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To our customers

5405 Baden-Daettwil, 30. März 2026

## **Cyber Resilience Act (CRA): What you need to know now**

Dear clients

The **Cyber Resilience Act (CRA)** is an EU regulation that came into force in December 2024. It governs the cybersecurity of products with digital elements. The aim of the CRA is to ensure a consistently high level of security throughout the entire lifecycle of software and hardware products. It defines requirements for secure product development, vulnerability management, and the provision of security updates over a defined period.

Companies that manufacture, import, or distribute products with digital components within the EU internal market must begin **reporting security incidents and vulnerabilities from September 2026** and comply fully with CRA requirements by the end of 2027. Although many details are still being specified, it is already clear that the CRA will have far-reaching implications for manufacturers, supply chains, and product lifecycles.

### **Assessment of the current situation**

The CRA defines requirements related to security, maintainability, and the provision of security updates over a defined period. The implications for industrial hardware are still being clarified across the industry. For complex systems such as embedded computers, compliance with these requirements depends heavily on upstream component suppliers, particularly chip and processor manufacturers.

### **Dependence on technology partners**

As a hardware manufacturer, Syslogic relies in key areas on the product and support strategies of chip manufacturers such as Intel and NVIDIA. These companies are currently working to align their products with future CRA requirements. At present, no final, product-specific statements regarding long-term support or potential discontinuations are available to us. However, we expect that relevant information from chip manufacturers will be published in the course of 2026.

As soon as this information becomes available, we will evaluate it and incorporate it into our product and roadmap planning.

**Syslogic's approach**

As a manufacturer of long-life industrial hardware, Syslogic aims to remain a reliable partner under future regulatory conditions. To this end, we have established an internal engineering task force that is continuously focusing on the following:

- Ongoing assessment of CRA requirements and their impact on our product portfolio
- Close coordination with our technology partners regarding support cycles and security updates
- Adjustment of our hardware roadmaps based on available and reliable supplier information
- Evaluation of partnerships with operating system and software companies to ensure comprehensive coverage of future requirements

We will pass on to our customers any information we receive from suppliers regarding security updates and support. At present, we are unable to provide details on the scope, availability, or potential costs of these updates and services.

**Impact on existing product lines**

Due to future CRA requirements, it is expected that some existing product lines may no longer be continued in full over the medium term. This particularly applies to systems for which sufficient long-term support from component manufacturers cannot be ensured. Such products will be transitioned to End-of-Life status and—if necessary—will remain available as replacement units, but will no longer be further developed or actively maintained in line with CRA requirements.

**Outlook**

The implementation of the CRA is a multi-year process affecting both manufacturers and the entire supply chain. Many detailed aspects are still under clarification. Syslogic is actively and responsibly supporting this process and will inform its customers early and transparently about relevant developments.

We thank you for your trust and assure you that we are treating the CRA with high priority. You can continue to rely on us as your trusted hardware partner in the future.

Kind regards,



Michael Jung, Head of Product Management