

LEADER'S GUIDE

2018

FINAL REPORT

Mayor, City Council and Directors



ROUND ROCK TEXAS

Round Rock, Texas
February 2018



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MAJOR CHALLENGES

Round Rock, Texas

February 2018

DEPARTMENT: Fire

From your department's perspective, what are the major challenges facing the city over the next 5 years?

- Joint Police and Fire Training Center – During the development of this project, RRFD personnel will continue to provide hands-on training both inside and outside of the city. This will place extra demands on the remaining resources and have the potential for delayed response times throughout the city. The department will continue to evaluate the impact of necessary and/or mandated training to overtime expenses related to the training in an effort to strike the proper balance. Our expectation is that upon completion of the Joint Police and Fire Training Center, the majority of these challenges will be addressed. RRFD Strategic Goal #6
- Administrative support staff- Another daily challenge for the department is the lack of adequate administrative support staff. The fire department currently employs only seven (7) civilian administrative support staff to support an organization of over 140 uniformed employees. This requires uniform members who work administrative assignments to do routine administrative work that often detracts from their larger supervisory and management roles. The fire department intends to seek additional Clerical administrative support staff for both the fire department and the Office of Emergency Management, which reports to the FD. RRFD Strategic Goal #3
- Identify funding source for staffing, equipment, and apparatus in preparation of opening of Fire Station #10(FM 1431)
- Identify funding source for staffing, equipment, and apparatus in preparation of opening of Fire Station #11(NE Round Rock)
- Station 9 and Station 3(engine 3) adequate staffing personnel – An additional 9 (3 personnel for station 9, and 6 personnel for Engine 3) personnel are needed to complete our current 12 personnel staffing model per apparatus.

- Public Education – Public education is the greatest tool that a fire department can perform to lessen the potential of damage and injury in any community. Currently, our fire department does an excellent job of annually educating primary age students through our award winning “Rock Solid Safety Program”. This program; however, only impacts one group of the overall audience that a public education program should be reaching out to. Other groups that substantially benefit from these programs include seniors, hospital and assisted living center staff, and hotel/motel staff, to list a few. Currently the RRFD does not have the personnel to dedicate to expansion of this program. RRFD Strategic Goal #5
- City Development – As the city continues to grow, we are witnessing significant commercial and residential building development throughout the city. The new development places significant pressure and increasing demands on personnel assigned to the Fire Marshal’s office (FMO). The FMO is tasked not only with inspecting new business development, but also with completing annual inspections of every existing business within the city. Many times, multiple inspections of the same facility are required to gain full compliance. RRFD Strategic Goal #5

MANAGEMENT IN PROGRESS 2018 PROJECTS AND ISSUES

Round Rock, Texas

February 2018

DEPARTMENT: Fire

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Joint Police and Fire Training Center – Continue construction, and begin process of training and funding of the center daily operations
- 2 Identification of timeline for the development of the Station 10 (FM1431) and fire station 11 (NE location).
- 3 Determining response matrix and model for the city for the inclusion of and new fire stations #10 and 11
- 4 Update of strategic plan document and standards of coverage
- 5 Identification and planning of station 3 relocation and rebuild of Central fire station
- 6 Improvements of regional response models
- 7 Improvements in sharing of CAD Data between public safety agencies
- 8 Continuation of ICMA recommendations implementation
- 9 Improvements in regional training programs
- 10 Reevaluation of Fire Marshal's office permit and service fees
- 11 Continue to work with CORR HR on recruiting, hiring, and training processes to address diversity within the RRFD.
- 12 Increase and growth of our First Responder Advance Paramedic Program (FRAP)