

Data donation software service pricing

Version 2.0 – August 2026

1. Data donation study hosting

Publishing a data donation workflow on the Next platform means that you are making your study available for participants. You are essentially hosting your study on the platform, and the data collection process takes place directly through the Next platform.

We offer the following options based on the number of workflows you would like to publish:

Option A – Single Workflow

Publish one data donation workflow on the Next platform.

Ideal if you are planning to use a single workflow for your data donation study and your project scope is limited to one workflow.

€1,000 per year (incl. VAT)

Option B – Workflow Bundle (Up to 5)

Publish up to five data donation workflows on the Next platform.

Ideal if you require multiple workflows for your study or wish to prepare for future studies. This option offers a lower cost per workflow.

€2,995 per year (incl. VAT)

Option C – Workflow Pack (Up to 10)

Publish up to ten data donation workflows on the Next platform.

Designed for larger projects or institutions managing multiple data donation studies. This option offers the best value per workflow.

€4,950 per year (incl. VAT)

2. Credit Support Packages

To provide flexibility we offer support through a credit-based system. With a Credit Support Package, you can use credits as needed for services such as technical support, script reviews, onboarding, consultations, or full custom script development. This model allows your team to access the right level of support at the right time—whether you're developing your own scripts or working closely with us.

Each package includes a set number of credits, **valid for 12 months**. The more credits you purchase, the lower the effective price per credit.

Let us know if you'd like help choosing the package that best fits your project.

Tier	Price	Credits	Best For	Description
Small	€1,500 per year	10 credits	 <i>Technical users who need minimal support</i>	Ideal for researchers or developers who are mostly self-sufficient but want occasional expert backup.
Medium	€5,000 per year	40 credits	 <i>Technical users who need regular support</i>	Great for labs or research engineers building multiple workflows and looking for flexibility.
Large	€10,000 per year	100 credits	 <i>Non-technical teams or high-volume projects</i>	Designed for institutions or studies needing hands-on help, custom development, or broad support coverage.

How Credits Can Be Used

Credits can be used for a range of support and development services:

Service	Credit Cost	Description
Technical Support (1h)	1 credit	User support for hosted studies, e-mail or call-based help
Onboarding Session (1h)	2 credits	Technical kick-off session for new teams
Script Review	5 credits	Written feedback with suggestions and one revision round
Consultation (1h)	2 credits	Strategy or workflow implementation guidance
Custom Script Development	100 credits	Full script build for a single data source (e.g. TikTok, Instagram);

 *It is also possible to request small feature additions to the platform. We'll always let you know in advance how many credits this will require, based on scope and complexity.*

Don't hesitate to reach out if you have any questions (support@eyra.co). We look forward to the opportunity to support your work.