Evaluation Information Session

Nous Group | 18 February

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Acknowledgement of Country

We acknowledge the Traditional Custodians of Country

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Introductions!

1 Introduce yourself in the chat

- *Your name*
- *Organisation and collaboration*
- *The traditional lands you're joining from*

Agenda and purpose of this session

OBJECTIVES

Through this session you will:

- Learn more about the **evaluation approach and its purpose**.
- Provide input on the grant program-level **outcomes and indicators**.
- Share feedback on the evaluation's **proposed data collection approach** and the annual Partner **survey questions**.

AGENDA

1. Overview of the evaluation approach
2. Discussion on the grant program-level outcomes and indicators
3. Feedback on the proposed evaluation data collection approach and survey
4. Next steps and opportunities for further input

Overview of the evaluation approach

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Nous is evaluating the collective impact of the Strengthening Family Centred Collaboration (SFCC) grant round.

The evaluation will be guided by four key evaluation questions:

1. **Appropriateness:** How well does the SFCC grant round design and approach address the identified needs?
2. **Effectiveness:** To what extent is the SFCC grant round achieving its intended outcomes?
3. **Efficiency:** Are we using the SFCC grant round resources in the best way to maximise impact?
4. **Sustainability and future opportunities:** What is required to sustain collaboration beyond the SFCC grant round?

What the evaluation will do

- ✓ Focus on the SFCC at the grant round level.
- ✓ Seek to understand overall progress towards shared outcomes.
- ✓ Explore collective patterns, learnings and emerging insights across regions, cohorts and contexts.
- ✓ Gather evidence and learning to share across collaborations and improve practice and PRF supports.
- ✓ Supporting shared reflection and sensemaking.

What the evaluation will *not do*

- × Evaluate or assess individual collaborations or organisations.
- × An audit or performance review of Partners' activities and use of funding.
- × Rank or compare Partners against each other.
- × Replace existing grant reporting requirements.
- × Inform funding decisions based on evaluation findings.

Please refer to page 2 in your pre-reading pack.

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The evaluation aims to add value for Partners and PRF

	MEASURE AND COMMUNICATE IMPACT	BUILD AN EVIDENCE BASE FOR WHAT WORKS	SHARE LEARNINGS TO IMPROVE AND INNOVATE	INFORM PROGRAMS AND POLICY
For Partners…	Share and showcase your **stories of success and collective contribution** towards the SFCC grant round's outcomes	Identify the conditions, practices and **supports that help collaborations succeed** across different contexts	Share your learnings and insights to **strengthen DFV responses and supports** across the sector	Demonstrate the importance of funding collaboration and **influence future DFV policy/programs**
For PRF…	Demonstrate the SFCC grant round's collective **contribution towards its intended goals**	Provide an **evidence base for PRF to advocate and drive system-level change**	Share learnings to help PRF **improve future grantmaking** and supports	Inform the design and delivery of **future PRF programs**

Discussion on grant program-level outcomes and indicators

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The SFCC grant round aims to achieve a number of collective outcomes.

The evaluation has developed **grant program-level outcomes** informed by your agreed grant-level outcomes. These outcomes look at what the SFCC grant round **as a whole** is achieving.

Grant program-level outcomes
Improved outcomes for families experiencing DFV ***For example:*** • Families and individuals from priority cohorts are **identified and engaged earlier** in their DFV trajectory. • Families and individual family members receive **coordinated, wrap-around support** that addresses safety, housing, health, legal and wellbeing needs through integrated responses.
Increased capacity of collaborations ***For example:*** • Collaborations **expand their reach and service offerings** through pooled resources and shared infrastructure. • Collaborations **coordinate more effectively** across systems to deliver timely, cohesive responses.
Improved capability and evidence sharing ***For example:*** • Collaborations document and **share learnings, challenges and adaptations** to deliver more effective responses. • Collaborations **strengthen workforce capability** to deliver evidence-based, trauma-informed and culturally safe practice.
Sustain and scale effective models ***For example:*** • Evidence generated **informs advocacy and policy reform** to sustain and scale up effective service models. • Collaborations continue to use data, feedback, and **learning to improve service delivery and outcomes** over time

Please refer to page 3 in your pre-reading pack.

We would like your input on indicators to help measure the outcomes.

Indicators are **measurable signs or signals** that help us understand progress against an intended outcome.

Indicators should be…

- **Relevant** – clearly linked to SFCC grant round priorities and outcomes.
- **Meaningful and evidence-based** – have a clear connection to the outcome they are intended to measure.
- **Practical and achievable** – can be reasonably influenced through the SFCC grant round and does not create unnecessary burden for Collaborations.
- **Sensitive to change** – likely to shift over time as the SFCC grant round progresses.

