

Indicor, LLC Privacy Notice

Last Updated: October 1, 2025

Your privacy is important to us. Please read this Privacy Notice carefully to learn how we collect, use, share, and otherwise process information relating to individuals ("Personal Data"), and to learn about your rights and choices regarding your Personal Data. For information about state-specific privacy rights, including the rights of residents of California, Virginia, Colorado, Nevada, Utah, Connecticut, Oregon, Texas, Montana, Florida, Delaware, Iowa, and New Hampshire please [click here](#).

Indicor, LLC is the controller of your Personal Data as described in this Privacy Notice, unless specified otherwise. This Privacy Notice applies to the collection and processing of Personal Data collected by us when you visit our branded websites that link to this Privacy Notice; use our online products and services as an authorized user where we act as a controller of your Personal Data; visit our branded social media pages; visit our facilities; communicate with us (including emails, phone calls, texts or fax); or register for, attend or take part in our events, webinars, trade shows or contests.

1. Collection of Personal Data. We collect three types of Personal Data from you:

- *Information You Provide:* We collect and record any information that you provide to us directly, including any personal identifiers, professional or employment-related information, financial account information, commercial information, visual information, or internet activity information that you provide to us through this website or other medium.
- *Information We Collect Automatically:* We automatically collect and store information about your use of this website and our services. To do so, we may use cookie technology and other online identifiers to track your IP address, web browser, geolocation, or your activity on this site.
- *Other Information We Collect:* We may combine data from other sources with Personal Data we receive from you. These other sources may be from third parties or from publicly available sources. This may include information related to your employment, education, commercial interactions, and internet activity.

In some cases, the collection and processing (see Section 2 below) of Personal Data is required for you to receive certain products or services. Personal Data does not include information that is anonymized or aggregated such that you cannot be identified from it.

If you provide us or our service providers with any Personal Data relating to other individuals, you represent that you have the authority to do so and have obtained any necessary consent for the information to be used in accordance with this Privacy Notice. If you believe that your Personal Data has been provided to us improperly or want to exercise your rights relating to your Personal Data, please contact us by using the information in Contact Us section (Section 18) below.

2. Types of Personal Data We Collect. We may collect the following types of Personal Data about you.

- a) identifiers (e.g., name, address, phone number, IP address);
- b) records about you (e.g., signatures, physical characters or descriptions of you, content, timing, and method of communications you have with us, an information you share or upload to our website, services, or other digital properties)

- c) demographic information;
- d) financial and commercial information (e.g., credit card numbers, purchase history);
- e) internet or other online activity information;
- f) biometric information;
- g) geolocation data (e.g., computer/device location);
- h) audio or visual information (e.g., photographs, video or audio recordings);
- i) professional/educational information;
- j) sensitive personal information, including the following:
 - Account log-in information.
 - Precise geolocation.
 - Racial or ethnic origin, political opinions, religious or philosophical beliefs, or union membership.
 - Content of mail, email, and text messages where we are not the intended recipient (such as messages that we host as a Controller but are not sent to us).
 - Biometric data processed for the purpose of uniquely identifying you.
 - Information about your health.
 - Information concerning your sex life or sexual orientation.
 - Citizenship, citizenship status, or immigration status.
- k) inferences drawn from any of the above.

3. Processing your Personal Data. Where required by law, we obtain your consent to use and process your Personal Data for these purposes. Otherwise, we rely on other legal bases to collect and process your Personal Data. We process your Personal Data for the following purposes:

