



# **J CUT Service Agreement**



**Created by:**

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**This Service Agreement (“Agreement”) governs the terms under which J CUT, a company registered in Denmark (the “Service Provider”), provides video editing services to its clients (“Client”) under a subscription model. By subscribing to a service plan, the Client agrees to the following terms:**

## Definitions

For the purposes of this Agreement, the following terms shall have the meanings set forth below:

"Start Date" is defined as the day of the Client's first payment. Within 24 hours the Client will receive an onboarding email and they can proceed to request their first video.

"Services" means those services described in Section 1 of this Agreement.

"Deliverables" means the final work product created by Service Provider for Client pursuant to this Agreement. This is always the final export, not the project files, those belong to the Service Provider.

## Recitals

WHEREAS, Service Provider is in the business of video editing and thumbnail services to YouTube creators;

WHEREAS, Client desires to engage Service Provider to provide such services according to the terms and conditions herein;

NOW, THEREFORE, in consideration of the mutual covenants and promises made by the Parties hereto, the Parties covenant and agree as follows:

## 1. Service Overview

The Service Provider offers two core video editing packages (“Main Offers”) and two optional add-ons (“Add-Ons”) on a monthly subscription basis.

Main Offers:

- Weekly Video Plan – \$3,200/month
  - Includes up to 1 edited video per week.
- Bi-Weekly Video Plan – \$2,000/month
  - Includes up to 2 edited videos per month.

Optional Add-Ons:

- Thumbnail Package
  - \$600/month with Weekly Plan
  - \$400/month with Bi-Weekly Plan
  - Includes 2 thumbnail designs per video for A/B testing.
- Shorts Packages
  - 3 Weekly Shorts: \$1,000/month
  - 5 Weekly Shorts: \$1,500/month
  - Includes vertical short-form edits delivered weekly.

Each package includes:

- Unlimited revisions (within scope, see Section 3),
- Priority editing and Slack-based support,
- Deliverables returned via Frame.io and downloadable links.

All Services shall be delivered remotely via agreed-upon communication channels.

Additional services beyond this scope may be agreed upon by the Parties in writing and may incur additional fees.



## 2. Delivery Timeline

Delivery timelines are as follows (business days):

- V1 of long-form videos: 3–5 days
- V1 of thumbnails/shorts: 2–3 days
- Revisions: 24-hour turnaround

Delivery timelines may be extended during high-volume periods or delays in Client feedback.

The first project can take up to 2 extra days because of the initial setup of assets and style.

The work on any project only begins once Client confirms all assets are ready for the video. Any incomplete video assets may result in delays, and the above timelines no longer apply.

## 3. Revision Policy

The Service Provider offers unlimited revisions, subject to the following:

- A “revision” is defined as feedback directly related to the most recently delivered version of the video.
- Revisions must pertain to elements discussed in the previous version of the video or thumbnail. If the new creative directions or additions refer to video elements outside of the changes made in the previous revision and are unrelated to the newly amended version of the requested changes may be considered out of scope and may incur additional charges.
- Client shall provide feedback on all deliverables within five (5) business days of receipt, unless otherwise highlighted or agreed with the Service Provider.
- Revision requests submitted outside the 5-day window may not be honored or may require re-queuing.
- Failure by Client to provide timely information or feedback may result in delays for which Service Provider shall not be responsible.

Service Provider offers unlimited revisions to deliverables, provided that:

- a) Revision requests are clear, specific, and reasonable;
- b) Revision requests do not substantially alter the original scope;
- c) Feedback is provided within five (5) business days of deliverable receipt.

Revision requests that substantially alter the original scope may be treated as new projects subject to additional fees, as mutually agreed by the Parties.

## 4. Exclusions & Custom Work

The following services are not included under any standard plan unless otherwise arranged:

- YouTube growth strategy or performance consultation
- Video posting or distribution
- Editing multiple versions of the same video for different platforms
- Rush or same-day edits

These may be available upon request and subject to separate agreements and fees.

