

Wattiva – App Privacy Policy

Effective Date: 1.1.2025

Last Updated: 18.2.2025

This **Privacy Policy** explains how **Wattiva** (“we,” “us,” or “our”) collects, uses, discloses, and protects your information when you use our mobile application (“App”). By downloading, accessing, or using the App, you consent to this Privacy Policy.

1. Data Controller & Your Rights

We are committed to protecting your privacy and personal information. As a user of our App, you have the right to:

- Request **access, correction, deletion, or restriction** of your personal data.
- Object to the processing of your data or request data portability.
- Withdraw consent for certain processing activities at any time.
- Lodge a complaint with a data protection authority if you believe your privacy rights have been violated.

For any inquiries regarding your data, you can contact us at:

 **Email:** info@voltia.com

 **Company Name:** Voltia a.s.

 **Address:** Namestie Slobody 11, 81106 Bratislava, Slovakia

2. Information We Collect

We only collect personal data **necessary** for the App’s functionality. This includes:

2.1. Information You Provide Directly

- **Account Information:** When you register, we may collect your name, email address, phone number, and other relevant details.
- **User Content:** If the App allows content uploads (e.g., images, comments, or documents), we may collect and store this information.

- **Support Requests:** If you contact us for support, we collect information necessary to resolve the issue.

2.2. Information Collected Automatically

- **Device Information:** Model, operating system, unique device identifiers, and system logs.
- **Usage Data:** How you interact with the App, including features accessed and time spent.
- **IP Address & Location:** For security, fraud prevention, and personalized content (only if you grant permission).

2.3. Third-Party Services & SDKs

Our App may integrate **third-party services**, including analytics, advertising, or authentication providers. These third parties may collect data according to their own privacy policies. Some commonly used third-party tools include:

- **Google Analytics for Firebase** – User behavior tracking
- **Apple Sign-In / Google Sign-In / Facebook Login** – Authentication
- **Crashlytics (Firebase)** – Error monitoring
- **Payment Providers** (if applicable) – Secure transactions

3. How We Use Your Information

We use the collected data to:

- ✓ Provide and improve the App's functionality.
- ✓ Personalize your experience and app content.
- ✓ Ensure security, fraud detection, and prevent unauthorized access.
- ✓ Respond to support requests and troubleshoot issues.
- ✓ Send notifications, updates, and promotional content (only if consented).

4. Data Sharing & Disclosure

We **do not sell** your personal data. However, we may share information in these cases:

- **Legal Compliance:** If required by law, regulatory authorities, or to protect rights.
- **Service Providers:** Trusted partners assisting in hosting, analytics, and customer support (bound by data protection agreements).
- **Business Transfers:** In the event of a merger, acquisition, or asset sale.

5. Data Retention & Security

- We retain personal data **only as long as necessary** for the intended purposes.
- Stored data is encrypted and protected against unauthorized access.
- If you delete your account, we remove associated personal data, unless legally required to retain it.

6. User Choices & Controls

You have control over your data within the App:

- ✓ **Opt-out of Push Notifications:** Manage preferences in device settings.
- ✓ **Disable Location Tracking:** Adjust device settings if the App requests location access.
- ✓ **Request Data Deletion:** Contact us to remove your data permanently.

7. Cookies & Tracking Technologies

While mobile apps do not use browser cookies, we may use similar technologies like:

- **Local storage:** Storing user preferences on the device.
- **SDK-based tracking:** Used for analytics and personalization.

You can control these settings in **your device preferences** or opt out of personalized advertising via **iOS settings (Settings > Privacy > Tracking)**.

8. Children's Privacy

Our App is **not intended for children under 16 years old**. We do not knowingly collect personal data from minors. If we become aware that a child has provided personal information, we will take steps to remove it promptly.

9. GDPR Compliance (For European Union Users)

If you are in the **European Economic Area (EEA), UK, or Switzerland**, the processing of your personal data is governed by **General Data Protection Regulation (GDPR)**.

9.1. Legal Basis for Processing

We collect and process personal data based on the following legal grounds:

- **Contractual Necessity:** To provide the App and fulfill our obligations.
- **Legitimate Interests:** For security, fraud prevention, and improving user experience.
- **Consent:** For optional features such as personalized marketing and notifications.
- **Legal Compliance:** When required by law.

9.2. Your GDPR Rights

As an EEA/UK/Swiss user, you have the following GDPR rights:

- ✓ **Right to Access** – Request a copy of the personal data we store about you.
- ✓ **Right to Rectification** – Request corrections to inaccurate information.
- ✓ **Right to Erasure (“Right to be Forgotten”)** – Request deletion of your personal data.
- ✓ **Right to Restriction of Processing** – Limit how we use your data in certain cases.
- ✓ **Right to Data Portability** – Request a copy of your data in a structured format.
- ✓ **Right to Object** – Object to data processing in certain circumstances.
- ✓ **Right to Withdraw Consent** – If processing is based on consent, you can withdraw it at any time.

9.3. How to Exercise Your GDPR Rights

To exercise any of these rights, email us at **info@voltia.com**. We will respond within **30 days** in compliance with GDPR regulations.

If you believe we have not addressed your concerns, you have the right to file a complaint with your **local data protection authority**.

10. Changes to This Privacy Policy

We may update this Privacy Policy periodically. We will notify you of significant changes via:

- An **in-app notification**, or
- An update in the **App Store listing**.

Please review this policy regularly to stay informed.

11. Contact Us

If you have questions about this Privacy Policy, contact us at:

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 **Company Name:** Voltia a.s.

 **Address:** Namestie Slobody 11, 81106 Bratislava, Slovakia