

Feedback and Complaints - Page 1



Feedback is when you tell us how you feel about our service.



A complaint is when you tell us you are not happy.



Feedback and complaints can be about:

- a service
- a person
- something else



Your feedback and complaints help us fix problems and make things better.

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We want to make sure everyone feels safe and happy.



You can ask a family member, friend, or advocate to help you.



You will not get in trouble for making a complaint.

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You can contact us by phone or email:

☎ 1300 469 939

✉ contact@sdalivingaustralia.com.au



If you are still not happy you can ask for an appeal.



You can also contact the NDIS Commission on 1800 035 544 if you want.