

Electricity Bill Credit Terms and Conditions

1. The Electricity Bill Credit will run for up to 4 years during the investigations, and planning and approvals phases. It will also run during construction and operation periods for the life of the project (Program Term).
2. Residents of eligible households must submit a new electricity bill each year each year (12-month period) for the payment by email (billpay@thepineswindfarm.com.au) or in person to be considered for an Electricity Bill Credit payment. (see How do I get my payment?)
3. For an account to be eligible for a payment the account must be for electricity supplied via an active electricity account with a legal electricity retailer to an inhabited residential house or apartment at an address within the Oberon LGA or the suburbs of Triangle Flat, Bald Ridge, Abercrombie River, Trunkey Creek, Arkell, Hobbys Yards, Caloola, or Rockley.
4. A check will be made through the NSW government website olg.nsw.gov.au/public/find-my-council to determine whether an address is within the Oberon LGA or the suburbs of Triangle Flat, Bald Ridge, Abercrombie River, Trunkey Creek, Arkell, Hobbys Yards, Caloola, or Rockley. Any address that is not shown to be within those areas when using this website will be deemed not eligible for payment.
5. Additional checks may be made to confirm the validity of the retailer's BPAY details supplied in an application.
6. Each unique address is entitled to one payment for each 12-month period during the Program Term. Additional information may be requested to confirm eligibility where there are multiple, separate, legal, inhabited units at the same street address with individual electricity accounts.
7. The first eligible application received for a unique address in each 12-month period will be paid. Any further applications received from the same address within this 12-month period will be deemed ineligible.
8. The Electricity Bill Credit applies only to residential households. Places of business and uninhabited dwellings are not eligible.
9. No back-payments will be made. Each payment will be made for the coming 12 months in response to an eligible application by email or in person.
10. If The Pines Wind Farm proposal is no longer being developed by TagEnergy, the Electricity Bill Credit will also become inactive and no further payments will be made.
11. The Electricity Bill Credit will be increased to \$250 per household per year from the start of construction, with CPI applying from this date. Similar terms and conditions will apply to the extended initiative, which will be released when it commences.
12. Eligible payments may take up to 90 days to process.
13. All Payments under the Electricity Bill Credit are entirely at the discretion of TagEnergy.
14. If your energy bill credit application has been assessed as ineligible, you have read these terms and conditions, and you believe that we have made this assessment in error, please email us at billpay@thepineswindfarm.com.au or visit our shop front so that we can address your concerns.
15. Personal data will be collected and stored in accordance with our privacy collection notice (attached).

Electricity Bill Credit Privacy Collection Notice

By applying for the Electricity Bill Credit program, you are providing personal information to Stromlo Energy Australia Pty Ltd ABN 33 666 070 604 (we, us, or our).

Who do we collect the personal information from?

We collect your personal information directly from you.

What types of personal information do we collect?

To administer the Electricity Bill Credit Scheme, we ask you to provide the following types of personal information:

- Your name
- Your home address
- Your email address
- A photo or PDF of your electricity bill, which includes personal information such as your name and home address. Electricity bills are often a means of providing personal identification.

For what purposes do we collect personal information?

We collect your personal information to:

- Pay your Electricity Bill Credit to your retailer,
- Keep a record of who we have issued an Electricity Bill Credit payment to.

What if we didn't collect this personal information?

Without your personal information we would not be able to check your eligibility for the Electricity Bill Credit and process the payment to your electricity retailer.

Who are the types of bodies and persons to whom we usually disclose your personal information?

Your personal information may be provided to:

- Our project partner, TagEnergy.
- Our financial institution (to make payments to your retailer).

When will we delete personal information?

Once we have paid your Electricity Bill Credit, we will delete the photo or PDF of your electricity bill within 60 days. This includes deleting the form submission, or email from you containing a photo or PDF of your electricity bill and deleting a copy of the electricity bill from our accounting software.

We will keep a record of your name, address, email address, BPAY details, and the date that you submitted the electricity bill so that we have a record of who we have paid an Electricity Bill Credit to and when these were received and paid.

Disclosure overseas

TagEnergy is domiciled overseas. As a result, your personal information may be disclosed to an overseas recipient. TagEnergy is required to keep the information confidential and not to make use of it for any purpose other than to support in the delivery of the Electricity Bill Credit scheme.

You can access and correct your personal information

Our privacy policy contains information about how you may access your personal information and seek correction of such information; as well as how to complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint. Our privacy policy is accessible on our website: thepineswindfarm.com.au/contact.

CONTACT

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