- *Providing website access:* We process your Personal Data relating to your access of our website and other digital properties (e.g., IP address, account information, internet activity collected through cookies, etc.) to ensure both you and we meet our obligations under the applicable contract, terms of use, and to project future demand as well as improve our websites and services; absent a contractual relationship, we process your Personal Data to further our legitimate interest in operating and improving our websites and services.
- *Internal business purposes:* We process your Personal Data to operate, maintain, and improve our services, products, and website, including customizing the content; maintaining internal business records, such as accounting, managing user accounts, document management and similar activities; enforcing our policies and rules; monitoring service usage, management reporting; auditing; and IT security and administration to meet our obligations to you to perform our contract with you, or, if no contract applies, to the extent it is necessary for our legitimate interest in operating our business in a secure and efficient manner.
- *Securing our facilities, websites and services:* We process your Personal Data (e.g., name, IP address, account information, internet activity) as part of our efforts to maintain, monitor and secure our facilities, websites, services, and products. This may include aggregating data,

verifying accounts, investigating suspicious activity, and enforcing our terms and policies to the extent necessary to further our legitimate interest in maintaining a safe and secure website, products and services and in protecting our rights and the rights of others.

- *Marketing and advertising:* We may process your Personal Data (e.g., name, email address, internet activity) to advertise to you, conduct market research, and to provide other personalized content based upon your Personal Data to the extent it is necessary for our legitimate interest in advertising our websites, services or products. Where legally required, we will obtain your consent before engaging in any marketing or advertising.
- *Complying with legal and safety obligations:* We process your Personal Data (e.g., name, account information, internet history) when cooperating with public and government authorities, protecting our legal rights, conducting audits, and protecting against abuse of our services and products. Any such processing is based on our legitimate interest in protecting our legal rights or, when applicable, complying with a legal obligation to which we are subject.
- *In connection with a corporate transaction:* We may process your information if we sell or transfer all or a portion of our business or assets including through a sale in connection with bankruptcy and other forms of corporate change in furtherance of our legitimate interest in operating and transacting the business of the company.

In some cases, we may provide specific services or offerings subject to separate or supplemental privacy policies. In those cases, we will prominently inform you of those policies and provide those policies in an easily accessible format.

4. Exclusions. This Privacy Policy does not apply to Personal Data that we process about current or former employees, job applicants, and other individuals who interact with us for employment-related purposes.

5. Protecting Personal Data. We take commercially reasonable precautions to protect the Personal Data in our possession from loss, misuse, unauthorized access, disclosure, alteration, or destruction. While we follow generally accepted standards to protect Personal Data, no method of storage or transmission is 100% secure or error-free. Personal Data you send to or from the website or via e-mail may not be secure, and we encourage you to contact us about more secure ways to share sensitive information when necessary. Where you use passwords, ID numbers, or other special access features on this site, it is your responsibility to safeguard them and to log out of any accounts you access after your sessions.

6. Your Individual Rights. Depending on our relationship with you and where you may reside, you may have certain rights relating to your Personal Data based on applicable local data protection laws, including from individual US state privacy laws (e.g., California, Virginia, Colorado, Connecticut, Utah, Nevada, Oregon, Texas, and other states where applicable), Canadian privacy laws, and the EU/UK General Data Protection Regulation. Depending on the applicable laws these rights may include the right to:

- Request information about the categories of Personal Data we have collected about you, the categories of sources from which we collected the Personal Data, the purposes for collecting, sell or sharing the Personal Data, and to whom we have disclosed your Personal Data.
- Request and receive copies of your Personal Data that we hold;
- Request additional information about how we process your Personal Data;
- Correct inaccurate or incomplete Personal Data (taking into account our use of it);

- Request deletion of your Personal Data;
- Restrict or object to our processing of your Personal Data, including restricting the sale or sharing of your data or its use for cross-context behavioral marketing. Where we process Personal Data for direct marketing purposes (either by us or third parties) or for cross-context behavioral marketing, you may not have to provide a specific reason for such objection;
- Require us (if possible) to transfer your Personal Data to another controller (*i.e.*, data portability);
- Limit the use or disclosure of your sensitive Personal Data;
- Restrict certain disclosures of your Personal Data to third parties;
- Not be subject to a decision based solely on automated processing, including profiling, which produces legal effects; and
- Withdraw your consent to the processing of your Personal Data (to the extent we base processing on consent and not on another lawful basis).

