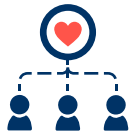




Why Astratex chose Daktela



Partner
recommendations



Platform
scalability



Integration options
and the ability to work
with data



The benefits Astratex has seen since implementing Daktela



Reporting accelerated by 30 %



Call times reduced by 20 %



Better management of communication across channels



Actionable data for team management



Continuous platform development



"We have been using the platform for a long time, but the greatest benefit came from fully utilising its data and functionalities. As a result, we were able to speed up reporting by as much as 30 %. I particularly value the unification of communication and the integrations with our systems. In practice, this means less switching between tools, faster context retrieval and easier work for operators, which has reduced call times by a full 20 %."



Julie Pařízková, Head of Customer Care, Astratex