

Hiking Booking T's & C's + Risk Disclosure

Risk Disclosure

- The safety management systems utilised by Aspiring Guides are designed to reduce risk to the lowest practicable level.
- That the activities offered, including: hiking and subalpine hiking as well as travel in helicopters, jet boats or driving to access the activity locations, as well as throughout the duration of the trip, inherently involve risks which may result in property damage or loss, serious or fatal injury.
- Natural physical hazard exists including steep slopes, slippery vegetation, rocks, cliffs, overhead avalanche hazard, falling, sliding, river crossings, or equipment failure are an ever-present hazard when hiking and subalpine hiking, traveling to and from the activity locations, and throughout the duration of the trip. In rare cases is also the potential for unforseen natural hazards.
- These activities are located within remote locations with emergency services not within close proximity. We reserve the right to withdraw any person who in our opinion is likely to endanger themselves or others. We also reserve the right to cancel any activity if we become concerned for any reason for your safety or that of any other person.
- You must always follow our instructions and use all safety equipment provided. For the above reasons you accept the inherent and increased dangers and risks associated with the Trip/Course and the accompanying risk of injury, death or property damage or loss.
- Any medical conditions must be disclosed prior to your trip's departure. Essential medication must be brought and the client is responsible for ensuring medication is taken accordingly.
- You acknowledge and accept responsibility for your own ACC cover and/or insurance regarding any injuries, damages, property damage, wrongful death, travel arrangements and bookings alterations.
- We accept no responsibility for the actions of persons and/or companies supplying goods and/or services as part of their guiding company or any extra costs incurred due to delays or complications beyond their control.

DISCLOSURE OF INFORMATION:

It is important to be clear and upfront about your levels of experience and fitness in relation to the trip you are undertaking.

If you fail to meet minimum experience/fitness requirements, alternate objectives will be arranged. In a scheduled group instruction situation, if your lack of fitness/ability severely affects the safe and efficient running of the trip, you may be asked to remain at the hut, or other location, for certain activities. Arrangements may be made to evacuate you at your own cost. The guide is the final arbiter in these decisions and safety is prioritised over all else.



Booking Terms & Conditions

Fuel Surcharge
Due to the current situation in the Middle East, the cost of transportation, including helicopter flights and ground transport, may increase unexpectedly. Any additional fees resulting from such increases are beyond our control. In the event of a price change, we will notify you promptly to discuss the revised costs.

Deposit
For bookings under $2,000 full payment will be required at the time of booking. For bookings over $2,000, a $1,000 deposit is required per person to cover logistical admin costs.

Full Payment

- Full payment is required 45 days prior to the start date of the trip.
- All prices are charged in New Zealand Dollars (NZD) and include 15% GST. We accept cash, Visa, Mastercard, and

American Express. A 2.9% transaction fee will be required for credit card payments. Payment by direct bank transfer in NZD can also be arranged.

Cancellation Policy
It is strongly recommended that you have comprehensive travel insurance to protect against unforeseen circumstances that may affect your travel plans. If you cancel you will be charged a cancellation charge based on a percentage of the total price of the activities as set out below:

- Cancellation notified more than 45 days prior to trip: Aspiring Guides will retain 50% of deposit fee
- Cancellation notified between 31-45 days prior to trip: Aspiring Guides will retain 50% of the total trip cost
- Cancellation notified 30 days or less prior to trip: No refund

All transactions are conducted in New Zealand Dollars (NZD). Due to exchange rate fluctuation, at times there may be some variances in the amounts refunded compared to the amount initially charged. No liability is accepted for these variances or any subsequent credit card/bank charges related to these transfers.

Altered Itineraries
Weather can be temperamental in our mountains and can impact on trips and planned itineraries and routes. If weather events require Aspiring Guides to alter the original trip itinerary we will find another amazing alternative where weather is more favorable. Every effort will be made to ensure you can safely enjoy the mountains as you planned. Your trip will still be epic.

- If your trip cannot proceed at all Aspiring Guides may refund some costs that were not incurred, such as a heli transfer, however other costs that are all absorbed in the planning and booking will not be refunded, such as guide costs. Aspiring Guides may refund up to 50% off trips that do not proceed at all or offer a credit on future trips. Any canceled trips are assessed individually for refund options.
- If you are required to stay longer due to adverse weather conditions, additional charges will be made to cover costs. Currently the cost is $500 per party per day + $100 per person per day.

Trip Insurance

It's always good to be prepared for any unforeseen incidents, so please arrange travel insurance for your trip. In addition to medical/accident cover we highly recommend purchasing cancellation travel insurance. We work alongside Global Rescue who offer great options for international clients as well as domestic. They also offer cover for "weather interruption" or cancel for any reason." Costs will typically range from $200-$700 depending on your trip length, cost and your age.

We encourage you to have a look at their options here.