# **Tia Clement**

## Product designer

Product Designer with 5+ years of experience creating collaborative environments for hybrid human–Al teams. Specialized in designing data-driven applications for high-stakes domains.

#### **WORK EXPERIENCE**

#### **Red Sift** - Product Designer

Full-time, remote • Jul 2024 - Present

- I collaborate closely with engineering teams on several key cybersecurity products:
  - Radar: A sole product designer for this LLM-powered assistant that supports users in investigating and resolving email security incidents. I lead the end-to-end design process, focusing on intuitive Al-driven user experiences.
  - Certificates: I lead the design for a Certificates Lite a free solution that automates the discovery and monitoring of TLS certificates; a Let's Encrypt recommended.
  - **Brand Trust:** I contribute to the development of an Al-powered platform that detects and monitors look-alike websites across the internet.
- Helping maintain and evolve the Red Sift design system, ensuring consistency and scalability across applications and the website.
- Collaborating closely with the Data Science team to align design with Al model behavior, and regularly facilitate cross-functional workshops to drive ideation and alignment.
- Support marketing and product storytelling, translating technical workflows into clear diagrams, illustrations, and visual assets that communicate product value.

### Luna AI - UX Designer

Part-time, remote • Jan 2024 - Jun 2024

 Led data-driven redesign of key user flows — including onboarding, dashboard layout, and upgrade paths — to reduce drop-off and improve product engagement, using insights from Mixpanel and Maze.

#### Missional Marketing - Product Designer

Part-time, remote • Apr 2023 - Jul 2024

• Designed accessible AI tools for church communities, leading research and UX for features that support sermon preparation, ethical AI use, and non-technical users.

#### **Noota** - Founding Designer

Part-time, remote • Sep 2023 - Jul 2024

Owned the full design process at Noota, an Al copilot for recruiters, across the web app,
 Chrome extension, and marketing site — from UX flows and UI design to visual language and interaction patterns.

#### Various freelance projects - Product Designer

Full-time, remote • Feb 2022 - Aug 2023

• Contributed to a range of projects as a freelance UX/UI designer, including work for pareIT, Jasper AI, Obviously AI (now Zams), and Helpjuice.

#### Intobi - UX/UI Designer

Full-time, remote • Feb 2022 - Aug 2023

 Worked as an outsourced UX/UI designer, primarily focused on a Nordic Sports Brands where I helped standardize the design system across an omnichannel user experience.

#### **WORK EXPERIENCE**

#### **TacticMaps** - Founding Designer

Part-time, remote • Mar 2025 - Now

 Designing a mobile-first tactical mapping app for frontline military use—enabling secure communication, coordination, and situational awareness. Leading UX, UI, and adoption strategy in collaboration with founder Yaroslav Sherstyuk, a former Ukrainian Army officer.

#### **EDUCATION**

May 23 - June 25 (exp)

MA User Experience Design – Falmouth University

Sep 25 (exp) - May 27 (exp)

PhD in Artificial Intelligence – Capitol Technology University (Research focus: human–Al interaction in defense)

#### **SKILLS**

User research |
Heuristic analysis |
Wireframing | Prototyping |
Design systems |
Information architecture

#### **TOOLSTACK**

Figma | Framer | V0 |
Galileo AI | GitHub Copilot |
ChatGPT | Prolific | Maze |
Loveable | Miro | Perplexity
| DScout | ZeroHeight

#### **CERTIFICATIONS**

NN/g UX Certification with specialty in Interaction Design – Nielsen Norman Group

Professional Diploma in UX

Design – UX Design Institute

Professional Certificate in HCl – Georgia Institute of Technology

IBM - Enterprise Design
Thinking Co-Creator – IBM

- Gestalt Psychology in Web Design (Top 10%);
- Service Design: How to Design Integrated Service Experiences;
- Conducting Usability Testing;
- Perception and Memory in HCl and UX