ACTIVITY: **Please share *one* indicator, for each outcome domain, which you think would be helpful to measure over time.**

Please provide your responses in the chat, and react to any responses that you agree with.

1. Improved outcomes for families experiencing DFV
2. Increased capacity of collaborations
3. Improved capability and information sharing
4. Sustain and scale effective models

Please refer to page 3 in your pre-reading pack.

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Feedback on the evaluation data collection approach and survey

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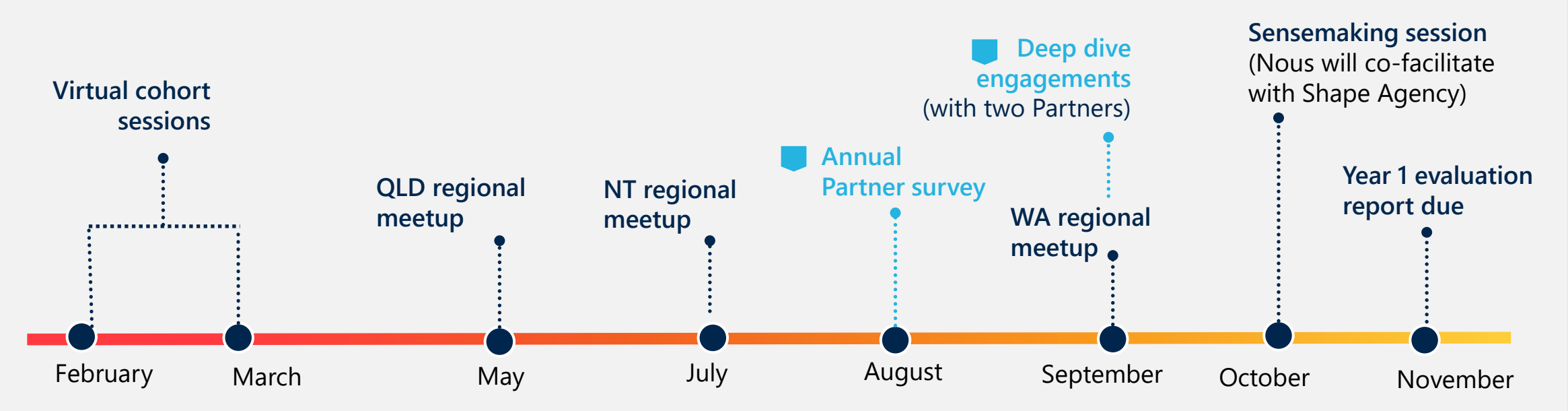
The evaluation will collect data through two opt-in activities each year.

The evaluation's data collection activities for 2026 are shown in blue below, with a similar approach expected for 2027 and 2028.

2026 INDICATIVE TIMELINE:



Q: Do you have any concerns with this approach?

Please refer to page 4 in your pre-reading pack.

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The annual Partner survey will help us understand progress towards grant program-level outcomes

Please refer to page 4 in your pre-reading pack.

	Question	Response format
1	**Rate the extent to which your collaboration achieved the following outcomes:** • Identified individuals or families experiencing DFV at earlier touchpoints (i.e., non-crisis settings). • Provided joint support to families experiencing DFV that addressed needs across two or more domains (e.g., safety, housing, legal, therapeutic etc). • Improved access to culturally and/or religiously safe support for First Nations or CALD families and individuals. • Provided supports to children and/or caregivers aimed at improving child wellbeing and family functioning. • Strengthened service responsiveness by embedding lived experience in service design, governance or practice products. • Strengthened the staff capability to deliver more effective responses to DFV either within your collaboration or across the sector.	Likert scale rating of 1-4 from '*Not at all*' to '*A large extent*'
2	**Please provide a short case study, linked to one of the outcomes rated above.**	Free text
3	**Rate how frequently your collaboration has engaged in the following activities:** • Used evaluation, data, feedback and learning to adjust service or program delivery. • Shared evidence, learnings or resources (e.g., practice frameworks, protocols, tools, models) with other collaborations from the Grant Round or with organisations across the sector. • Shared evidence generated from your collaboration to inform policy decision-making and advocacy.	Likert scale rating of 1-5 from 'Not at all' to 'Once a month'
4	**Rate the extent to which your collaboration experienced the following outcomes as a result of participating in this Grant Round:** • Expanded reach to new cohorts or regions. • Reduced duplication of processes across organisations. • Improved clarity of roles and responsibilities across organisations. • Increased consistency in responses to DFV. • Improved information sharing practices. • Increased trust and reciprocity across organisations. • Improved joint problem-solving and adaptation. • Stronger governance and decision-making.	Likert scale rating of 1-4 from '*Not at all*' to '*A large extent*'
5	**Overall, what enablers have helped your collaboration work towards your intended outcomes? What could be improved or changed to support your collaboration?**	Free text
6	**Rate your satisfaction with the following Grant Round elements:** • Cohort sessions • Regional meetups • Sense-making workshops • Grant reporting requirements • Communication from PRF (clarity and timeliness)	Likert scale rating of 1-5 from 'Very dissatisfied' to 'Very satisfied'
7	**Is there any other feedback you'd like to provide about the Grant Round (what worked well? or what could improve?)**	Free text (optional)