We will not discriminate against you, in any manner prohibited by applicable law, for exercising these rights. Where required by law, Indicor will honor universal opt-out preference signals, such as the Global Privacy Control (GPC). You may exercise these rights, to the extent applicable, by making the request by sending us an email at privacy@indicor.com or writing to us at Indicor, 11605 N. Community House Road, Ste. 250, Charlotte, North Carolina 28277. We will respond to any such requests within 30 days of receipt.

If you are a California resident, you have the right to limit our use and disclosure of your Sensitive Personal Information to the purposes permitted under applicable law. You may exercise this right by contacting us at privacy@indicor.com.

If you are not happy with how Indicor, LLC handles your Personal Data and we cannot provide you with a satisfactory resolution to your request, you also have the right to lodge a complaint with a supervisory body for data protection in your jurisdiction. If you wish to pursue any of these rights, please contact us using the details set out at the end of this Notice below.

7. Disclosing Personal Data to Third Parties. We do not “sell” or “share” Personal Data about you as those terms are defined by the California Consumer Privacy Act. We may provide your Personal Data to the categories of recipients described below:

- Indicor LLC’s divisions, holding companies, subsidiaries, and affiliates.
- Third party service providers or other entities that perform services on our behalf, help us provide you with our products and services, and that otherwise support our relationship with you (such as shipping or direct mailing organizations). These third-party service providers have access to personal information needed to perform their functions, but may not use it for other purposes. Further, they must process the Personal Data in accordance with this Privacy Notice and as permitted by applicable data protection laws.
- Law enforcement, government agencies, or other regulators to comply with law or legal requirements, to enforce our agreements, and to protect our rights and the property or safety of Indicor, LLC, our users, or third parties.
- Business partners that may use Personal Data for their own purposes such as:
 - Advertisers, ad platforms and networks, and social media platforms;

- Third parties whose cookies and tracking tools;
- Commercial data partners to whom we make information available for their own marketing purposes; and
- 3rd party partners who work with us or provide distribution pathways, sales channels, and/or promotional opportunities including co-branded products and services.

Where required by law, we will obtain your consent prior to disclosing your Personal Data to our business partners. Where our business partners use your Personal Data for their own purposes independently from us, we are not responsible for their privacy practices or personal data processing policies. You should consult the privacy notices of those business partners for details on their practices.

- Transactional parties if we, or some or all of our assets, acquire or are acquired by another entity, including through a sale or in connection with a bankruptcy.
- Your employer or coworkers if you receive our products or services in connection with your employment.
- The public, or others with access to our Services, such as when you have an opportunity to make comments, post information, or otherwise share your Personal Data in public areas of our products, services, or website.
- Entities to which you have consented to the disclosure.

We may also sell or share Personal Data that has been deidentified or aggregated with third parties for any purpose.

8. Disclosure of Personal Data. Although we have not "sold" Personal Data for money in the past 12 months, we engage in routine practices with our services, and websites involving third parties that could be considered a "sale" or "sharing" as defined under California law. We do not knowingly sell or share any Personal Data of minors under the age of 16.

Sensitive Personal Data: We only use Sensitive Personal Information for the following purposes: (i) performing services or providing goods reasonably expected by an average consumer; (ii) detecting security incidents; (iii) resisting malicious, deceptive, or illegal actions; (iv) ensuring the physical safety of individuals; (v) for short-term, transient use, including non-personalized advertising; (vi) performing or providing internal business services; (vii) verifying or maintaining the quality or safety of a service or device; or (viii) for purposes that do not infer characteristics about you.

9. Promotional and Marketing Policy. We may ask you to consent to being contacted by us for promotional and marketing purposes. However, you may opt-out of receiving promotional or marketing emails at any time by notifying us as a reply to any unwanted e-mail, by using the unsubscribe function in our newsletter, contacting us at privacy@indicor.com, or by writing to us at Indicor, 11605 N. Community House Road, Ste. 250, Charlotte, NC 28277. Requests to unsubscribe from Indicor, LLC e-mails may take 5 business days to process.