## 5. Client Responsibilities

To ensure smooth operations, the Client agrees to:

- Timely provide all information, materials, and access reasonably required by Service Provider
- to perform the Services, including but not limited to:
  - A-roll footage,
  - B-roll footage,
  - Script,
  - Editing brief or creative direction,
  - Branding,
- Provide timely feedback and responses,
- Use the designated platforms for communication and file delivery.

## 6. Ownership & Portfolio Use

- Upon completion and delivery of all final deliverables, all rights, title, and interest in and to these deliverables shall transfer to Client.
- The Service Provider retains the right to use completed work or edited snippets in promotional materials, unless the Client requests otherwise in writing.
- Service Provider retains ownership of all templates, assets, and scratch-made elements used in providing the Services.
- Client understands that while every effort is made to optimize video performance, Service Provider does not guarantee views, watch time, or any other YouTube metric for any video or thumbnail deliverables.

## 7. Billing & Payment Terms

- Each monthly payment must be received before any work commences.
- All services are billed monthly upfront via subscription.
- Monthly billing continues unless the subscription is paused or cancelled.
- To pause or cancel, the Client must notify the Service Provider at least 5 days before the next billing cycle.
- Any missed payment will result in an immediate pause of all active work until the payment is received.
- Unused video credits (e.g., unfulfilled edits) may be rolled over once into the following month only. Beyond that, they expire.

## 8. Termination & Suspension

- Either party may terminate with written notice. In-progress work may be completed at the discretion of the Service Provider.
- Repeated payment failures or prolonged unresponsiveness may result in suspension or termination of the subscription.
- Both Parties agree to professional conduct, any use of insulting language may result in termination of subscription.
- If Client terminates before delivery of any Services, fifty percent (50%) of the respective month's fee shall be refundable.
- If Client terminates after V1 of the first video in a given month has been delivered, no portion of that month's fee shall be refundable.
- If Service Provider is unable to deliver due to unforeseen circumstances, a full refund of the Base Fee shall be issued to the Client.

## 9. Confidentiality

- Each Party agrees to maintain the confidentiality of all proprietary or confidential information disclosed by the other Party.
- Client agrees not to share Service Provider's internal processes or frameworks with third parties.
- The confidentiality obligations herein shall survive the termination of this Agreement for a period of two (2) years.

## 10. Limitation of Liability

- The Service Provider shall not be held liable for:
  - Losses or damages related to publishing results or performance metrics,
  - Delays caused by Client's late feedback or incomplete submissions,
  - Any indirect or incidental damages.
  - Total liability under this Agreement is limited to one month's subscription fee.
- NEITHER PARTY SHALL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES.

## 11. Non-Competition and Exclusivity

- This Agreement is non-exclusive unless otherwise agreed in writing.
- Service Provider reserves the right to work with other clients in similar industries.

## 12. Force Majeure

- Neither Party shall be liable for delays or failures in performance resulting from causes beyond its reasonable control, including but not limited to acts of God, natural disasters, pandemics, acts of war, or significant changes in applicable law.
- The affected Party shall promptly notify the other Party of the force majeure event and use reasonable efforts to mitigate its effects.

## 13. Governing Law

- This Agreement is governed by and construed under the laws of the Kingdom of Denmark.

## 14. GENERAL PROVISIONS

- Entire Agreement: This Agreement constitutes the entire understanding between the Parties concerning the subject matter hereof and supersedes all prior agreements, understandings, or negotiations.
- Modification: This Agreement may only be modified by a written instrument executed by both Parties.
- Severability: If any provision of this Agreement is held invalid or unenforceable, such provision shall be struck and the remaining provisions shall be enforced.
- Relationship of Parties: Nothing in this Agreement shall be construed as creating any agency, partnership, joint venture, or other form of joint enterprise between the Parties.
- Waiver: The failure of either Party to enforce any provision of this Agreement shall not be construed as a waiver of such provision or the right to enforce it at a later time.

## Modifications

- The Service Provider may update this Agreement at any time. Clients will be notified of material changes and continued use of services constitutes acceptance of the revised terms.

**By subscribing to a service plan, the Client acknowledges and agrees to all the terms outlined in this Agreement.**

**This Agreement shall commence on the day of Client's first payment and remain in effect until terminated as provided herein.**