEN IN RELIANCE ON THE ONEPULSE CONNECT PLATFORM. UNDER NO CIRCUMSTANCES SHALL ELEVATE HT BE DEEMED TO BE ENGAGED IN THE PRACTICE OF MEDICINE OR DISPENSING LEGAL, MEDICAL, OR CODING ADVICE OR SERVICES. ELEVATE HT DOES NOT WARRANT THAT THE ONEPULSE CONNECT PLATFORM IS FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. ELEVATE HT DOES NOT WARRANT THAT THE ONEPULSE CONNECT PLATFORM WILL BE UNINTERRUPTED OR ERROR-FREE OR THAT ANY DEFECTS IN THE ONEPULSE CONNECT PLATFORM WILL BE CORRECTED. IN ADDITION, THE ONEPULSE CONNECT PLATFORM MAY BE TEMPORARILY UNAVAILABLE FROM TIME TO TIME FOR MAINTENANCE OR OTHER REASONS. PLEASE NOTE THAT SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES AND CONDITIONS, SO SOME OF THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU BUT SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW.

10. LIMITATION OF LIABILITY

IN NO EVENT SHALL ELEVATE HT, ITS AFFILIATES, AND/OR ITS LICENSORS OR OTHER THIRD-PARTY SERVICE PROVIDERS (COLLECTIVELY, "ELEVATE HT PARTIES") BE LIABLE TO YOU FOR ANY DAMAGES, INCLUDING, WITHOUT LIMITATION, DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, DAMAGES RELATING TO THE USE OR INABILITY TO USE THE ONEPULSE CONNECT PLATFORM OR OTHER INFORMATION CONTAINED THEREIN, WHETHER BASED ON WARRANTY, CONTRACTS, STATUTES, REGULATIONS, TORT (INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE), OR ANY OTHER LEGAL THEORY AND WHETHER OR NOT ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL ANY ELEVATE HT PARTY BE LIABLE TO

YOU OR ANYONE ELSE FOR ANY DECISION MADE OR ACTION TAKEN BY YOU IN RELIANCE ON THE ONEPULSE CONNECT PLATFORM.

IF ANY EXCLUSION, DISCLAIMER, OR OTHER PROVISION CONTAINED IN THESE TERMS OF USE IS HELD TO BE INVALID FOR ANY REASON BY A COURT OF COMPETENT JURISDICTION, AND ELEVATE HT OR ONE OF ITS AFFILIATES, OFFICERS, DIRECTORS, AGENTS, OR EMPLOYEES BECOMES LIABLE FOR LOSS OR DAMAGE THAT COULD OTHERWISE BE LIMITED, THE AGGREGATE LIABILITY OF ALL ELEVATE HT PARTIES TO YOU FOR ANY AND ALL CLAIMS ARISING OUT OF OR RELATING TO THE USE OF, OR INABILITY TO USE, ANY PORTION OF THE ONEPULSE CONNECT PLATFORM OR OTHERWISE UNDER THESE TERMS OF USE, WHETHER UNDER CONTRACT, TORT, OR OTHERWISE, IS LIMITED TO ONE HUNDRED DOLLARS (\$100.00 USD). BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

THE NEGATION AND LIMITATION OF DAMAGES SET FORTH HEREIN ARE FUNDAMENTAL ELEMENTS OF THE BASIS OF THE BARGAIN BETWEEN YOU AND ELEVATE HT. THE ONEPULSE CONNECT PLATFORM WOULD NOT BE PROVIDED WITHOUT SUCH LIMITATIONS.

Any claim or cause of action arising out of or related to Your use of the OnePulse Connect Platform or these Terms of Use must be filed within one (1) year after such claim or cause of action arose or it shall forever be barred, notwithstanding any statute of limitations or other law to the contrary.