10. Cookies and Tracking Technologies. Indicor does not utilize cookies or other tracking technologies to collect or store your personal information.

11. Third-party Websites. The website may contain links to other third-party sites. When you click on one of these links you are visiting a website operated by someone other than us and the operator

of that website may have a different privacy policy. We are not responsible for their individual privacy practices, so we encourage you to investigate the privacy policies of such third-party operators.

12. Children. Our website is not intended for children under 16 years of age. No one under age 16 may provide any information to us through this website. We do not knowingly collect Personal Data from children under 16. If you are under 16, do not access, use, or provide any information on the website or on or through any of its features. If we learn we have collected or received Personal Data from a child under 16 without parental consent, we will delete that information. We also do not sell or share Personal Data of consumers under 16 years of age. If you believe we might have any information from or about a child under 16, please contact us by sending us an email at privacy@indicor.com or writing to us Indicor, 11605 N. Community House Road, Ste. 250, Charlotte, NC 28277.

13. Data Security. Although we maintain reasonable security safeguards, no security measures or communications over the Internet can be 100% secure, and we cannot guarantee the security of your information. While we work hard to protect data incidents, we have dedicated controls and procedures in place for when such situations occur, along with the procedures that are required to make notifications to you and to the relevant Supervisory Authority as appropriate.

14. Data Retention. Your Personal Data will be retained as long as necessary to fulfill the purposes we have outlined above unless we are required to do otherwise by applicable law. The specific retention period varies by category of Personal Data and is determined based on legal, contractual, operational, and security requirements. This includes retaining your Personal Data to provide you with the products or services you have requested and interact with you; maintain our business relationship with you; improve our business over time; ensure the ongoing legality, safety and security of our services and relationships; or otherwise in accordance with our internal retention procedures. Once you have terminated your relationship with us, we may retain your Personal Data in our systems and records in order to ensure adequate fulfillment of surviving provisions in terminated contracts or for other legitimate business purposes, such as to enable easier future user onboarding, demonstrate our business practices and contractual obligations, or provide you with information about our products and services in case of interest. If you would like to know more about the retention periods applicable to your Personal Data, you can contact us at privacy@indicor.com.

15. International Transfers of Personal Data.

- a. Data entered on our website are transferred to a server in the U.S. and stored there. Your data may be used and disclosed by the Company and its divisions, holding companies, subsidiaries and affiliates, or other entities outside of your country, including in countries that have a different standard of data protection than in your own country.
- b. For individuals whose data is subject to the General Data Protection Regulation (GDPR) in either the EEA or the UK, we have taken steps to protect your privacy and fundamental rights when your Personal Data is transferred to the other countries, including the United States. For transfers from the EEA or UK to the U.S., Indicor also participates in the EU–U.S. and UK–U.S. Data Privacy Frameworks, where applicable. For transfers to third parties, we make sure that the recipient is subject to a jurisdiction for which there is an adequacy decision of the European Commission or UK, as applicable, or that there are adequate safeguards such as Standard Contractual Clauses or Binding Corporate Rules in place.

16. Quebec Residents. Pursuant to the Act Respecting the Protection of Personal Information in the Private Sector (Quebec, Canada) ("Law 25"), residents of Quebec have additional rights and disclosures, including the right to:

- Be informed of the categories of Personal Data we collect, the purposes for which it is collected, and the means by which it is collected (see Sections 1–3 above).
- Access and correct Personal Data that we hold about you.
- Withdraw consent to the collection, use, or disclosure of your Personal Data, subject to legal and contractual restrictions.
- Request the portability of your Personal Data in certain circumstances.
- Not be subject to a decision based solely on automated processing that produces legal or similarly significant effects, unless authorized by law. At this time, Indicor does not use automated decision-making that produces such effects.