Q1: Do you have any concerns with this survey?

Q2: On a scale of 1-5, how likely are you to complete this survey?

We would like your feedback on the survey and response format.

Question	Response format
1 ***Rate the extent to which your collaboration achieved each of the following outcomes:*** • Identified individuals or families experiencing DFV at earlier touchpoints (i.e., non-crisis settings). • Provided joint support to families or individuals experiencing DFV that addressed needs across two or more domains (e.g., safety, housing, legal, therapeutic etc). • Improved access to culturally and/or religiously safe support for First Nations or CALD families and individuals. • Provided supports to children and/or caregivers aimed at improving child wellbeing and family functioning. • Strengthened service responsiveness by embedding lived experience in service design, governance or practice products. • Strengthened the staff capability to deliver more effective responses to DFV either within your collaboration or across the sector.	***Likert scale rating:*** • **Not an intended focus.** • **1 – Not at all** **No relevant activity** occurred; the collaboration did not contribute to this area • **2 – To a small extent** **Some activity occurred** but it was ad hoc or in very few instances. The collaboration contributed to this area in a limited way. • **3 – To a moderate extent** **Activity occurred frequently but was inconsistent**; the collaboration contributed to this area in a material way but not consistently. • **4 – To a large extent** **Activity occurred frequently and consistently**; the collaboration contributed to this area in a material way and this occurred regularly.

Please refer to page 5 in your pre-reading pack.

Q: Do you have any concerns about this rating scale?

We would like your feedback on the survey and response format.

	Question	Response format
3	***Rate how frequently your collaboration has engaged in the following activities:*** • Used evaluation, data, feedback and learning to adjust service or program delivery. • Shared evidence, learnings or resources (e.g., practice frameworks, protocols, tools, models) with other collaborations from the Grant Round or with organisations across the sector. • Shared evidence generated from your collaboration to inform policy decision-making and advocacy.	***Likert scale rating:*** • 1 – Not at all • 2 – Once or twice during the year • 3 – About once every 3-6 months • 4 – About once a month • 5 – More than once a month

Please refer to page 5 in your pre-reading pack.

Q: Do you have any concerns about this rating scale?

We would like your feedback on the survey and response format.

	Question	Response format
4	***Rate the extent to which your collaboration experienced the following outcomes as a result of participating in this grant round:*** • Expanded reach to new cohorts or regions. • Reduced duplication of processes across organisations. • Improved clarity of roles and responsibilities across organisations. • Increased consistency in responses to DFV. • Improved information sharing practices. • Increased trust and reciprocity across organisations. • Improved joint problem-solving and adaptation. • Stronger governance and decision-making.	***Likert scale rating:*** • **1 – Not at all** No change related to the SFCC grant round. • **2 – To a small extent** Minor or indirect change related to the SFCC grant round. • **3 – To a moderate extent** Clear change occurred, but observed changes were inconsistent and it was unclear if it was related to the SFCC grant round. • **4 – To a large extent** Clear change occurred, it was observed consistently and was largely dependent on the SFCC grant round. • **5 – To a very large extent** Major change occurred, it was observed consistently and was fully dependent on the SFCC grant round.

Please refer to page 5 in your pre-reading pack.

Q: Do you have any concerns about this rating scale?

Next steps

- We'll **refine the survey based on your feedback** today and share it back to you if you'd like to provide any written feedback.
- **All of this will inform the Evaluation Framework** we are developing, which we hope to share with Partners in March.
- We will see you in the **upcoming cohort meet-up sessions**.

Thank you

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A bigger idea of success

Nous Group is an international management consultancy working with clients across Australasia, the United Kingdom and North America.

We are inspired and determined to improve people's lives in significant ways. When our strengths complement yours and we think big together, we can transform businesses, governments, and communities. We realise a bigger idea of success.

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PEOPLE

75
PRINCIPALS

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OFFICES