11. INDEMNIFICATION

You agree to indemnify and hold harmless Elevate HT, its affiliates, shareholders, directors, officers, subsidiaries, parents, employees, and agents, and, at Elevate HT's sole election, defend the foregoing, from any claim, demand, liability, dispute, damage, cost, expense, or loss, including reasonable attorneys' fees and costs of litigation, arising out of or in any way related to: (i) Your use of or access to the OnePulse Connect Platform; (ii) any data or content You submit, input, or transmit to or through the OnePulse Connect Platform; (iii) Your breach or violation of these Terms of Use; (iv) Your violation of any applicable law, rule, or regulation in connection with Your use of the OnePulse Connect Platform; or (v) any negligence or willful misconduct by You. You will promptly notify Elevate HT in writing upon Your discovery of any unauthorized use or infringement of the OnePulse Connect Platform or Elevate HT's intellectual property rights with respect thereto.

12. ASSIGNMENT

You may not assign or otherwise transfer these Terms of Use or any right or obligation under these Terms of Use without the prior written consent of Elevate HT's authorized representative. Any purported assignment or other transfer by You without prior written consent of Elevate HT's authorized representative shall be null and void. Elevate HT may assign or otherwise transfer these Terms of Use without Your consent.

13. GOVERNING LAW; DISPUTE RESOLUTION

These Terms of Use will be governed exclusively by the internal laws of the State of Delaware, without regard to its conflicts of laws rules. Notwithstanding the foregoing, You agree that any breach of these Terms of Use

would cause irreparable harm to Elevate HT, for which monetary damages would be inadequate to compensate Elevate HT for such harm and damage. Therefore, Elevate HT shall be entitled to seek equitable relief against any such breach or threatened breach, without posting any bond or showing of irreparable harm, in addition to any other remedy available to it

14. COMPLIANCE; CONDUCT

You must comply with all applicable laws and regulations in connection with Your access to and use of the OnePulse Connect Platform, including export control, privacy, and healthcare regulations. You represent and warrant that You will not (a) use the OnePulse Connect Platform in violation of law, (b) misrepresent Your identity or affiliation, or (c) engage in any activity that could damage or impair the OnePulse Connect Platform.

15. MISCELLANEOUS

These Terms of Use are the complete and exclusive agreement between You and Elevate HT regarding Your use of the OnePulse Connect Platform. You acknowledge that You have no rights under the Agreement, including any rights to enforce any of its terms. Elevate HT may update these Terms of Use from time to time, and will provide notice of any such updates through the OnePulse Connect Platform. Your continued use of the OnePulse Connect Platform following any update constitutes Your acceptance of the updated Terms of Use. If You do not agree to the updated Terms of Use, You must stop using the OnePulse Connect Platform.

If any provision in these Terms of Use is found to be invalid, such provision shall be ineffective only to the extent of such invalidity, and the parties agree that the court or arbitrator should give effect to the parties' intentions as reflected in the provision, and the other provisions of these Terms of Use will remain in full force and effect. No waiver by Elevate HT of any term or condition set forth herein shall be deemed a further or continuing waiver of such term or condition or a waiver of any other term or condition. Elevate HT's failure to act with respect to a breach by any user of the OnePulse Connect Platform does not constitute a waiver of its right to act with respect to subsequent or similar breaches.

There are no third-party beneficiaries to these Terms of Use.

Elevate HT shall not be deemed in breach of these Terms of Use to the extent that performance of its obligations or attempts to cure any breach are delayed or prevented by reason of any event beyond its reasonable control, including acts of God, fire, natural disaster, outbreak, epidemic, public health emergency, accident, act of government, shortages of materials or supplies, and any and all events beyond the reasonable control of Elevate HT.

The OnePulse Connect Platform is intended for use by users in the United States of America only. Elevate HT does not intend to market or offer the OnePulse Connect Platform to users outside of the United States and does not make any representations or warranties with respect to use of the OnePulse Connect Platform outside the United States and does not guarantee that the OnePulse Connect Platform will comply with foreign laws, rules, and regulations, including data privacy laws.