

# COLORADO VETERINARY CLINIC

## CASE STUDY

### VETERINARY CLINIC SEES 40% JUMP IN 5-STAR REVIEWS WITH OPSANALITICA

A popular Colorado Veterinary Clinic struggled with inconsistent operational standards due to its paper-based checklist system.

### THE CHALLENGES

- Inconsistent Operational Standards
- Paper-based Processes
- Animal Safety Risk
- Clinic Readiness

### STRATEGIC RESPONSE

The clinic digitized all its safety, cleanliness, and readiness protocols using OpsAnalitica. Custom digital checklists for everything from surgical suite sanitation to exam room stocking created a real-time, trackable system for ensuring compliance and accountability.

### RESULT

#### Improved Client Satisfaction

Achieved a 40% increase in 5-star client reviews, specifically mentioning cleanliness and efficiency.

#### Enhanced Team Accountability

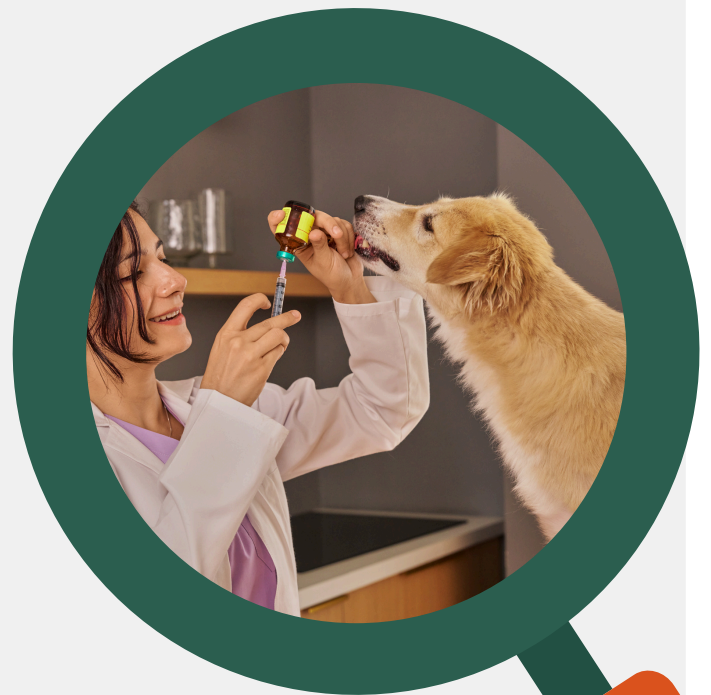
Daily operational task completion rates soared to over 99%, creating a culture of ownership.

#### Increased Animal Safety & Readiness

Enforcing digital checks, the clinic saw a 25% reduction in minor operational incidents, leading to a safer environment and a more efficient workflow.

### CONCLUSION

With OpsAnalitica, the clinic transformed its operations, creating a safer, more efficient, and highly accountable environment. The platform directly contributed to higher standards of animal care and a stronger, more positive reputation with clients.



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