

Stakeholder Communication Channels

Updated: 2026-07-14

Investors and Shareholders		
Key Issues	Business integrity, corporate governance, information security resilience, and digital trust	
Communication Channels	Business reports, financial reports, Annual General Meeting, Investor Relations section, material information announcements, and investor conferences Investor Relations mailbox: ir@gogolook.com	
Customers and Users		
Key Issues	Product and service quality, regulatory compliance, personal data protection, information security resilience, and customer rights and interests	
Communication Channels	Customer service channels:	
	Service Scope	Communication Channels
	Whoscall or other matters	Customer service mailbox (24-hour service) ■ privacy@gogolook.com; service@gogolook.com
	JUJI	Customer service mailbox (24-hour service) ■ service@juji.tw Customer service hotline (Monday–Friday 10:00-19:00) ■ 02-7733-7603
	Roo.Cash	Customer service mailbox (24-hour service) ■ service@roo.cash
	ScamAdviser	Customer service mailbox (24-hour service) ■ report@scamadviser.com

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	Group Data Protection Officer (DPO) contact channel:	
	Email	DPO@gogolook.com
Suppliers and Partners		
Key Issues	Business integrity, sustainable operations, sustainable supply chain, information resilience and digital trust, and personal data protection	
Communication Channels	General Matters	service@gogolook.com;
	Business integrity	whistleblower@gogolook.com; Attn: Head of Legal & Compliance Department 6F, No. 319, Sec. 2, Dunhua S. Rd., Da'an Dist., Taipei City
	Legal Matters	Legal mailbox: LD@gogolook.com Supervisor mailbox: cary.ching@gogolook.com
	Sustainability Matters	esg@gogolook.com
Government and Regulatory Authorities		
Key Issues	Regulatory compliance, corporate governance, information security, personal data protection, and regulatory requirements	
Communication Channels	LD@gogolook.com	
Media		
Key Issues	Social engagement, public welfare contributions, corporate responsibility, and operational impact	
Communication Channels	pr@gogolook.com.tw	

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Employees	
Key Issues	Labor conditions, workplace environment, career development, and equality and human rights protection
Communication Channels	Employees may submit feedback in writing by mail or email to the Human Resources department