

HYDE PARK CITY

Public Notice – Utility Account Delinquency Policy Update

Effective **March 1, 2026**, Hyde Park City will implement an updated policy regarding delinquent utility accounts.

A utility account will be considered **delinquent** if the account balance has not been paid to a zero balance within the previous **45 days**.

Any account that remains delinquent after this period will be subject to **disconnecting services**, including during the winter months. The City will no longer suspend disconnections due to seasonal weather conditions.

Please be advised that **Hyde Park City will not be responsible for any damage to water pipes or other property resulting from disconnecting service due to nonpayment.**

Residents are encouraged to monitor their utility accounts and ensure payments are made in a timely manner to avoid service interruption. If you have questions regarding your account or need assistance, please contact the Hyde Park City Utility Billing Office.

We sincerely thank the citizens of Hyde Park for your continued efforts to make our community an incredible place to live. Your cooperation, civic pride, and commitment to our city are greatly appreciated.

PUBLIC NOTICE TO HYDE PARK CITY WATER & SEWER CUSTOMERS

Hyde Park City would like to inform residents of an upcoming change to utility billing policy.

Effective March 1, 2026, the City will no longer offer discounted “empty home,” “vacant home,” or “low usage” rates for water and sewer service.

All properties connected to the City’s water and sewer systems will be billed according to the standard rate structure, regardless of occupancy status or level of use.

What This Means

- Homes that are **vacant, seasonally occupied, for sale**, or otherwise not in regular use will no longer qualify for reduced utility rates.
- Accounts previously billed under an “empty home” or reduced-use classification will automatically transition to the standard base rate.
- Water and sewer infrastructure costs remain ongoing regardless of occupancy, and base rates support system maintenance, operations, and long-term improvements that serve the entire community.

Why This Change Is Being Made

Utility systems must be maintained year-round to ensure safe, reliable service. Fixed operational and infrastructure costs exist whether a home uses a large amount of water or very little. Standardizing billing ensures fairness and financial stability for the City’s utility systems.