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Maintenance means to:

 Make sure things are working and stop it from breaking



Responsive Maintenance means:

• Fixing problems when something breaks or stops working



Planned Maintenance helps:

• Keep the home in good condition



Preventative Maintenance means:

- Regular checks and work to stop problems happening
- Checking smoke alarms
- Servicing air conditioners



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How to report a problem



Call us on the below numbers:

**** 1300 469 939 for normal repairs

≥ 0483 933 912 for urgent and after-hours



Tell us:

- what the problem is
- where it is
- if it is urgent



Staff and workers will fix things safely and respect your home.



You need to take care of your own equipment like wheelchairs and beds.