Privacy Officer Contact (Quebec Law 25):

Indicor, LLC has designated a Privacy Officer who is responsible for compliance with this Privacy Notice and with Quebec law. You may contact our Privacy Officer at:

Privacy Officer – Indicor, LLC

Email: privacy@indicor.com

Mailing Address: Indicor, 11605 N. Community House Road, Ste. 250, Charlotte, NC 28277, USA

17. Changes to this Privacy Policy. We may update this Privacy Policy at our discretion to reflect changes we deem necessary or to satisfy legal requirements. We will post a prominent notice of material changes on our websites.

18. Contact Us. We welcome comments and questions regarding this Privacy Policy. Any such questions should be directed via e-mail to privacy@indicor.com. Additionally, you may make your request in writing to Indicor, 11605 N. Community House Road, Ste. 250, Charlotte, NC 28277.

ADDITIONAL STATE-SPECIFIC PRIVACY RIGHTS

Certain U.S. state privacy laws — including those in California, Virginia, Colorado, Connecticut, Utah, Nevada, Oregon, Texas, Montana, Delaware, Iowa, New Hampshire, and Florida — grant residents specific rights with respect to their Personal Data. These rights supplement the Privacy Notice above.

1. California Privacy Rights (CCPA/CPRA)

If you are a California resident, you have the following rights under the California Consumer Privacy Act, as amended by the California Privacy Rights Act (“CCPA/CPRA”):

- The right to know the categories of Personal Data we collect, the sources of that data, the purposes for which it is used, whether we sell or share it, and the categories of third parties with whom we disclose it.
- The right to request access to, or a copy of, specific pieces of your Personal Data we hold.
- The right to correct inaccurate Personal Data.
- The right to request deletion of your Personal Data, subject to certain exceptions.

- The right to opt out of the sale or sharing of your Personal Data, and to opt out of targeted advertising or cross-context behavioral advertising.
- The right to limit the use and disclosure of your Sensitive Personal Information to permitted business purposes.
- The right to be free from discrimination for exercising your privacy rights.

Additional California Rights:

- Shine the Light Law (Cal. Civ. Code §1798.83): You may request information once per year about whether we have disclosed your Personal Data to third parties for their direct marketing purposes. To make such a request, please contact us at privacy@indicor.com or write to us at Indicor, 11605 N. Community House Road, Ste. 250, Charlotte, NC 28277.
- California Eraser Law: If you are under the age of eighteen (18) and have posted content or information in a public area of our services, you may request removal of that content by contacting us at privacy@indicor.com or writing to us at the address above. We will make reasonable, good-faith efforts to remove the post from prospective public view, subject to legal limitations.

We honor Global Privacy Control (GPC) and other legally recognized universal opt-out mechanisms as an expression of your choice to opt out of the sale or sharing of your Personal Data.

2. Other U.S. State Privacy Rights

If you reside in **Virginia, Colorado, Connecticut, Utah, Nevada, Oregon, Texas, Montana, Delaware, Iowa, New Hampshire, or Florida**, you may also have the following rights under applicable state privacy laws:

- The right to confirm whether we are processing your Personal Data and to access such data.
- The right to obtain a copy of your Personal Data in a portable, readily usable format.
- The right to correct inaccuracies in your Personal Data.
- The right to request deletion of your Personal Data, subject to exceptions.
- The right to opt out of the processing of your Personal Data for targeted advertising, the sale of Personal Data, or profiling in furtherance of decisions that produce legal or similarly significant effects.
- The right to appeal if we deny your request. Appeals can be submitted to privacy@indicor.com. We will respond within the timeframe required by applicable law (e.g., 45–60 days depending on jurisdiction).
- In certain states (e.g., Oregon), we will obtain your consent before processing your Sensitive Personal Information as defined by law.

We will not discriminate against you for exercising any of these rights.

3. How to Exercise Your Rights

To exercise your rights under applicable state privacy laws, you may contact us by:

- Emailing us at privacy@indicor.com; or
- Writing to us at: Indicor, 11605 N. Community House Road, Ste. 250, Charlotte, NC 28277.

We will respond to your request within the timeframes required by applicable law. Where legally required, we will also provide instructions for appealing our response if you are dissatisfied.